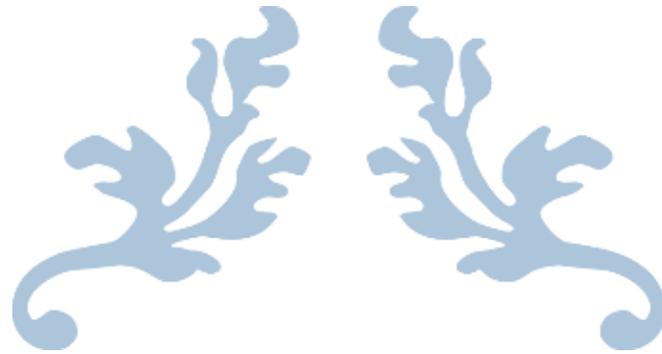




*Wanneroo Riding &
Therapeutic Centre*



RIDING LESSONS ENROLLMENT PACK

Term 1



JANUARY 23, 2025
WANNEROO RIDING AND THERAPEUTIC CENTRE
170 Rousset Road, Mariginiup

Term 1 2025 Student Enrolment Form

Term dates

Term 1	Wednesday 5 th Feb – Sunday 13 th April
Term 2	Wednesday 30 th April – Sunday 2 nd July
Term 3	Wednesday 25 th July – Sunday 28 th Sept
Term 4	Wednesday 15 th October – Sunday 21 st December

Regular Riders

Each term consist of 10 weeks. By signing up to a term you are committing to the full 10 week term. This will then give you an allocated time, day and coach for your lessons. Students must pay for the term via direct debit with lesson fee deducted from their account weekly.

Casual Lessons

We will still allow for casual lessons, these must be paid for at the time of booking. Please note any cancellations for these lessons require 48 hours' notice once booked and paid for. Casual riders are not guaranteed a set day, time or coach.

Absences

Regular lesson students will be allowed 1 make up lesson per term. To be eligible for a make-up lesson 24 hours' notice has to have been provided. Where 24 hours' notice is not given you will simply forfeit the lesson fee.

All absences must be sent via text to the main number **0412 922 588**.

Please note you are responsible for booking in your make up lesson. This make –up lesson must be taken in the term during which you missed your lesson. It can't be credited in cash or towards other activities or carried over to a new term.

As much as we will try to get you in with your regular coach, we can't always guarantee this. However please embrace the experience if you have a different coach, they will have different ways of explaining things and you will learn something new!

School holidays

Students will not be locked into lessons over the school holidays and can choose to take a break. If you want to continue to ride over the holidays, we will still run **some** lessons running that you can book in for. Please note your regular instructor may not be available over the holiday period.

We will also offer a range of holiday programs, camps, fun group lessons and ridden activities that students can book in for in instead.

To enrol please complete and return the forms below;

- Direct Debit Agreement
- Student Information Sheet
- Disclaimer
- Signed Terms and Conditions

These are all in this pack.

These can be emailed back to wannerooridingcentre@gmail.com or you can send back a photo of each page to 0412 922 588.

Price List and Information

	Regular riders	Casual Riders
Private 30 min lesson	\$80 (via direct debit)	\$85 to be paid at time of booking

Wanneroo Riding and Therapeutic Centre

Phone 0412922588
wannerooridingcentre@gmail.com
170 Rousset Rd, Mariginiup 6078

DIRECT DEBIT REQUEST

Customer Name:	D.O.B.:	DDR Reference #
Customer Address:		
Email:	Phone:	

* If debit exceeds \$1,000 per month the customer's full name, DOB, address & phone MUST be supplied along with a valid photo ID (Passport or drivers licence)

I/We request Pay Advantage* ABN 38 749 739 150 (User Ids 378881, 616715, 513885, and 513886) to debit funds from the nominated account according to the schedule below.

Upfront Debit

Amount \$ <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>	Date <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> / <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>
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Recurring Debits

Amount \$ <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>	Frequency <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Yearly
Start Date <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> / <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>	

The debit will continue on a recurring basis unless an amount reached is specified below:

Amount Reached \$ (excludes any on-charged fees)

Fees (if on-charged) Setup \$ 1.98 Per debit \$ 0.88 Per Dishonour \$ 4.95 Per Reminder \$ 0.42

Account	BSB <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>	Account <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;" type="text"/>	Account Name _____
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* If debiting from a joint bank account, both signatures are required.

