

# CLINIC TAILS

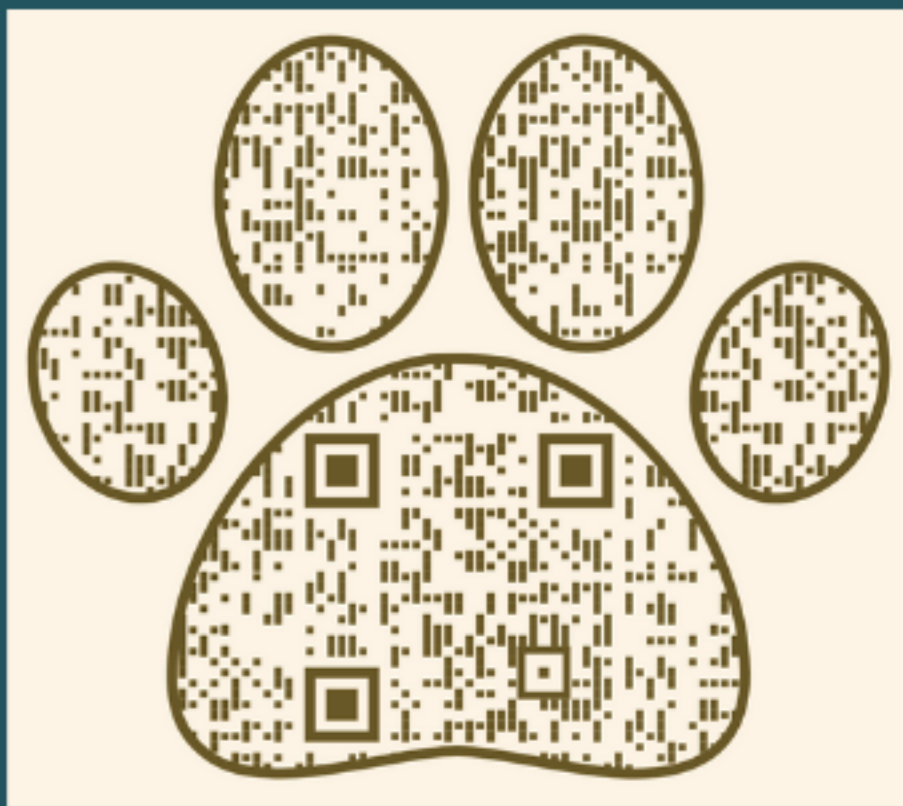
September 2023

Tolleson Animal Clinic

## SEPTEMBER IS NATIONAL CAT MONTH

Celebrate cats with us all month long! We'll be sharing fun cat facts on our social media pages: Facebook and Instagram at @tollesonanimalclinic.

Scan the QR code or search for us to join the fun.



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## Fall is almost here!

Welcome to the fall season, y'all! As the weather cools down, we hope you and your furry friends are looking forward to the cooler weather and crisp air of fall!

We wanted to give you a quick update and a few reminders about our clinic.



## BETA PROGRAM

Exciting news! We are one of the select few clinics to beta test our software's new click-to-confirm appointment feature. This means that you will now be able to confirm your appointments with a single click, from anywhere, at any time. You will also receive a text message reminder the day before your appointment.

## Technician Appointments

Say goodbye to long wait times for nail trims and anal gland expressions! We are now offering technician appointments Monday through Friday from 10am-12:15pm. This means that you can schedule a specific time for your pet to be seen, so you can avoid waiting in line. To schedule an appointment, simply call us at 623-936-7387 to book an appointment.

Please note that we require all pets to have an up-to-date rabies vaccine for technician appointments. If we do not have proof of vaccination on file, please bring it with you to your appointment.







## My Vet Store

### Our Online Pharmacy



We recommend My Vet Store as our online pharmacy partner. They guarantee their products and do not use third-party distributors, unlike other online pharmacies (example: Chewy), which have had issues with counterfeit items. My Vet Store has comparable pricing and shipping costs to other online pharmacies.

We can help you set up your online account and first order, and we can also add recommended items to your cart based on our veterinarians' recommendations.

Autoship is a convenient option for products you need on a regular basis. Set up autoship and you won't have to worry about forgetting to request a refill.

