

## Fulfillment:

Orders are processed within 1–3 business days. You will receive tracking details once your order ships. Please allow 3–10 business days for delivery, depending on your location.

## Cancellations:

Changed your mind? You can cancel your order within 24 hours of purchase by contacting us at Candy@cebiesolutions.com. After 24 hours, orders are already moving through fulfillment and cannot be canceled.

## Refunds:

If your item arrives damaged, defective, or incorrect, please contact us within 7 days. We will gladly send a replacement or issue store credit to make things right. Refunds (when applicable) are processed to your original payment method within 7–10 business days.

## When in doubt, reach out!

We're committed to delivering quality products with care.

