



BI-ANNUAL NEWSLETTER  
VOL. 1 ISSUE 1 · APR 2023

# CLINIC TAILS

Official Newsletter of Tolleson Animal Clinic

## This issue:

Name Change

PAGE 01

Updated Website and Social Media

PAGE 02

Client Portal

PAGE 02

Trupanion and  
United Pet Care

PAGE 03

My Vet Store

PAGE 04

Upcoming Closures and  
Operating Hours

PAGE 05

Vaccine Clinic

PAGE 06

## Name Change

Howdy y'all!

By now, you're probably all aware we changed our name from 99th Avenue and Lower Buckeye Animal Clinic to Tolleson Animal Clinic. We did a small renovation to better serve our clients and refresh the clinic. We still have the same staff and doctors. The name is just a lot easier to say!



# TOLLESON ANIMAL CLINIC



## Updated Website and Social Media

Our website has been revamped! Visit [www.tollesonanimalclinic.com](http://www.tollesonanimalclinic.com) to check out our new site! There's resource information, what we offer, a link to our online store, and more!

There is also a form to submit prescription refill requests. Home>Resources>Forms to find that form and submit a request.

You can also follow us on [Facebook](#) and [Instagram](#) for informational posts, clinic updates, or just cute pictures of our patients. Just search Tolleson Animal Clinic to find us or scan the QR code in this newsletter!



## Client Portal

Our new software offers clients their own portal. What does this mean? It means we can e-mail you a personalized link to access your client portal. Your client portal will provide you with a view of each of your pets' individual records including:

- Overview including pet name, birth date /age, and breed information
- Consults - services (exams, procedures, surgeries), medications, and other treatments per visit that comprise your invoices. In chronological date order.
- Vaccines - vaccines your pet has been given and their next due dates.
- Rx - prescriptions and refills
- Vitals - weights, temperature, pulse, and respiration rate
- Reminders - current, due, and overdue reminders

E-mail us at [manager@tollesonanimalclinic.com](mailto:manager@tollesonanimalclinic.com) or call us at 623-936-7387 and ask us to send you your personalized link! :)

"Everyone  
thinks they  
have the best  
dog, and none  
of them are  
wrong."

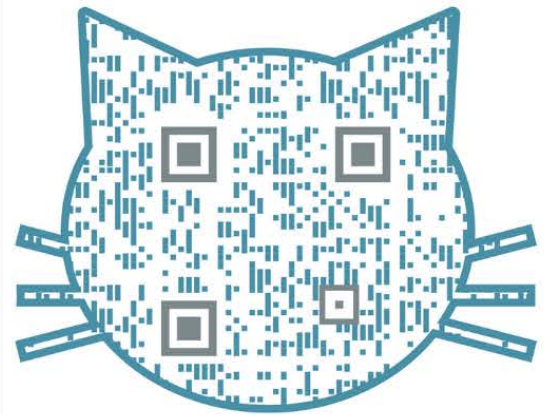
-W.R. PURCHE.





## Trupanion

We have recently partnered with Trupanion! Trupanion is a pet insurance company. While we don't recommend one company over another, Trupanion integrates with our software. This means that most of the time, you will not have to submit for a reimbursement, Trupanion will pay us directly at check out with their electronic claims decisions. You can visit their website for more information on policies and decide if they're the right decision for your pets. Insurance is always a good idea to have in case of an emergency.

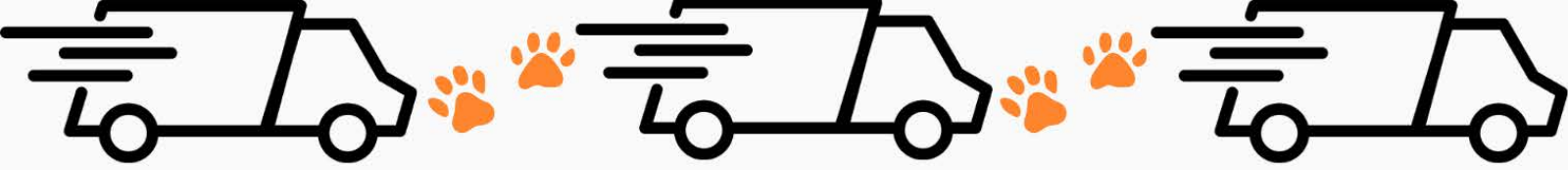


**"In ancient times cats were worshipped as gods; they have not forgotten this"**

-TERRY PRATCHETT

## United Pet Care

We are still partners with United Pet Care. United Pet Care, also known as UPC, is not a traditional insurance program. They are a discount program and discounts are taken off right at check out. Visit their website to see if they are right for you.



## My Vet Store

My Vet Store is the online pharmacy we have partnered with to help our clients with ordering prescriptions, food, toys, and more. My Vet Store guarantees their products and does not use any third party distributors. Other online pharmacies like Chewy have had product issues such as counterfeit items. My Vet Store has comparable pricing to Chewy and the shipping cost is the same.

Let us know if you need help setting up your online account with My Vet Store. We can get you set up and even help you with your first order. Another ability we have is to add recommended items to your cart so you can see what our vets are recommending and you can make your decisions from there.

Autoship is an option for those products you need on a consistent basis. Set up autoship and you won't have to worry about forgetting to request a refill.

**"A house is not a home  
without a pet."**

-UNKNOWN





“A cat’s purr and a puppy’s wet nose are just two of the things that make my day enjoyable.”

- ANTHONY T.HINCKS

## Upcoming Holiday & Clinic Closures

- Memorial Day - Monday May 29
- Independence Day - Tuesday July 4
- Summer break- July 12
- Summer break- July 19
- Labor Day - Monday September 4
- Thanksgiving - Thursday November 23
- Christmas - Monday December 25



## Clinic Operating Hours

- Monday, Wednesday, Friday  
09:00 am – 05:30 pm
- Tuesday, Thursday  
09:00 am – 06:00 pm
- Saturday  
09:00 am – 01:00 pm
- Sunday  
Closed



# Vaccine Clinic

WE WILL HAVE A TABLE SET UP OUTSIDE TO CHECK-IN.

PATIENTS ARE SEEN ON A FIRST COME FIRST SERVE BASIS.

- 1 VACCINE - \$40
- 2 VACCINES - \$60
- 3 VACCINES - \$80

WE CAN ALSO DO NAIL TRIMS, ANAL GLAND EXPRESSIONS, AND DISPENSE FLEA/TICK/HEARTWORM MEDICATION

“No home decor is complete without dog hair.”

- UNKNOWN



## Operating Hours

The first Saturday of every month from 1:00pm - 3:00pm