



The Keene Senior Center Membership Survey 2025

Dear Keene Senior Center member:

Your opinion matters! Please assist us by participating in our annual survey. We would like feedback about your experience as a Keene Senior Center member. Your honest evaluation and suggestions help us improve services, define the Senior Center's role in the larger community, and is a critical component when we apply for grants and other funding opportunities. The survey will only take a few minutes to complete. Please be sure to add comments where appropriate. All responses are completely optional and confidential. If you have questions or need assistance with completing the survey, please call 603-352-5037 or stop by the Senior Center. **We kindly ask that you mail the survey back in the enclosed stamped envelope or drop it off at the Senior Center, 312 Marlboro St., Suite 100, Keene, NH 03431 by Friday, March 21, 2025. Thank you!**

MEMBERSHIP SURVEY 2025

1. What is your gender identity? **Check one:** Male Female Other _____
2. What is your age? _____ years
3. Which categories describe you? **Check all that apply.**
 - White
 - Hispanic, Latino, or Spanish origin
 - African American
 - Asian
 - American Indian or Alaska Native
 - Middle Eastern or North African
 - Native Hawaiian or Other Pacific Islander
 - Some other race, ethnicity, origin
4. What town do you live in? _____
5. Besides you, who else lives in your household? (*Example: spouse, granddaughter, etc.*)

6. Approximately how long have you been a member of the Senior Center? _____ (years)
7. In general, how often do you visit the Senior Center?
Check one:
 - Daily
 - Several days each week
 - Once each week
 - Several days each month
 - Only for special programs
 - I'm a member, but I hardly ever visit**Please comment:** _____
8. What days of the week and hours of the day do you utilize the Senior Center?
Check all that apply.
 - Weekdays Saturdays
 - 8:30a - 10:30a 10:30a - 12:30p 12:30p - 2:30p 2:30p - 4:30p
9. Do you find the Senior Center membership fee to be within your means? **Check one:** Yes No
Please comment: _____

10. Do you plan to renew your Senior Center membership when it is due? **Check one:** Yes No
Why or why not? _____

11. Do you have access to transportation when you want to visit the Senior Center?

Check one:

- Yes, I drive my own car.
- Yes, I get a ride from a friend/family member
- Yes, I use the Friendly Bus.
- Yes, I walk or bike.
- No, I don't have a reliable source of transportation.

Please comment: _____

12. Would you be willing to park at a central community location and board a shuttle to attend an event or meal at the Senior Center? **Check one:** Yes No

13. If you would like to utilize the Senior Center more often but don't, what prevents you from doing so?

Check all that apply.

- Lack of transportation
- Program schedule, unavailable at those times
- Mobility or health issues
- Caregiver commitments
- Not enough offered that interests me
- I'm uncomfortable going alone
- Other

Please comment: _____

14. Please rank in priority order the wellness activities that draw you to the Senior Center.

(1 being most interested through 6 being least interested) Feel free to write "N/A."

- _____ Intellectual stimulation (group discussions)
- _____ Maintaining my independence (Cheshire Village at Home)
- _____ Nutrition program (meals)
- _____ Physical activities (fitness programs, exercise room)
- _____ Recreational activities (card games, crafts, ping-pong, etc.)
- _____ Social opportunities

15. Are there programs you would like to see offered at the Senior Center? **Check one:** Yes No

Please comment: _____

16. The Senior Center is considering expanding programs that promote cooperation and collaboration among generations. If you were to participate in an intergenerational program, which age group would you enjoy interacting with? **Check all that apply.**

- Children (4 -12 years old)
- Teens/high school students
- College students
- Young professionals
- Intergenerational activities don't interest me

Please comment: _____

17. Do you think the Senior Center meets a need in our community that you haven't found at other agencies and organizations? Please comment: _____

18. The Senior Center is committed to collaborating with community partners who provide services that support older adults. What community programs/services do you utilize?

Check all that apply:

- Cheshire Academy for Lifelong Learning (CALL) program at Keene State
- Community Kitchen
- Community Volunteer Transportation Company (CVTC)
- Friendly Meals at the center
- Keene Parks & Recreation Center
- Senior Passport Meals at Cheshire Medical Center
- Volunteers Enabling Transportation (VET)
- YMCA
- Other

Please comment: _____

19. Please complete the following sentence.

I currently feel . . .

- Lonely (a sense of emptiness)
- Isolated (minimal contact with others)
- I do not feel lonely or isolated.

Please comment: _____

20. Think about your life since you became a member of the Senior Center.

Please put a check in the box that best matches your response for each statement.

Because I go to the Senior Center I...

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	N/A
...feel happier/more satisfied with my life.					
...feel less stressed or worried.					
...feel less lonely (<i>a sense of emptiness</i>).					
...feel less isolated (<i>minimal contact with others</i>).					
...have close ties to more people/a sense of belonging.					
...have a reason to leave my home on a regular basis.					
...have purpose, direction, and the feeling of still being needed.					
...eat more balanced meals.					
...am better able to stay active and healthy.					
...have increased my ability to remain independent.					

21. In order for us to better understand the needs of our members and secure funding opportunities, we ask you to consider providing household income information.

Please check one box that best describes your household income last year:

- Below \$10,000
- \$10,000-24,999
- \$25,000-49,999
- \$50,000-\$99,999
- \$100,000+
- I prefer not to answer

22. Please share any additional concerns or comments that will help us serve you better.

Thank you for taking the time to complete the survey! We appreciate your feedback.