

Privacy Policy for KTX Window Cleaning

KTX Window Cleaning LLC (“we,” “our,” “us”) is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and share your personal information when you visit our website, book our services, or interact with us.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, address, email, and phone number when you request a quote or book our services.
- **Payment Information:** Payment details provided when you make a purchase or schedule services. We use secure third-party payment processors, and your payment information is not stored on our servers.
- **Usage Information:** Data about your interactions with our website, including IP address, browser type, operating system, and browsing behavior (using cookies and similar tracking technologies).
- **Location Information:** Geographic location data if you enable location services when visiting our website or app.

2. How We Use Your Information

We use your personal information to:

- **Provide Services:** Schedule and complete window cleaning services at your request.
- **Communicate with You:** Send service-related emails, promotional offers (with your consent), and customer support responses.
- **Improve Our Services:** Analyze usage patterns to enhance our website, service offerings, and customer experience.
- **Marketing and Promotions:** With your consent, we may send you occasional marketing messages about our services, discounts, or promotions.

3. How We Share Your Information

- **We do not sell your personal information.** However, we may share your information with:
- **Service Providers:** Third-party vendors, such as payment processors and IT support, who help us operate our business.
- **Legal Compliance:** If required by law or in response to legal requests, we may share personal information to comply with legal obligations.

4. Cookies and Tracking Technologies

- We use cookies and similar tracking technologies to provide and improve our services. You can modify your cookie preferences or disable cookies through your browser settings.

5. Data Security

- We take reasonable precautions to protect your information. However, no internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

Depending on your location, you may have the right to:

- Access, update, or delete your personal information.
- Opt-out of marketing communications.
- Restrict or object to certain data processing activities.
- To exercise these rights, please contact us at schedule@ktxwindowcleaning.com.

7. Children’s Privacy

Our services are not directed to individuals under 13, and we do not knowingly collect personal information from children under 13.

8. Changes to This Policy

We may update this Privacy Policy periodically. We will notify you of any material changes by posting the new policy on our website and updating the effective date.

9. Contact Us

If you have questions or concerns regarding this Privacy Policy, please contact us at:
KTX Window Cleaning 5150 Franz Rd. Ste 600 Katy, TX 77493