

**Knowledge Base: Cyber-hotline.com**

**Tier : Root**

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**Document Title: Chatbot Terms & Conditions**

## **Chatbot Terms and Conditions of Use**

Welcome to the Cyber-Hotline Chatbot Agent, a complimentary service designed to support individuals affected by cybercrime. As this chatbot is currently in its beta phase, its accuracy in identifying and diagnosing cyber threats is continuously improving through user interaction. We advise caution when relying on its guidance, as absolute accuracy cannot be guaranteed at this stage.

By accessing and using this chatbot, you agree to the following terms and conditions:

### **1. Non-Emergency Use**

This chatbot is not intended for use in emergencies. If you are in immediate danger or require urgent assistance, please contact local emergency services.

### **2. Age Restriction**

Access to this chatbot is restricted to individuals aged 18 and above.

### **3. Acceptance of Policies**

All users must agree to the Legal Disclaimer, Privacy Policy, and Cookie Policy as outlined in these terms.

### **4. Legal Disclaimer**

Our cybersecurity professionals possess a diverse range of skills and qualifications and aim to assist you to the best of their ability. While every effort is made to provide accurate and helpful information, this service does not constitute legal advice and should not be treated as such. Cyber-Hotline.com is not liable for any consequences arising from reliance on the guidance provided by the chatbot. Where the chatbot is unable to assist, it may direct users to appropriate external resources or organizations.

### **5. Prohibition of Personal Information Sharing**

Users must refrain from entering sensitive personal information, including but not limited to email addresses, passwords, account numbers, physical addresses, and phone numbers, unless explicitly requested by the chatbot.

### **6. Permissible Commercial Use**

The chatbot may be used for commercial purposes, provided that such use is authorized by Cyber-Hotline.com. Businesses or individuals wishing to integrate or offer the chatbot as part of their services must obtain prior written consent. Unauthorized commercial use, including but not limited to incorporating the chatbot into paid or free services without approval, is strictly prohibited.

### **7. Secure Access Requirements**

Users are responsible for ensuring they access the chatbot through a secure internet connection and maintain privacy in their surroundings to avoid unauthorized viewing of their screens.

## **8. Global Audience**

While this chatbot has been developed for a global audience, users are advised to consult local law enforcement agencies or Computer Emergency Response Teams (CERTs) for more specific and regionally accurate information.

## **9. Prohibited Activities**

Users agree not to use the chatbot in a manner that:

- Infringes upon or violates the intellectual property rights or other rights of any individual or entity.
- Breaches any applicable laws or regulations.
- Engages in harmful, fraudulent, misleading, threatening, defamatory, or otherwise inappropriate behavior.
- Compromises the security of any computer system or network, or attempts to bypass security measures, including password or encryption mechanisms.
- Scrapes, crawls, or spiders any portion of the chatbot's content or functionality.
- Copies, stores, distributes, or shares significant portions of the chatbot's content without authorization.

By continuing to use the chatbot, you acknowledge and agree to these terms. Failure to adhere to these guidelines may result in restricted access to the service or other appropriate actions as deemed necessary by Cyber-Hotline.com.

For inquiries or support, please contact [hello@cyber-hotline.com](mailto:hello@cyber-hotline.com)