Here are some of the benefits of using My Vet Store:

- **Guaranteed products:** My Vet Store guarantees their products, so you can be sure that you are getting what you pay for.
- **No third-party distributors:** My Vet Store does not use third-party distributors, so you can be sure that your products are coming from a reputable source.
- **Comparable pricing and shipping costs:** My Vet Store has comparable pricing and shipping costs to other online pharmacies, such as Chewy.
- **Convenient autoship:** Autoship is a convenient option for products you need on a regular basis.

We're setting up MyVetStore accounts for all clients with an email address on file. If you do not have an email address on file or do not receive an email, please contact us if you'd like assistance setting up your account. Once your account is set up, you can order prescriptions, food, toys, and more!



## PREVENTATIVE CARE PACKAGES

Preventative medicine is the best medicine. Annual bloodwork and internal parasite testing can help your veterinarian detect early signs of illness, so they can be treated or prevented. We partner with IDEXX to provide a comprehensive blood panel and internal parasite testing every year.

Annual bloodwork and intestinal parasite testing are included in the listed price for your pet's health. See below for more information on what these tests include.

### **Canine & Feline Wellness Bloodwork \$145**

**Total Savings: \$226.96**

#### **Chemistry Profile and CBC (normally \$188.88)**

A blood chemistry profile, including electrolytes, provides information about your pet's liver, kidneys, and pancreas as well as other functions of the body, such as blood sugar and hydration. A complete blood count (CBC) can identify infection, inflammation, and anemia.

#### **Infectious Disease Screening (normally \$77.10)**

Identifies whether your pet has been exposed to parasitic diseases, such as tick-borne diseases, heartworm, or other infectious diseases.

#### **Fecal Test (normally \$105.98)**

Check for intestinal parasites, which may live in your pet's gastrointestinal tract. Since they are usually hidden from view, the only way to detect the presence of most intestinal parasites and identify them is by doing a fecal test.

### **Senior Canine & Feline Wellness Bloodwork \$195**

**Total Savings: \$315.20**

#### **Chemistry Profile and CBC (normally \$207.58)**

A blood chemistry profile, including electrolytes, provides information about your pet's liver, kidneys, and pancreas as well as other functions of the body, such as blood sugar and hydration. A complete blood count (CBC) can identify infection, inflammation, and anemia.

#### **Infectious Disease Screening (normally \$77.10)**

Identifies whether your pet has been exposed to parasitic diseases, such as tick-borne diseases, heartworm, or other infectious diseases.

#### **Fecal Test (normally \$105.98)**

Check for intestinal parasites, which may live in your pet's gastrointestinal tract. Since they are usually hidden from view, the only way to detect the presence of most intestinal parasites and identify them is by doing a fecal test.