Date	Date
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Direct Debit Terms & Conditions

Direct Debit service agreement

The Upfront (if specified) and Recurring Debits will be debited from the nominated account according to the schedule specified above. Recurring Debits continue until the Direct Debit has been cancelled or the Amount Reached has been specified and met. Any on-charged fees are excluded when determining if the Amount Reached has been met.

If a scheduled debit date has passed before the Direct Debit has been activated (authorised and approved) then these debits will occur on the next possible processing day after activation.

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the scheduled debit date there is sufficient cleared funds in the nominated account; and
- you advise us if the nominated account is transferred or closed.

If your debit is returned or dishonoured by your financial institution, the dishonoured debit will be re-debited from your nominated account in addition to any applicable fee(s) as listed above. Any drawing due on a non-business day will be debited to your account on the next business day following the scheduled drawing date. Dishonoured debits may be re-debited together with other scheduled debit(s). Should you cancel the Direct Debit, instruct your bank not to make payment, or more than two (2) consecutive debits are dishonoured we may cancel this agreement and the remaining scheduled amount plus all penalty charges will be due and payable.

Changes to the service agreement

Changes to the drawing service agreement can be made by clearly outlining the requested change(s) in writing and sending them to the Provider. Changes may include deferring a debit, altering debit amounts, stopping a debit, suspending the Direct Debit, or cancelling the Direct Debit completely. The notice period for any such proposed amendments shall be no less than thirty (30) days in advance of the intended effective date of the changes. If a cancellation is requested due to the merchant's variations to terms of the debit agreement, no penalty should be imposed.

Enquiries

All enquiries should be made to the Provider in the first instance, and then to Pay Advantage*. All communication should include your full name and/or company name, the BSB/Account number being debited, and return contact details. All personal customer information held by us will be kept confidential except information provided to our financial institution to initiate the drawing to your nominated account.

Disputes

If you believe a debit has been initiated incorrectly, we encourage you to take the matter up directly with the Provider in the first instance. If the dispute remains unresolved, then you can lodge your concern in writing with Pay Advantage*. You will receive a refund of the debited amount(s) if the reason for the debit(s) is not substantiated.

Customer Direct Debit Request V7

Student Information Sheet

This information will be treated in the strictest confidence and will only be shared with your riding coach to enable them to provide you with a better riding experience and keep you safe.

Student Information

Students Name: _____ Age: _____

Best contact Number: _____

Email Address: _____

We will not pass your contact details on however will use it to notify you of important information regarding open hours and day, holiday activities etc.

Medical Conditions/Disabilities/ Special Requirements:

Please detail any medical conditions, disabilities or special requirements you or your child may have. This includes anxiety, depression, mobility issues, pain etc.

Emergency Information

I advise that I Do / Do Not have ambulance cover

Emergency Contact Details

Name: _____ Contact Number: _____ Relationship to rider: _____

Name: _____ Contact Number: _____ Relationship to rider: _____

I acknowledge that the information I have provided above is true and accurate to the best of my knowledge

Guardian Name: _____

Signature: _____

Wanneroo Riding and Therapeutic Centre does everything it possibly can to make horse riding as safe and enjoyable as possible. However horses are prey animals and by their very nature can be unpredictable, therefore there is always the risk of injuries.

We carefully match horse to rider based upon your weight and ability, therefore it is essential you are honest about your ability. Students will ride different horses on a weekly basis to ensure they become a well-rounded rider that can ride a variety of horses. Students will be moved up to more advanced horses as their skill level improves.

By participating in riding lessons you accept this risk and waive your right to sue Wanneroo Riding and Therapeutic Centre for any injuries sustained whilst learning to ride.

