

## **Terms and Conditions**

### **1. Introduction**

Welcome to Acuity Engineering Limited (“we”, “our”, “us”). These Terms and Conditions (“T&Cs”) govern your use of our website [www.acuity-eng.co.uk](http://www.acuity-eng.co.uk) (“the Website”). By accessing or using our Website, you agree to comply with and be bound by these T&Cs. If you do not agree with any part of these terms, please do not use our Website.

### **2. Services**

We offer information and contact methods through our Website. All services provided are subject to availability and may change at our discretion.

### **3. User Obligations**

By using the Website, you agree to:

- Provide accurate, current, and complete information when prompted.
- Not use the Website for any illegal or unauthorized purpose.
- Abide by all applicable laws and regulations.
- Not engage in any activity that may disrupt the Website’s functionality or compromise its security.

### **4. Intellectual Property**

All content on the Website, including text, images, logos, graphics, and software, is owned by us or our licensors and is protected by intellectual property laws and trademarks. You are granted a limited, non-exclusive, and revocable license to access and use the Website for personal, non-commercial purposes.

### **5. Limitation of Liability**

We are not liable for any direct, indirect, incidental, or consequential damages arising from the use of our Website or services, except where prohibited by law.

### **6. Privacy Policy**

Please refer to our Privacy Notice, which explains how we collect, use, and protect your personal data.

### **7. Changes to Terms**

We may revise these T&Cs at any time. Any changes will be posted on this page, and the updated terms will be effective immediately upon posting.

### **8. Governing Law**

These T&Cs are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

### **9. Contact Information**

For any questions about these T&Cs, please contact us using the contact form provided.

## **Privacy Notice**

**1. Introduction** Acuity Engineering Limited (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal data. This Privacy Notice explains how we collect, use, disclose, and protect your personal information when you visit our website [www.acuity-eng.co.uk](http://www.acuity-eng.co.uk) or use our services.

**2. Information We Collect** We may collect the following types of personal information:

- **Identity Information:** Name, email address, phone number, etc.
- **Technical Information:** IP address, browser type, device type, location data, etc.

**3. How We Use Your Information** We use your personal data for the following purposes:

- To provide and manage our services to you.
- To communicate with you regarding updates, promotions, and other relevant information.
- To improve our Website and services.
- To comply with legal obligations.

**4. Legal Basis for Processing Your Data** We process your personal data based on the following legal grounds:

- **Performance of a contract:** To fulfill our contractual obligations to you.
- **Legitimate interests:** To improve our services and communicate with you.

**5. Sharing Your Information** We may share your personal data with third parties in the following situations:

- With service providers who assist us with marketing or data analysis.
- If required by law or to protect our legal rights.
- In the event of a merger, acquisition, or sale of business assets.

**6. Data Retention** We will retain your personal data for as long as necessary to fulfill the purposes outlined in this Privacy Notice, or as required by law.

**7. Your Rights** You have the following rights regarding your personal data:

- **Access:** You can request a copy of the personal data we hold about you.
- **Correction:** You can ask us to correct any inaccurate or incomplete data.
- **Deletion:** You can request the deletion of your data, subject to certain exceptions.

**8. Security** We take appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction.

**9. Third-Party Websites** Our Website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

**10. Changes to This Privacy Notice** We may update this Privacy Notice from time to time. Any changes will be posted on this page, and the updated notice will be effective immediately upon posting.

**11. Contact Us** If you have any questions about this Privacy Notice or wish to exercise your rights, please contact using the contact form provided.