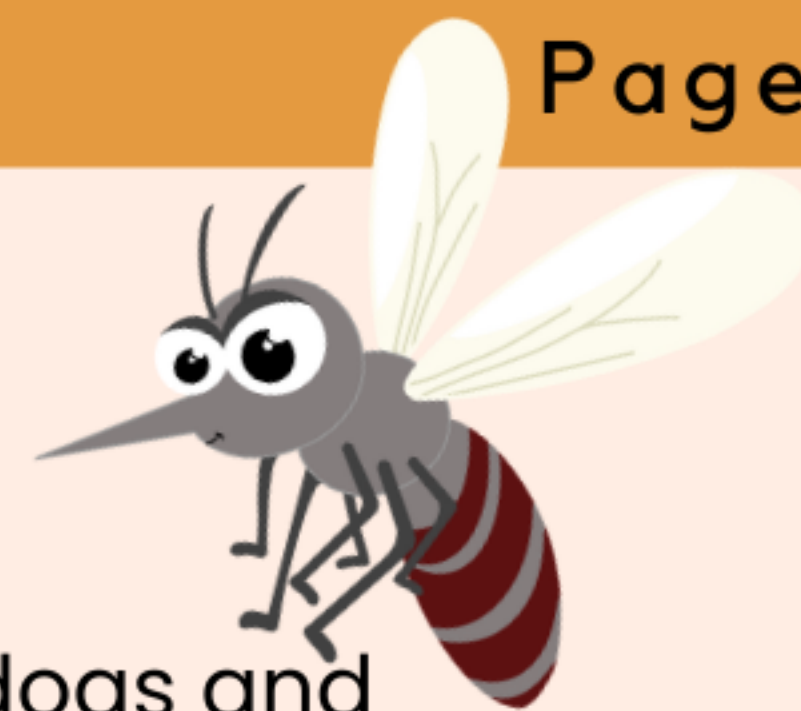
#### **Thyroid (normally \$77.10)**

Detects whether or not your pet's thyroid gland is functioning properly. Thyroid disease is very common in older dogs.

