

Windwalker Distributing  
809 Willow Ave  
Knoxville, TN 37915



## Extended 15 Warranty

Your new memory foam or hybrid innerspring mattress is covered by an extended 15 year warranty. Please retain your receipt and this card as your warranty record. The product warranty covers workmanship, Manufacturers' defects, and materials for a period of 15 years: non-prorated. There is no comfort guarantee expressed or implied. Mattresses must be supported by a firm, flat foundation including but not limited to a foundation box, box spring, platform bed with adequate slats, or the floor.

The extended warranty is valid only for the original purchaser, for personal use. Warranty period begins at the date of the original purchase. Product purchases must be made from the Authorized Retailers of Windwalker Distributing, Knoxville, TN in order to retain the valid product warranty. Purchases from unauthorized retailers or resellers, or from any THIRD PARTY WEBSITES, including but not limited to Craigslist, eBay, Overstock, or Amazon do not carry any product warranty. Unauthorized retailers or resellers may not advertise any warranty coverage, and any claims of warranty protection will not be honored under this extended warranty.

Proof of purchase and certification of purchase from an Authorized Retailer of Windwalker Distributing, Knoxville, TN must be provided in order for a warranty claim to be processed.

This extended warranty covers the following issues: Defects in workmanship and materials. Loose or broken parts not caused by improper care or product abuse. Body impressions visibly greater than 1 inch on all sleeping surfaces.

This extended warranty does not cover the following issues: Comfort preferences. Sheet fit. Mattress damage due to inappropriate support. Transportation costs. Bed height. Handles. Outer fabric and/or cover.

Windwalker Distributing, Knoxville, TN offers a warranty on Products as stipulated, and unless explicitly stated otherwise, for applicable Products (i) sold to original customers only, and (ii) if the request for a warranty is received within the corresponding number of stipulated calendar days from the date of original invoice. For warranty applicable returns, if exchange or repair is not available, credit will be issued to the purchaser's credit card. Any missing product or product which has been physically processed in any way beyond the originally shipped condition may result in a decrease or full forfeiture in replacement value. Windwalker Distributing, Knoxville, TN does not warranty used, as is, production fallout, or repair stock conditions.

Warranty issues can be addressed via your Authorized Retailer of Windwalker Distributing, Knoxville, TN. Documentation, including photographs, and/or in-home inspections may be required.

Dealer Name: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_