

Encompass Program Offerings

Encompass Overview

- Leading Santa Cruz County provider for over 50 years.
- One-stop shop for social services.
- 40+ programs that serve clients across the lifespan
- 4 service pillars:
 - Youth & family services
 - Housing support
 - Adult residential treatment
 - Adult outpatient treatment











Why Encompass?

- CARF-accredited
- State licensed & certified
- High client satisfaction
- What defines us
 - Whole-person care
 - Credentialed staff
 - Evidence-based practices
 - Personalized, data-driven treatment





Head Start, Early Head Start, & State Pre-K

- Supports school readiness and promotes healthy families through education, health, & social services to children 0-5 and persons who are pregnant
- Eligibility:
 - Income-eligible
 - Experiencing homelessness
 - Child in foster care
 - Receiving CalWorks, CalFresh, or SSI
- How to refer: (831) 724-3885



Youth Mental Health Counseling

 Provides full spectrum of MH services for youth & their families, including therapy, case management, & crisis support.

Eligibility:

- Youth age 3-20
- If receiving Medi-Cal, must meet moderate to severe level of care
- How to refer:
 - Self-referrals: (831) 429-8350
 - Provider referrals: youthservicesreferral@encompa sscs.org



Transition Age Youth (TAY) Support

- Supports youth with successfully transitioning into adulthood by providing counseling, independent living skills building, & a drop-in center.
- Eligibility:
 - Youth age 15-24
 - Unhoused or foster youth
- How to refer:
 - Drop-in center: Thrive Hive 120
 Dubois St. Santa Cruz
 - Phone: (831) 226-3536
 - Email: tay@encompasscs.org



Youth Substance Use Disorder (SUD)

- Provides outpatient SUD treatment & education / prevention, including individual, group, & family counseling.
- Eligibility:
 - Youth living in Santa Cruz County
 - Youth ages 12-20
 - For treatment services: must have a qualifying SUD diagnosis
- How to refer:
 - Self-referrals: (831) 429-8350
 - Provider referrals: youthservicesreferral@encompassc s.org



Specialty Youth Populations (justice, child-welfare involved)

- Provides support to youth involved in the juvenile justice and child welfare systems and their families, including wraparound services, counseling, & parenting education.
- Eligibility:
 - Youth must be involved in the juvenile justice or child welfare systems.
- How to refer:
 - Referrals are from Probation or Child Welfare only. Email Sabina.iles@encompasscs.org if you'd like to learn more.



Parenting Support

- Provides home-based parenting support, counseling, and case management to families.
- Eligibility:
 - Santa Cruz County resident
 - Must have at least one child 0-5 years old
- How to refer:
 - Phone: (831) 662-1303
 - Email: FTfamiliestogether@encompas scs.org



Enhanced Case Management

- Provides medical case management for Central California Alliance for Health members with complex health needs.
- Eligibility (must meet one of the below criteria):
 - Experiencing homelessness
 - At risk for avoidable hospital/ER use
 - Have serious mental health needs or substance use disorder needs
 - Enrolled in California Children's Services (CCS)/CCS Whole Child Model (WCM) with additional needs beyond the CCS condition
 - Involved in the child welfare system
- How to refer:
 - Phone: (831) 266-3510
 - Email: L2Hadmin@EncompassCS.org
- Website: EncompassCS.org/Links2Health



Housing Support



Housing Navigation & Sustaining Services

- Provides support with searching & applying for housing and maintaining that housing long-term.
- Eligibility:
 - Central California Alliance for Health member
 - Individuals & families experiencing homelessness, are at risk of losing housing within 30 days, or are experiencing domestic violence
- How to refer:
 - Phone: (831) 266-3510
 - Email: L2Hadmin@EncompassCS.org
 - Website: EncompassCS.org/links2health



TAY Transitional Housing

- Provides subsidized supportive housing to youth in foster care or on probation.
- Eligibility:
 - Eligible for extended foster care
 - Youth age 18-24
- How to refer:
 - Drop-in center: Thrive Hive 120
 Dubois St. Santa Cruz
 - Phone: (831) 226-3536
 - Email: tay@encompasscs.org





Mental Health Residential Treatment

- Provides support with stabilization & re-integration into the community. Includes onsite psychiatric care.
- Eligibility:
 - County MH consumer
 - Have ability to self-administer meds & perform ADLs
- How to refer:
 - New specialty MH consumers:
 County ACCESS team (831)
 454-4170
 - Existing specialty MH consumers: (831) 946-9489



Substance Use Disorder Residential Treatment

- Provides stabilization supports for people seeking recovery. Includes onsite medical services with Medication for Addiction Treatment (MAT).
- Eligibility:
 - Meet appropriate level of care
 - Have Medi-Cal or self-pay
 - Able to participate in 25 hours/week of services
- How to refer:
 - Call (831) 226-3728



Mental Health Peer Respite

- Offers voluntary alternative to subacute psychiatric care.
- Eligibility:
 - Santa Cruz County resident
 - Struggling with an active MH challenge that requires brief respite.
- How to refer:
 - Call (831) 688-0967





Substance Use Disorder Counseling

- Provides outpatient SUD treatment, including individual & group counseling, Medication for Addiction Treatment (MAT), & care coordination services.
- Eligibility:
 - Meet level of care determination
 - Active Santa Cruz County Medi-Cal or self-pay
- How to refer:
 - Call (831) 226-3728



Medication for Addiction Treatment (MAT) Program

- Coordination with community programs
- Rapid access to medication starts and stabilization for SUD
- Providers trained to treat cooccurring MH/SUD
- Peer support specialist services
- Eligibility:
 - Medi-Cal, uninsured, underinsured
- How to refer:
 - Call (831) 226-3728, option 2



Enhanced Case Management

- Provides medical case management for Central California Alliance for Health members with complex health needs.
- Eligibility (must meet one of the below criteria):
 - Experiencing homelessness AND has one complex health need
 - Have a serious MH or SUD condition, are eligible for long-term care services, or have complex health issues requiring many ER visits.
 - Pregnant/postpartum & meet one or more of the above criteria or are Black, American Indian and Alaska Native and/or Pacific islander
 - Transitioning/transitioned from a correctional facility with at least one qualifying condition.
- How to refer:
 - Phone: (831) 266-3510
 - Email: L2Hadmin@EncompassCS.org
 - Website: EncompassCS.org/Links2Health



Court-mandated Classes: DUI

- Offers group psychoeducational classes to reinstate driver's license following a DUI.
- Classes available in English & in Spanish.
- Eligibility:
 - Have a DUI offense
 - Able to pay fees
- How to refer:
 - Call 831-423-2003





