



All Child Psychology Policy for Separated Parents

Our Primary Concern

At All Child Psychology, our primary concern at all times is the wellbeing of the individual being treated. To support with this, we have a policy for the role of separated parents with children in treatment. Conflict and communication breakdown within families can limit collaboration and impact treatment outcomes for the child. The purpose of this policy is to outline our practice's philosophy to our families to ensure that the best interests of the child in treatment is always prioritised.*

Our Treatment Requirements

It is the parents' obligation to provide All Child Psychology with a copy of any relevant legal documents or court orders. Please let us know if there are any legal processes pending. Where information is not appropriately disclosed at the start of treatment, service may be denied and terminated.

Please note the reason for engagement with us is to provide treatment for your child. It is our expectation that separated parents work together respectfully and cooperatively, regarding the care of their child. Where there is significant conflict, All Child Psychology reserves the right to limit our services until the dispute is resolved. If necessary, we may discharge a family from the clinic if the conflict is disruptive to the clinic or impedes the care of the child.

Either parent or legal guardian can:

- Schedule an appointment for their child (booking parent takes full responsibility for session cost)
- Be present at the appointment (with consideration of the child & clinical opinion of appropriateness)
- be sent a copy of their reports

unless there is a court order restricting their involvement in their child's care.

If the appointment is made by one parent, it is the responsibility of this parent to inform the other parent, invite them to attend if appropriate, and provide feedback to them.

Other Important Information to Consider:

Clinical Reports: Clinical reports will be sent to the parent who attends/arranges/pays for the appointment(s). It is the responsibility of that parent to forward them to the other parent. We do not have the capacity to provide separate feedback sessions or reports to each parent. We do, however, welcome parents to arrange parent feedback sessions where appropriate or necessary.

Payment: Payment is to be made on the day of the appointment. If there is an arrangement that requires the other parent to pay all or part of the treatment costs, it is the attending parent's responsibility to settle the account with All Child Psychology and collect reimbursement from the other party independently.

Court Documentation: We do not take referrals where the purpose of the service is to generate information for legal decision-making around custody, or to be used exclusively in court. Should you require court documents, a forensic psychologist or professional trained in court matters will be of most benefit to you.

*The Privacy Act 1988 protects any individual's personal information regardless of their age.