

Nāku

NEWSLETTER FOR NEW ZEALAND TENANTS ISSUE 10 | SEPTEMBER 2025

Home *in* Place



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Kia Ora

I hope this message finds you well and enjoying the start of spring. At Home in Place, our focus is always on supporting you to feel safe, comfortable, and connected in your home and community.

Our Nāku tenant newsletter is one way we like to keep in touch to share updates, reminders, and stories that matter. In this issue you'll find helpful information about your tenancy, some handy hints, and a few updates about the work we've been doing to maintain and improve our homes and communities.

We've also included some stories that highlight the great things happening across our neighbourhoods.

Thank you for being such an important part of our Home in Place whānau. We're always here to listen and to help, so please don't hesitate to reach out if you need support.

Ngā mihi,

Larissa

CEO Home in Place (New Zealand)



TENANT SPOTLIGHT

Thomas finds independence in his new home

Thomas has recently settled into one of Home in Place's fully furnished studio apartments in South Auckland.

These homes are designed to provide a safe haven and affordable living for some of the community's most vulnerable members, with free electricity, water and WIFI. A shared kitchen is available for all tenants, which provides a chance to connect with neighbours.

"The community is quiet, which suits me. I am a shy person and tend to keep to myself, but my neighbour Mata is really nice and we talk a lot. I feel more settled now that I am living here and I am thankful for how lovely everyone has been."

After living with his mother for a time, Thomas knew he needed his own space. Finding a rental was not easy.

"I had tried to get a private home but found out I had bad credit. I was going through WINZ and had nowhere to go, so when Home in Place called me, it really helped. The process was quick and I am grateful for the opportunity to have my own home."



(L-R) MATA, HOME IN PLACE TRO ANGELA AND THOMAS

Read more of Thomas' story on the Home in Place NZ website <https://homeinplacenz.org/>

Do you want to share your story with us? We'd love to hear it!
Email us at newzealand@homeinplace.org.



OUR NEWEST HOMES

Manurewa

We're so excited to share a new 34 unit social housing development on Gloucester Road, Manurewa, has recently been completed, and we're expecting our first residents to move in next month!

The mix of homes includes 9 x two-bedroom units and 25 x one-bedroom units.

Ground floor residents will enjoy generous private courtyards with decks that extend living space outdoors. On levels two and three, every apartment features a balcony that runs the full width of the unit.

The central location makes it simple for residents to access public transport, shopping, health care and education.

- 100 metres to the nearest bus stop
- 300 metres to Homai train station
- 200 metres to Homai shops
- 1 kilometre to Southmall shopping precinct, medical services and schools

Interested in transferring to this brand new development? Contact us on 0800 124 663 or email to newzealand@homeinplace.org for more info!



WHANGANUI CITY COUNCIL

Thank you

A huge thanks to the Whanganui City Council team for their incredible support in helping us successfully run our carpark hui event in Whanganui in July, which was a great day.

Their assistance in connecting us with key support services across the region was invaluable and played a big part in raising awareness and building support for our tenants.

Our other amazing service providers who attended the event were MSD Employment Case Managers, Kai hub, Tupoho Social Services, FLOW Team Family Harm, Police, SOHO, M.I.S.T (Mental Illness Survivors Team).

Thanks so much to everyone who came out for a chat and something to eat! We hope to be able to do events like this more regularly going forward.



Meet Te Aroha

Te Aroha joined the Home in Place whānau a few months ago as a Tenancy Relations Officer, bringing with her valuable experience from previous roles in community housing.

What she enjoys most about her job is the variety, as no two days are the same! She loves meeting new people, helping families into homes, and working alongside a supportive team.

Outside of work, Te Aroha enjoys keeping active with pilates and starting the day with a café breakfast while watching the sunrise.

Ending your tenancy

If you're planning to move out, here's a quick reminder of what needs to happen:

- You must give us 28 days written notice. A phone call or verbal notice isn't enough, it needs to be in writing.
- If you have rent being paid through WINZ redirection, you'll need to cancel this yourself, as we're not able to do it on your behalf.
- Once your notice has been received, we'll send you a final tenancy date confirmation.
- You'll also need to complete an End of Tenancy form.

This can be done in our office or online through DocuSign.

If you have any questions or need help with the process, please get in touch with our team; we're here to make it as smooth as possible.

Safe homes for tenants in Whanganui

At Home in Place, the wellbeing of our tenants and communities is always our top priority.

Recently, routine meth testing was carried out in Whanganui. While the results showed that some homes had been affected, we took swift action to ensure these properties are restored to safe, healthy living standards. Specialist decontamination work was completed, which included replacing carpets and curtains.

These steps are vital to bring the homes back to a good condition, ready for our new tenants to enjoy.

We know that issues like this can cause disruption, but please be assured that our team is committed to providing secure, comfortable housing for everyone.

By addressing problems when they arise, we are protecting our communities and making sure our homes remain places where people can thrive.

Lithium battery safety

Lithium batteries power many everyday items like phones, e-scooters and power tools. While they're handy, they can also be dangerous if not handled properly. Damaged or incorrectly charged batteries can overheat, catch fire or even explode.

To keep yourself and your whānau safe:

- Always use the correct charger for your device.
- Never leave batteries charging overnight or unsupervised.
- Keep batteries away from heat and store them in a cool, dry place.
- Don't throw batteries in household rubbish, take them to a recycling centre.
- Stop using batteries if they are swollen, leaking, hot, or smell unusual.
- If a lithium battery catches fire, call 111 immediately.

By taking a few simple steps, you can enjoy the convenience of lithium batteries while keeping your home safe.

Grow a Star

At Home in Place, we're excited to offer free financial support through our youth charity, Grow a Star.

Grow a Star is a unique mentoring and scholarship program designed to help young people access the financial resources they need to pursue their academic, sporting, or artistic dreams. By offering free scholarships, the program removes the barriers that often hold back talented young people from reaching their full potential.

Do you have a young person in your life who could benefit from free funding to help achieve their dreams?

Learn more about how to apply for Grow a Star or how you can support the program at

<https://homeinplacenz.org/grow-a-star-scholarships>.

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