#### **Complete Urinalysis (normally \$42.44)**

Identifies an infection or inflammation in the urinary tract.



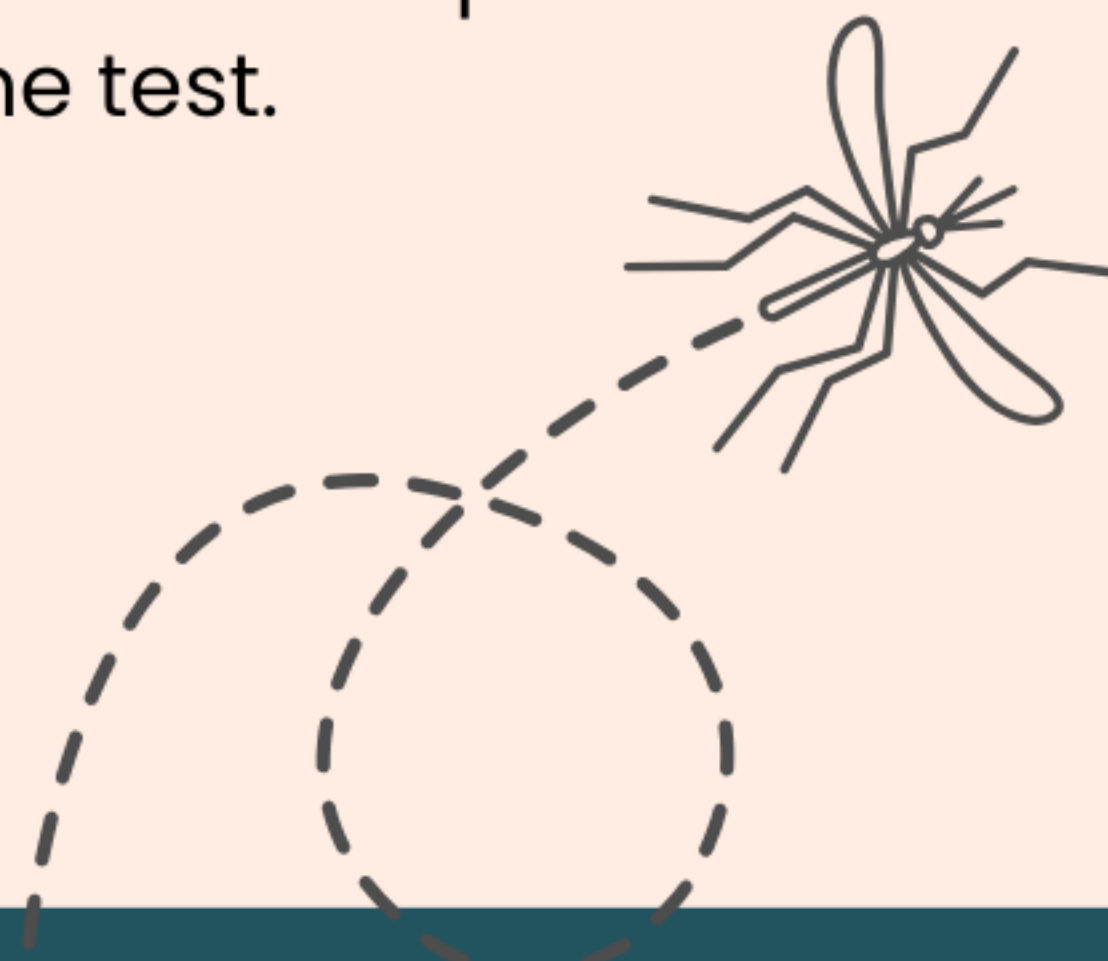
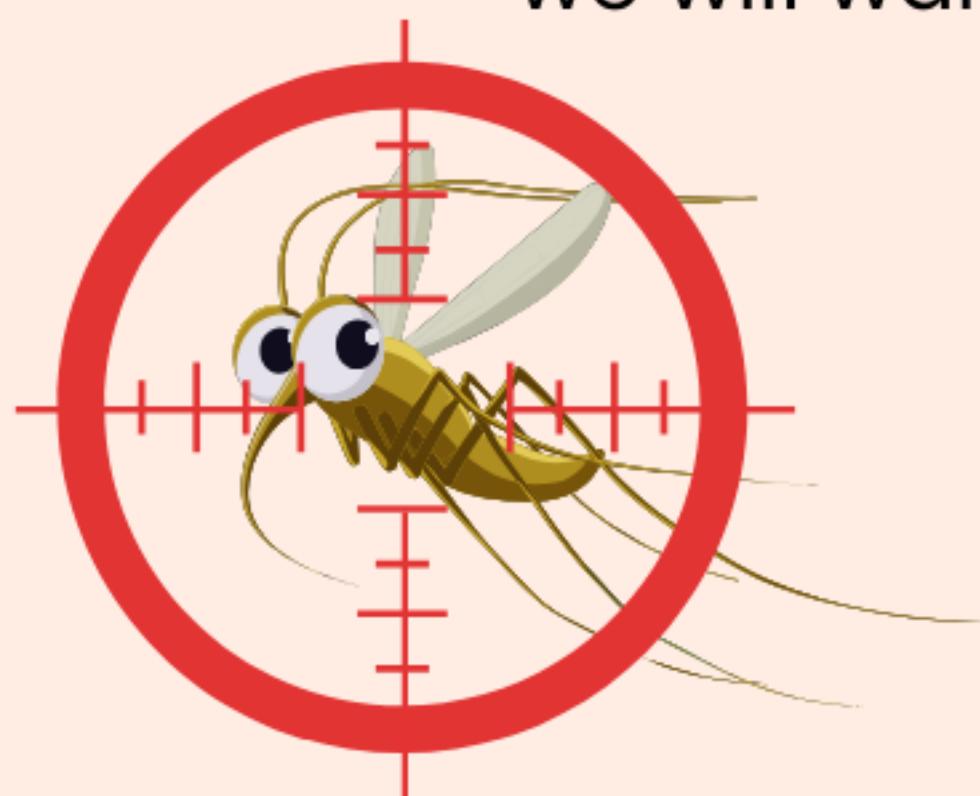


