

Cancellation & Refund Policy

French Linguistic Retreat in Obernai, Alsace / September 23-29, 2026

Effective as of June 21, 2025

We understand that life is unpredictable and plans may change. This policy is designed to offer fairness and transparency for both you and our team, while also allowing us to responsibly prepare accommodations, meals, and excursions for a small, intimate group.

Reservation & Payment Terms

- A full payment is required to reserve your spot. Your place is confirmed only once your payment is received.
 - Payments may be made via:
 - Zelle (registered under nk@multilingualsociety.org),
 - Check (payable to Multilingual Society and mailed to 550 Okeechobee Blvd, #121, West Palm Beach, FL 33401),
 - Cash or Credit card.
 - If paid with a Credit Card, 4% transaction fee will be added to your payment. There are no transaction fees if paid via Zelle, Check or Cash.
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Cancellation by Participant

If you must cancel your participation, please notify us as soon as possible in writing via email at nk@multilingualsociety.org.

We have already prepaid the property where we will be staying during the retreat and the deposits have been made for various excursions, activities, transport and meals. For this reason:

1. We will be able to issue the refund only if your place is sold to another participant.
 2. We require that you purchase travel insurance which could help recover your travel costs due to illness, emergencies, or travel disruptions.
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Transferring Your Spot

If you're unable to attend the retreat, you may transfer your reservation to a friend or family member at no additional cost, provided we are informed at least 5 days prior to the retreat start date, and they meet all retreat requirements.

Cancellation by Organizer

We reserve the right to cancel the retreat in the event of:

- Insufficient enrollment (minimum participant number not met)
- Natural disasters, local unrest, or other force majeure events
- Circumstances beyond our control (e.g., government travel restrictions).

In such cases, you will receive a full refund of the amount you paid to us. However, we are not responsible for non-refundable travel costs, such as flights, train tickets, or accommodation booked outside the retreat package.

Travel Insurance Requirement

All participants are required to carry comprehensive travel insurance covering:

- Trip cancellation / interruption
- Emergency medical expenses
- Lost/delayed baggage

Proof of insurance must be provided prior to the retreat.

By registering for this retreat and submitting your deposit or full payment, you confirm that you have read and agree to this Cancellation & Refund Policy.

Participant Acknowledgment

I have carefully read this waiver and fully understand its contents. I voluntarily agree to the terms stated above.

Participant full name: _____

Signature: _____

Date: _____