

ROOSEVELT WATER ASSOCIATION INC.

DRINKING WATER

2024 Quality Report

Roosevelt's water meets the highest standards

Roosevelt Water

The Roosevelt Water Association is pleased to present our Annual Water Quality Report. This report is designed to provide our customers with important information about the source and quality of their drinking water. Our goal is to ensure that you are well-informed about where your water comes from, what it contains, and how it measures up to the rigorous standards established by state and federal regulatory agencies.

Your drinking water is sourced from Spada Lake, which is managed by the City of Everett. A map included within this report illustrates the City's regional water supply system, which serves numerous water systems throughout the area. The quality of your drinking water is monitored through comprehensive testing for a range of naturally occurring and human-made contaminants that may enter the water supply.

History & Information

The Roosevelt Water Association was officially established on June 5, 1965, during a meeting held at the historic Roosevelt Schoolhouse. At its inception, the Association anticipated 97 members; however, by January 1, 1966, it had 91 members. As of December 31, 2023, the Association served a total of 1,401 connections. The Association's primary mission remains the delivery of the highest quality and safest potable water to its members.

Membership in the Association is held by individuals or entities who have a membership certificate. Each membership, regardless of class, carries one vote at member meetings. While members may hold multiple memberships, this does not confer any additional voting rights or increased ownership interest in the corporation beyond that of a single membership. The Association's annual meeting is held in the Snohomish-Monroe area of Snohomish County, Washington, at 7:00 p.m. on the third Thursday of February each year. Special meetings may be called at any time by the Board of Trustees. During the annual meeting, members elect the Board of Trustees.

The Board of Trustees is composed of seven members of the Association. A majority of the Board constitutes a quorum for conducting official business. The Board meets approximately five times annually and may convene more frequently as needed to address Association matters.

The present board members are as follows:

John Olsen – President
Dwight Nelson - Vice President
Jim McDaniel - Treasurer
Judy Hall
Jason Bowen
Robert Hallenbeck

A certified WATERWORKS OPERATOR manages the corporation. It is the responsibility of the manager to carry out the policy set forth by the Board of Trustees. The current manager is *Janelle MacDicken*.

The safe Drinking Water Act requires community water systems to provide customers with annual reports on the quality of their drinking water. More important, this information can be used by customers, especially those with special health needs, to make informed decisions about their drinking water.

Where Does Our Water Come From?

The Roosevelt Water Association, Inc. depends totally upon the City of Everett to supply water and the Association must do its part in making the best use of what water is available. In addition, the City of Everett supplies our water and does most of the testing as is evident on the insert.

Your drinking water comes from rivers and streams in the Sultan Basin Watershed. As water travels over the surface of the land, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or human activity. To ensure tap water is safe to drink, the Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in the water provided by public water systems.

What is Your Water Tested for?

The City of Everett conducts rigorous tests on the drinking water it provides to homes, businesses, and its wholesale customers such as Roosevelt Water Association. These tests ensure that the water is safe and complies with state and federal drinking water standards. This report summarizes the key findings of Everett's 2024 water quality drinking water standards. This report also summarizes the key findings of Everett's 2024 water quality testing program. Though some of the information is technical, the conclusion is clear: Everett's drinking water meets or exceeds even the most stringent standards and, more importantly, it is perfectly safe to drink. Drinking water quality is determined by testing for a variety of natural and man-made contaminants that can enter the water system. Everett's water quality testing program goes beyond government requirements. From Spada Lake Reservoir in the Cascade Mountains to faucets in local homes, wholesale customers, and businesses, hundreds of water quality tests are conducted each day.

"Our customers can rest assured that their drinking water is as good as they will find anywhere in the country."

Of more than 175 different substances the city tested for in 2024, most were not detected and those that were detected were far below even the strictest drinking water standards. The City of Everett is committed to providing the very best drinking water possible. The contaminants that were detected are listed on the City of Everett's 2024 Water Quality Analysis Results below.

Safe drinking water is Everett's number one priority. However, being safe means more than just meeting minimum standards. It takes an aggressive testing program and a dedicated staff to produce a top-quality product. Our customers can rest assured that their drinking water is as good as they will find anywhere in the country.

How is it Treated?

To provide you with the safest product possible, your drinking water is processed at the Water Treatment Plant located on Chaplain Reservoir. The plant uses coagulation and advanced filtration to remove suspended particles that may contaminate the water. Chlorine is added as disinfectant to make sure the water is free of harmful microorganisms and fluoride is added for enhanced dental protection. The levels of these additives are carefully monitored. Steps are also taken so it is less corrosive to pipes and plumbing fixtures.

The Water Treatment Plant operates 24 hours a day, 365 days a year. On average, about 53 million gallons of water flow through the plant each day where it is treated and tested before is passed on to the public.

