



DELIVERY & SETUP POLICY

This Delivery & Setup Policy (“Policy”) outlines the terms for delivery, setup, and takedown services provided by Gather & Grow Residential Services (“Company”).

1. DELIVERY AREA & FEES

- **Free Delivery:** Available within a **10-mile radius of ZIP code 77070**
- **Extended Delivery:** Locations outside the 10-mile radius will incur a fee of **\$3 per mile (one-way)**

Delivery fees will be calculated based on the distance from 77070 to the event location.

2. DELIVERY SERVICES INCLUDED

When delivery is selected, the following services are included:

- Transportation of all rental equipment to the event location
 - Professional setup of equipment
 - Basic operational instructions
 - Scheduled takedown and removal after the event
-

3. DELIVERY TIME WINDOWS

- Delivery and setup times will be scheduled in advance

- Clients must be available or have a designated contact present at the agreed time
 - Delays caused by client unavailability may result in additional fees
-

4. SITE REQUIREMENTS

Client is responsible for ensuring the setup location meets the following requirements:

- Clear, safe, and accessible setup area
- Adequate space for equipment installation
- Access to a working electrical outlet within a reasonable distance
- Flat and stable ground for setup
- Pets secured during delivery and setup

Failure to meet these requirements may result in delays, inability to complete setup, or additional fees.

5. WEATHER CONSIDERATIONS

- Outdoor setups are subject to weather conditions
 - The Company reserves the right to delay, adjust, or reschedule delivery in unsafe weather conditions
 - Safety is the top priority for both equipment and guests
-

6. SETUP & TAKEDOWN

- Setup will be completed prior to the scheduled event start time
 - Takedown will occur at the agreed end time
 - Extended rental time must be approved in advance and may incur additional charges
-

7. CLIENT RESPONSIBILITIES

The Client agrees to:

- Provide accurate delivery address and contact information

- Ensure access to the property at the scheduled time
 - Communicate any changes in advance
 - Not move or tamper with equipment after setup
-

8. ACCESS & RESTRICTIONS

- Any location with restricted access (gated communities, limited parking, stairs, etc.) must be disclosed in advance
 - Additional fees may apply for difficult access, extended setup time, or special accommodations
-

9. ACKNOWLEDGMENT

By booking delivery services, the Client acknowledges and agrees to the terms outlined in this Policy.

Client Name: _____

Client Signature: _____

Date: _____

Company Representative: _____

Date: _____