



Cancellation Policy

We try our best to ensure we do not have a waitlist. In order to make sure that we treat all of our clients equitably the following cancellation policy must be enforced:

- 24 hours notice is required for cancellations. Cancellations with less than 24 hours will be charged 100% of the fee.
- For outreach services in the Shoalhaven and Eurobodalla, 48 hours notice is required for cancellations. Cancellations with less than 48 hours will be charged 100% of the fee.
- If you fail to attend your appointment without prior notification, you will be charged 100% of the fee.
- If you cancel appointments repeatedly, you may lose your time slot. This rule will be enforced at our discretion.

CONTACT



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