

INJURY POLICY

Dapper Dog Do takes safety of your pet in their care with high priority. Yet, in the event of an injury this is what Dapper Dog Do is committed to:

1. Remain up to date on Canine CPR certification
2. Remain current on First Aide Administration certification
3. Remain current on AKC S.A.F.E certifications
4. Administer CPR of First Aide as a priority if medical situation warrants
5. Contact you as early as possible for notification as soon as it is safe to do so
 - a. Ask your preference on how to handle the situation
 - b. Deliver first aide until a medical decision is made for the injured pet
 - c. Go to a vet of your choice for urgent care of your pet if requested
 - d. Cover all medical and travel costs if the injury was caused while in Dapper Dog Do Grooming staff
 - e. Cover all First Aide initial injury needs on-site include provide and pay for supplies for such care
 - f. Dapper Dog Do will file an insurance claim (Liberty Mutual) for recovery of costs of vet expenses
6. Continue further education to learn about and be a safety industry leader for pet services
- 7.

Your pet is the reason why we are in business. The safe and proactive care provided is important to both of us in our partnered care of your pet.

For any questions or concerns reach out to jess@dapperdogdo.com.

Dapper Dog Do reserve the right to make any changes to this policy at any time. Exceptions will be rare and only with agreement upon the owner of Dapper Dog Do and the pet parent.