On-going improvements help to ensure that the Water Treatment Plant will be able to meet the drinking water needs of our community well into the new century. Equally important, they ensure the plant keeps pace with new drinking regulations and continues to provide you with safe and exceptionally high-quality water.

Potential Health Effects

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants can be obtained by calling:

EPA's Hotline
1-800-426-4791

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised people such as people with cancer undergoing chemotherapy, people who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from:

Safe Drinking Water Hotline
1-800-426-4791

The Association is listed as a Group A water system and is required to do certain water tests above those conducted by the City of Everett. The Association is required by the State Department of Health to conduct samplings to check for the presence of the following contaminants:

Flushing the Lines

The Association has several dead-end lines and because of that the water becomes stagnant & has an odor. The water is safe, but it has a smell and for this reason the Association flushes the lines annually. The Association feels the water provided is some of the best on earth.

Watershed Protection

Watershed protection is the first line of defense in protecting the naturally pristine water in Spada Lake Reservoir and Chaplain Reservoir. Access to sensitive areas of the watershed is restricted and human activities are carefully managed to minimize potential impacts on water quality.

The watershed is patrolled on a regular basis to educate visitors about the importance of watershed protection and to ensure compliance with water quality protection regulations.

We also work with other jurisdictions and agencies to establish and maintain land-use policies that minimize the potential water quality impacts from human activities in the watershed.

Frequently Asked Questions

What if my water is cloudy? Cloudiness usually results from water line construction in your area and is caused by tiny air bubbles in the water. Generally, this cloudiness will disappear if you run your cold water tap for a few minutes. If you try this and the cloudiness persists, please call us.

What if my water tastes or smells like chlorine? Chlorine is used by water utilities throughout the world to prevent disease-causing microorganisms from growing inside water lines. Chlorination of surface water supplies is required by the Washington State Department of Health. There may be an odor of chlorine when you first turn on your tap, especially in the morning. However, the odor should rapidly dissipate. If your water has an objectionable taste or odor, please call us.

What if my water is rusty or discolored? Rusty or discolored water is usually caused by corroded galvanized plumbing in your home. Galvanized pipe is made of iron which corrodes over time and the rust particles can turn your water pale yellow to dark brown. Although it is aesthetically unappealing, this discoloration is not harmful. Your water will generally clear after a few minutes of flushing.

What if I'm extremely sensitive to chlorine? If you are extremely sensitive to the taste or smell of chlorine, you can use granular-activated carbon filter to remove it from tap water. These filters can be purchased as part of a water pitcher or as units that attach directly to the faucet. If you purchase a filter, make sure to follow the instructions and change filters on schedule.

Is fluoride added to my water? Yes, Everett voted to add fluoride to drinking water for dental health purposes. 0.8 part-per-million of fluoride is added to your water which is the level health experts have determined to be safe and optimal for dental health.

Is bottled water safer than tap water? Not necessarily. Like tap water, the safety of bottled water depends on both the source of the water and the treatment it undergoes. Bottled water is regulated by the Food and Drug Administration (FDA), not the EPA as is tap water. If you are using bottled water for health purposes, you should research the product you are using to make sure it provides the benefits you want.

What is hardness? Hardness refers to dissolved minerals in the water that interfere with the sudsing action of soap. The harder the water the less the sudsing action. The water you receive is very soft which means dish washing; clothes washing, and other activities require less soap than other areas of the country.

Do I need a home water treatment device? Because your water comes from an extremely high-quality source and is treated before it is passed on to you, the Washington State Department of Health advises that home water filters or treatment devices are not necessary.

Water Use Efficiency

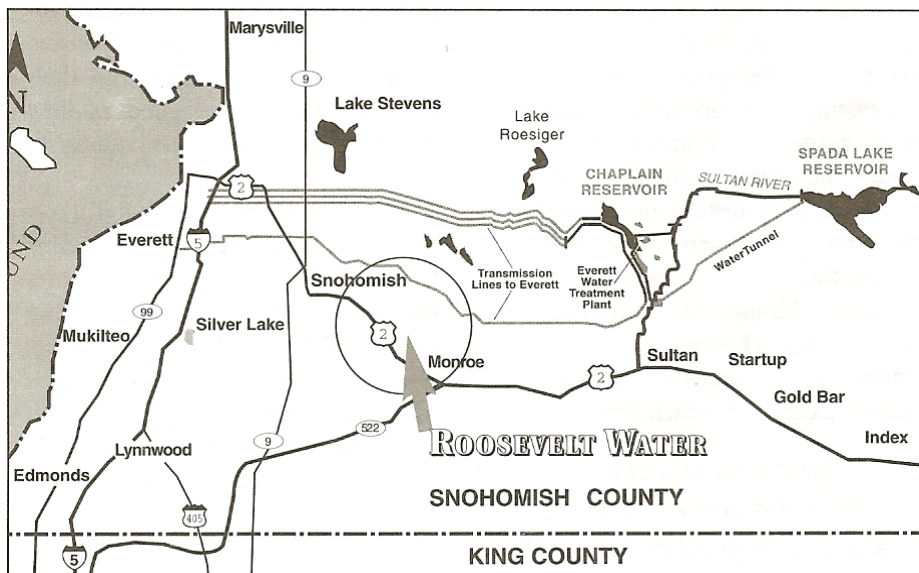
In October 2010, the Washington State Supreme Court affirmed that the 2003 Municipal Water Law applies to privately owned water systems, including the Roosevelt Water Association, Inc. In response, the Association has taken proactive steps to promote water conservation and reduce water loss throughout the system.

