

# CONTRACT TERMINATION

## RENTAL EQUIPMENT RETURN

We are sorry to hear that you have decided to no longer be an Enercare rental water heater customer. Please note that the Ontario Consumer Protection Act ("CPA") provides you with a 20-day window to cancel any new rental agreement, without penalty. Pursuant to the CPA, your existing Enercare rental water heater cannot be removed within that 20-day window, unless you initiated contact with the new supplier.

In order to ensure accurate termination of your rental account upon the return of your rental equipment, please be sure to follow the steps listed on our Notice Regarding Return of Equipment which is always available on our website at [www.enercare.ca/home/water-heating/notice-regarding-return-equipment](http://www.enercare.ca/home/water-heating/notice-regarding-return-equipment) or call us toll-free at 1-877-334-1842. Failure to follow these steps may prevent our ability to efficiently process the return of your water heater.

I acknowledge that I have read and understood the above information applicable to the cancellation of my Enercare rental contract and return of Enercare water heater.

**William Lishinski**

Customer or Authorized Agent Name (please print)

Customer or Authorized Agent Signature

Date

Water Heater Information		
Water Heater Manufacturer/Brand	Tank Serial Number	
Customer Information:		
Customer Name		
Address		
Unit/Apartment	City/Town	Postal Code
EnerCare Internal Use Only		
FSL Employee (please print):	FSL Location	Date Received (DD/MM/YYYY)

The termination of any rental water heater contract will be completed in accordance with the terms and conditions of that contract. Please carefully review the terms and conditions of your contract or call Enercare at 1-877-334-1842 if you have any questions.