## What are heartworms?

Heartworms are parasitic worms that live in the heart and lungs of dogs and other animals. They are transmitted through the bite of an infected mosquito. When a mosquito bites an infected animal, it picks up heartworm larvae in the animal's blood. The larvae then develop in the mosquito and are transmitted to another animal when the mosquito bites them.

Once the larvae are in the new animal's bloodstream, they travel to the heart and lungs where they mature into adult worms. The travel takes about 6 months. Adult heartworms can live for up to 7 years in an infected animal and can cause serious health problems, including heart failure, lung disease, and death.

To renew your pet's heartworm prescription annually, we require a heartworm test. However, if you purchase a year's supply of heartworm prevention from us, we will waive the cost of the test.



## HEARTWORM PREVENTION

Heartworm disease is a serious and potentially fatal condition, but it is preventable. By giving your pet a monthly heartworm preventive medication and taking other preventive measures, you can help to protect your pet from this disease.

There are a number of different heartworm prevention options available. We carry Interceptor, a monthly tablet, in our clinic. We will soon be carrying ProHeart12, a 12-month injection. Other popular options that are available on our online pharmacy include NexGuard Combo and Simparica Trio. Both of these options are once-monthly chewables that also protect against fleas and ticks.



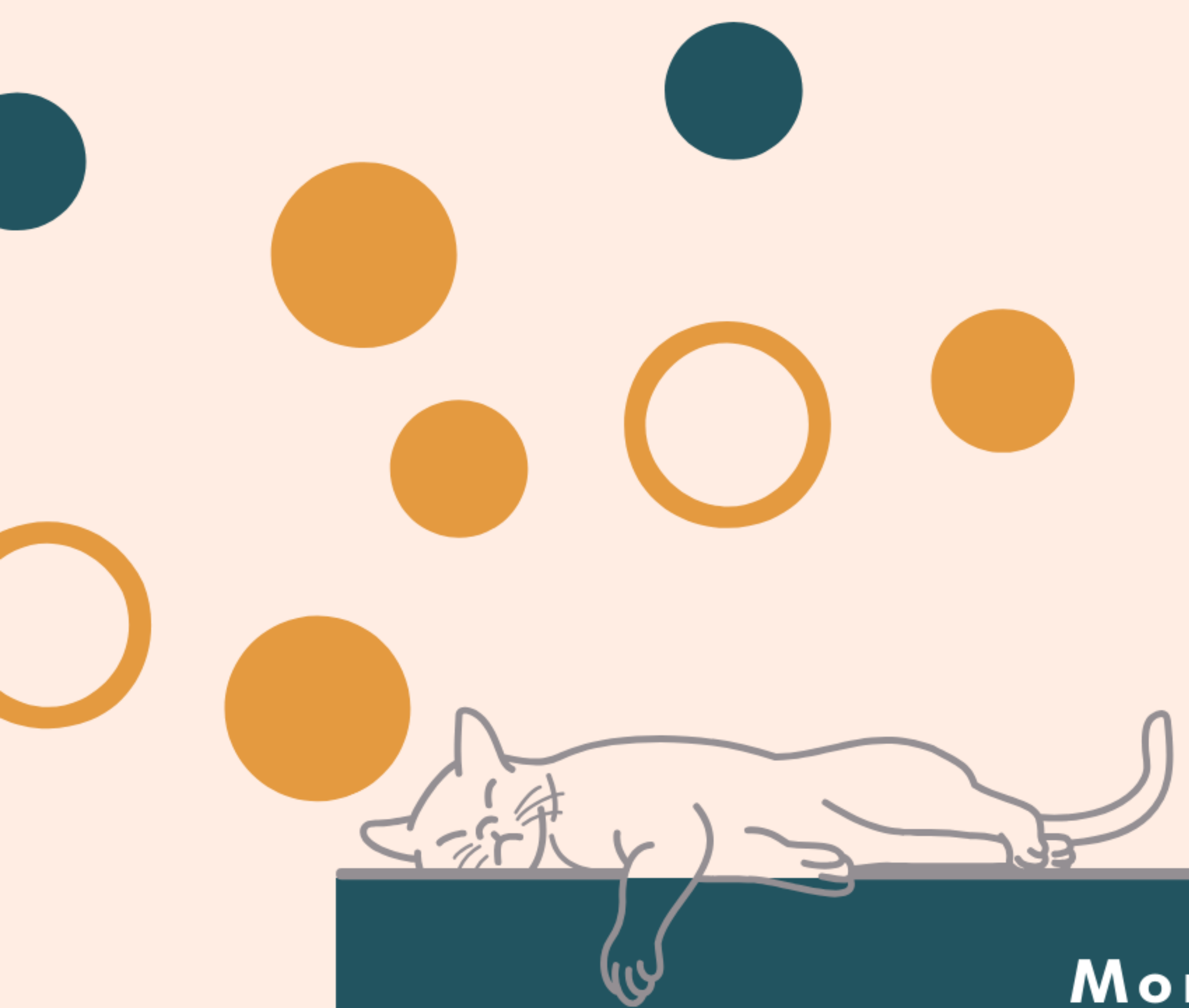
# UPCOMING HOLIDAYS AND CLINIC CLOSURES

Staff conference - Saturday September 23

Fall break- Wednesday October 11

Thanksgiving - Thursday November 23

Christmas - Monday December 25



**Monday, Wednesday, Friday**  
09:00 am - 05:30 pm

**Tuesday, Thursday**  
09:00 am - 06:00 pm

**Saturday**  
09:00 am - 01:00 pm

**Sunday**  
Closed

## CLINIC OPERATING HOURS