

BRANCHVILLE COUNTRY VETERINARY CLINIC

FINANCIAL POLICY

Thank you for trusting us to provide veterinary care for your pet. We believe our first responsibility is to our patients, the animals, keeping their best interests and quality of life as top priority. We will assist owners in making the best choices to care for their pets, offering good options to allow for each owner's time, emotional restraints, and finances. We consider our clients part of our pet care team, and feel it is important our financial policy is clearly understood. Our staff will be happy to discuss our fees and provide estimates for any service we provide.

- All clients must complete and sign this form before seeing the veterinarian. This information will be updated as needed.
- Pet owners under the age of 18 years old must supply a parent or guardian's name along with said person's driver's license information and the adult's signature on this form.
- There will be a \$50.00 service fee for any returned checks, regardless of reason for return.
- We have a 24 hour cancellation and rescheduling policy: Any appointment missed, cancelled or changed without 24 hour notice will result in an examination fee. It is mutually understood that if there are circumstances beyond any of our control, we will reschedule your existing appointment and no charges will apply. We provide a courtesy confirmation call at which time ;you have the option to reschedule/change/modify your appointment without incurring a fee.
- We accept Visa, MasterCard, Discover, Care Credit, money orders, cash or checks. To pay by check we must have a valid driver's license on file. To apply for Care Credit, please have our staff assist you prior to seeing the veterinarian.
- Full payment is due when services are rendered.
- If you would like an estimate, please request one before any procedure.

We appreciate your understanding our financial policy and look forward to working with you and your pets.

PHOTOGRAPH PERMISSION: On occasion, we would like to take pictures of your pet and post them within our Clinic or on our website. Your signature below allows us to do so.

DATE

SIGNATURE (Must be over 18 years old.)