At the February 2016 Annual Board Meeting, the Association established a goal to encourage timely leak repairs by customers. In support of water efficiency, the Association continues to recommend the replacement of older toilets and washing machines with high-efficiency fixtures to reduce household water consumption.

By 2017, the Association completed the installation of radio-read meters for all customers. These advanced meters provide real-time usage data, enabling homeowners to quickly identify abnormal or continuous usage patterns that may indicate leaks on their side of the meter. This technology has significantly contributed to the reduction of customer-side water loss.

Additionally, the Association retains a professional leak detection company annually to inspect and survey targeted areas of the distribution system for potential issues. Over the past three years, Roosevelt Water Association has averaged a system leakage rate of approximately 10%. Our long-term goal is to reduce this rate to between 5% and 6% annually.

The Washington State Department of Health recommends that public water systems maintain annual water loss rates between 10% and 15%. Roosevelt Water remains committed to exceeding these standards through continued investment in infrastructure, customer education, and proactive system monitoring.



COLIFORM BACTERIA:

The Association is required to take three samples a month because of its size; we take 2 additional as to cover our system better.

TRIHALMETHANES: Monitoring is required quarterly. Due to population increases in 2023, we are required to take 2 samples quarterly.

HALOACETIC ACIDS (5): Monitoring is required quarterly. Due to population increases in 2023, we are required to take 2 samples quarterly.

ASBESTOS: Monitoring is required every 6-9 years. (Next in 2026-29)

LEAD: Samples were included with the Everett results.

Not Regulated: Means that EPA has not set limits for these substances, but monitoring is required to determine their level of occurrence.
(EPA: Environmental Protection Agency)

Listed on the next graph are the Water Samples Analysis from Asbestos, Haloacetic Acids and Trihalomethanes. The final results were well below minimum allowed by the EPA.

These substances are subject to state and federal regulations. All the test results are significantly below the allowable levels. Sampling conducted by Roosevelt Water.

PARAMETER	MAJOR SOURCE	UNITS	EPA REGULATIONS		ROOSEVELT WATER RESULTS		
			IDEAL LEVEL/GOAL (MCLG)	MAXIMUM ALLOWABLE (MCL)	RANGE OR HIGHEST RESULT	AVERAGE VALUE OR OTHER	COMPLIES
Asbestos	Naturally present in the environment	mfl	0	mfl>10um	0.108-0.108	0.108	Yes
Total2 Trihalomethanes	By-product of drinking water chlorination	ppb	N/A	80	34.6	25.34	Yes
Haloacetic Acids (5)	By -products of drinking water chlorination	ppb	N/A	60	38	14.1	Yes

1. Trihalomethanes products are by-products of the process used to kill or inactive disease-causing microbes. Although the current MCL is 100 ppb, the water meets the new lower standard of 80 ppb that went into effect in 2001.
2. MFL Million Fibers per Liter

Cross-Connection Control

On January 21, 2008, the Association's Board approved a Cross-Connection Control Program as required by the Washington State Department of Health (DOH). The full text of this program is available at the Association office. The program describes the purveyor's responsibility to protect the water system from contamination via cross-connections.

What's a cross-connection? Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure in the drinking water line (backpressure).

Contamination can also occur when the pressure in the drinking water line drops due to routine occurrences (main breaks, heavy water demand) causing contaminants to be sucked out from the equipment and into the drinking water line (back siphon age). Outside water taps and garden hoses tend to be the most common sources of cross connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool, animal water trough or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals.

Roosevelt Water Association's Website

www.RooseveltWater.com is our association's website where you can find almost anything having to do with your Water Association and Conserving Water.

Mission Statement—Annual Meeting—Ownership—Rates and Policies—How to contact RWA—This Drinking Water Report—Our existing Water System—About our water Supplier—Board of Trustees—Our By-Laws—Connection and Projects Information—Conservation Tips—Flushing Water Lines.

Just about all you would want to know.



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