



HM Government

BE WEATHER READY FLOODING

Get up to date information:

iow.gov.uk/WeatherAdvice

metoffice.gov.uk/WeatherReady

01983 823111 – Isle of Wight
Council floodline

Keep this leaflet handy – you might need it in an emergency

If there's a danger to life, call 999



Isle of Wight
Council

There are things you can do to prepare for storms and flooding. Some you can do a long time ahead, others you will need to do closer to when the storm is meant to arrive.

Prepare ahead

- Check your long-term flood risk at **gov.uk/check-long-term-flood-risk** call **0345 988 1188**, or Typetalk **0345 602 6340**
- Sign up for flood warnings at **gov.uk/sign-up-for-flood-warnings** or call **0345 988 1188**
- Find out where your nearest sandbag store is.

Prepare closer to the storm's arrival

- Secure loose objects outside, fastening doors and windows.
- Park vehicles in a garage or keep them away from buildings and trees.
- If eligible, join the priority services register at **thepsr.co.uk**

If you know a flood is coming

- If it's safe to do so, turn off your gas, electricity and water.
- Move your family, vehicles, pets and important items to safety.
- If you have them, use flood protection products, like flood barriers or air brick covers.

During the storm

- **Stay indoors.** Do not go outside to repair damage during the storm.
- Open internal doors only as needed and close them behind you.
- Do not drive unless your journey is necessary.

During a flood

- If you need to leave your property because of severe flooding or damage, call the police on **999**.
- If you think the flooding is from a main river or the sea visit **gov.uk/ea** or call **0345 988 1188**.
- For public roads and highways issues visit **islandroads.com** or call **01983 822440**.
- If mains sewage and public drains are affected visit **southernwater.co.uk**
- If you have a gas leak due to flooding call the National Grid on **0800 111 999**.
- For power cuts or electrical faults due to flooding, call SSEN on **105**
- If it's not an emergency but you're worried about a vulnerable person call Isle of Wight Council Adult Services on **01983 823340**.

What to do after a storm or flood

- Avoid dangerous structures such as trees or buildings.
- Look after vulnerable neighbours or relatives.
- If you've been flooded, contact your insurance company for advice about removing damaged property from your home.
- Use the council's website for local information about waste and getting rid of sandbags.



Grab bags

You should have a grab bag ready in case you need to leave your home quickly. Things to include:

- First aid kit and medication.
- Copies of important family documents in a waterproof bag.
- Cash and credit cards.
- Toiletries.
- Mobile phone and charger.
- Spare clothes and supplies for babies and children.
- A wind up or battery torch.
- A wind up or battery radio
- Spare batteries.
- Bottled water and emergency food for three days.
- House and car keys plus extra sets.
- Anything else you need to look after yourself, your family and your pets.

Complete the details below and include this leaflet in your grab bag.

Contact numbers for your utility companies and insurance

Gas:

Electric

Phone

Mobile

Insurance company

Contact details of friends or family that can help

Where power, gas and water are turned off for your home