Students Name:

Date:

Conditions of Riding at Wanneroo Riding and Therapeutic Centre;

- I agree to wear suitable clothing, including **long pants, long sleeve tops and enclosed shoes** (trainers are fine however short boots with a small heel and solid base are recommended)
- I agree to wear a suitable riding helmet at all times when on the horses (we can provide helmets, however do recommend you purchase your own helmet if you decide to commit to riding)
- Our staff will check your bridle, saddle and stirrups prior to you mounting, however you agree to notify staff if you are in doubt about any of the equipment
- I agree that I have fully disclose any medical conditions, physical or mental disabilities I have that may affect my ability to ride and follow instructions
- I agree that if I don't feel comfortable undertaking any activities (trotting, cantering or jumping) I will notify staff
- I agree that if I am feeling sick or dizzy on the day I ride I will notify staff and they can adjust lesson accordingly
- I agree that I am liable for the cost of an ambulance should I require one as a result of a fall during my lesson
- I agree not to hold Wanneroo Riding and Therapeutic Centre or any of it's staff liable for any injury I sustain whilst riding at the centre
- I have informed staff accurately of my riding experience

By signing this form I agree to the best of my knowledge I have disclosed all relevant information that may impact my ability to ride, I will notify staff of any changes and agree to these terms and conditions for the duration of my time riding at Wanneroo Riding Centre.

Guardian Name:

Signature:

By signing up to riding lessons I agree to the terms and conditions outlined below;

General

- By signing up for lessons you are signing up to the full 10 week term
- Lessons are paid via direct debit on a weekly or fortnightly basis
- Students to arrive 5 min before lesson starts, and head to yard where they will be given their horse to lead in hand to their assigned arena. If students are not comfortable leading the horse a staff member will assist them
- Lessons can be on a weekly or fortnightly basis on the same time and day each week
- We do allow for adhoc lessons if we have space
- We try our best to ensure consistency of coaches, however there will always be times when you will have a substitute coach. Please embrace this experience. Every coach has something they will teach you.
- We try to get students to ride a variety of horses, as no horse is the same as another. Some horses are more technically difficult than others, requiring you to learn new skills. Just because you can walk, trot and canter on one horse doesn't mean you will be able to on every horse.
- No coaching from the sidelines – our team of coaches are very experienced and undergo regular training, please leave it up to the to do the coaching.
- If you have concerns regarding a coach or your childs progress please speak to the office and this will be escalated to the owners and head coach. We can then get in touch to discuss your concerns.
- Horse riding is a difficult and technical sport. It may look like your child is doing the same thing every week, however they will be focusing of different skills that are required for more advanced riding. Getting the basics right will then mean that they can advance at a quicker rate overall.

Fees and Payment

- Lessons cost \$80 for a half hour 1 on 1 lesson
- By signing up for lessons you are signing up to the full 10 week term
- Lessons are paid via direct debit on a weekly or fortnightly basis

Absences/ Cancellations/ Make up lessons

- All lesson communication must be via text to 0412 922 588
- 24 hours' notice is required to cancel a lesson and be entitled to a makeup lesson
- All **cancellations made within 24 hours of your lesson** time will forfeit your lesson fee
- Students are allowed 1 make up lesson during a 10 week term, providing 24 hours' notice has been provided
- Any further absences students will be required to pay for their lesson

Make-up lessons

- Make up lessons are an **additional** lesson on top of your current lessons to make up for a missed lesson
- Make up must be taken within the same term as the lesson being cancelled
- You are responsible for arranging your makeup lesson
- Make up lessons will only be offered where 24 hours' notice is given to cancel your lesson
- Make up lessons will not necessarily be with your normal coach and will be any day or time we have available. We will try to accommodate you, however If there are no lessons available that are convenient for you, you will forfeit your money

Weather policy

- **Wet Weather** - Horse riding is an all-weather sport and will go ahead even if it is raining. We will however cancel ridden lessons if we feel it is too dangerous to ride, strong winds, thunder and lightning, torrential rain. If this is the case we will notify you
- **Extreme heat** – our hours of operation change from winter to summer to try to avoid riding during the hottest hours of the day. However we do at time experience extreme temperatures. If we deem it too hot to ride for both the welfare of the rider and horses, ridden lessons will be cancelled
- Where lessons are cancelled due to bad weather or heat we will run **theory lessons**. These lessons will cover important information that make you a better rider. These lessons are part of your lesson commitment and not attending these means you will forfeit your money. No make-up lesson will be given for not attending a theory lesson

All lesson queries and cancellations must be send via text to

0412 922 588

Student Name:

Date:

Signature: