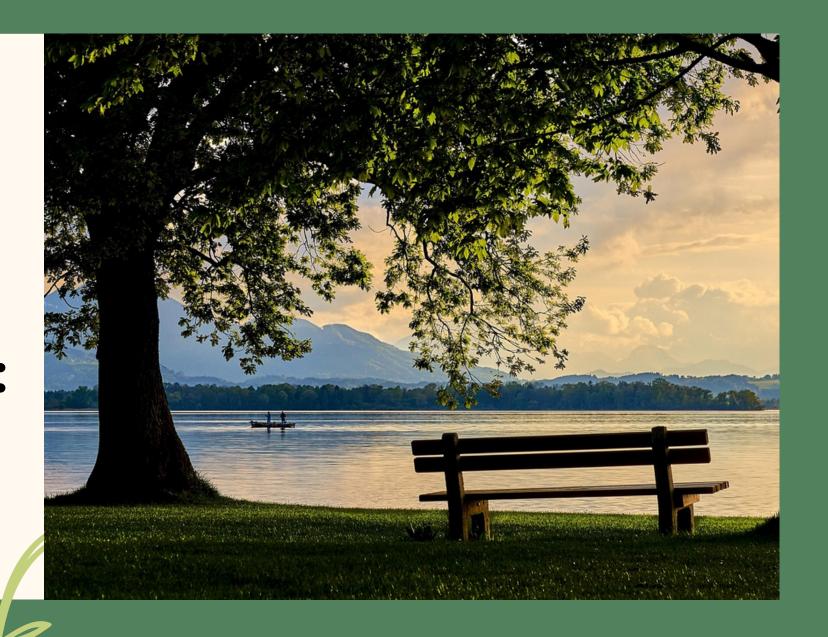




## **CONFLICT RESOLUTION & MEDIATION SERVICES**

If you are experiencing conflict with your landlord or tenant you can receive free mediation sessions:

**&** 831-475-6117



The Housing Authority of Santa Cruz has partnered with the Conflict Resolution Center to provide a new resource for tenants and landlords. CRC's mediators will act as neutral facilitators to guide participants to a mutually satisfying agreement.

Examples of why you may seek assistance from CRC:



Addressing Lease Agreements

- Repeated lease violations
- Rent Increases



Evictions and Unlawful Detainers

- Addresing unpaid rent
- Negotiating transfer of pessesions



Access to Property



Property Damages or Maintenance



