MARCH 2025 | VOL. 5

CLINIC TAILS

Tolleson Animal Clinic



SPRING IS HERE!

We're thrilled to bring you our spring newsletter, filled with essential updates and valuable information to help you care for your furry companions.

We're dedicated to providing you with the knowledge and resources you need to keep your pets happy and healthy. Dive in and enjoy!



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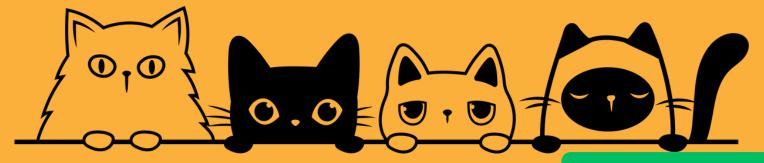
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INTRODUCING CHERRY: FLEXIBLE PAYMENT PLANS FOR PET CARE



We're committed to making pet care accessible to everyone. That's why we're now offering Cherry, a simple and transparent financing solution. Cherry allows you to split your pet's expenses into easy monthly payments, with options to fit your budget. With quick approvals and no hidden fees, Cherry makes it easier to say "yes" to the care your pet needs. Click here to learn more and see if you qualify.

"We have to speak up on behalf of those who cannot speak for themselves."

- Peter singer

HILL'S SCIENCE DIET

To better serve you and your pets, we've made the decision to carry Hill's Science Diet exclusively in our clinic. This change allows us to focus on providing the best possible customer service and nutritional guidance. We understand that some of you prefer Royal Canin, and we're pleased to offer convenient online ordering through our pharmacy. Stop by to see our selection of Hill's products and learn more about the benefits of Hill's Science Diet during your next appointment.

We appreciate your commitment to your pet's health. To show our appreciation, we offer a 10% discount on recurring in-clinic purchases of prescription food.

PRICE ADJUSTMENTS EFFECTIVE APRIL 1ST

To continue providing the highest quality care for your pets, we will be implementing price adjustments effective April 1st. Like many businesses, we are experiencing increased costs for supplies, medications, and operational expenses. We strive to keep our prices as reasonable as possible while maintaining our commitment to excellence. We appreciate your understanding and loyalty.

Warmer Weather, Increased Risks: Heartworm, Flea, and Tick Prevention
As we transition into spring and summer, it's crucial to prioritize your
pet's protection against heartworms, fleas, and ticks. These pests can
transmit serious diseases, impacting your pet's health and well-being.
We offer a variety of preventative options to fit your pet's specific
needs. Let us help you keep your pet safe during the active spring and
summer months.

HEARTWORM PREVENTION

Heartworm disease is a serious and potentially fatal condition, but it is preventable. By giving your pet a monthly heartworm preventive you can help to protect your pet from this disease.

We offer a range of heartworm prevention options to fit your pet's needs. Choose from Interceptor (monthly tablet), ProHeart12 (12-month injection), and our newest addition, Credelio Quattro. Credelio Quattro is the first and only of its kind that protects dogs against 6 different types of parasites: heartworm disease, ticks, fleas, roundworms, hookworms, and tapeworms.

To continue your pet's heartworm prescription each year, a heartworm test is necessary. However, if you buy a one-year stock of heartworm prevention from us, we will cover the expense of the test.

What are heartworms?

Heartworms are parasitic worms that live in the heart and lungs of dogs and other animals. They are transmitted through the bite of an infected mosquito. When a mosquito bites an infected animal, it picks up heartworm larvae in the animal's blood. The larvae then develop in the mosquito and are transmitted to another animal when the mosquito bites them.

Once the larvae are in the new animal's bloodstream, they travel to the heart and lungs where they mature into adult worms. The travel takes about 6 months. Adult heartworms can live for up to 7 years in an infected animal and can cause serious health problems, including heart failure, lung disease, and death.

You and your pet can make a real difference. Donate blood together and help animals in need.



Technician Appointments

Say goodbye to long wait times for nail trims and anal gland expressions! We offer technician appointments Monday through Friday from 10:30am-12:15pm. This means that you can schedule a specific time for your pet to be seen, so you can avoid waiting in line.

To schedule an appointment, simply call us at 623-936-7387 to book an appointment.

Please note that we require all pets to have an up-to-date rabies vaccine for technician appointments. If we do not have proof of vaccination on file, please bring it with you to your appointment.

CLIENT SURVEY

WE HIGHLY VALUE YOUR

FEEDBACK! YOUR INPUT

CAN ASSIST US IN

ENHANCING OUR CLINIC

FOR YOU AND OTHER

PATIENTS. PLEASE TAKE A

FEW MOMENTS TO

COMPLETE THE SURVEY
YOUR PARTICIPATION IS

GREATLY APPRECIATED.

Comprehensive Oral Health Assessment and Treatment (COHAT)

Starts at \$445

The COHAT includes:

- dental cleaning
- dental radiographs to ensure roots are healthy
- scaling to remove tartar
- polishing to help preclude future tartar accumulation
- fluoride treatment to strengthen the tooth enamel

The package also includes bloodwork before surgery to ensure your pet is healthy to undergo anesthesia.

PREVENTATIVE CARE PACKAGES

Preventative medicine is the best medicine. Annual bloodwork and internal parasite testing can help your veterinarian detect early signs of illness, so they can be treated or prevented. We partner with IDEXX to provide a comprehensive blood panel and internal parasite testing every year.

Annual bloodwork and intestinal parasite testing are included in the listed price for your pet's health.

Visit our website at <u>www.tollesonanimalclinic.com</u> for more details on these packages.

Client Portal

Our software offers clients their own portal. What does this mean? It means we can email you a personalized link to access your client portal. Your client portal will provide you with a view of each of your pets' individual records including:

- Overview including pet name, birth date /age, and breed information
- Consults services (exams, procedures, surgeries), medications, and other treatments per visit that comprise your invoices. In chronological date order.
- Vaccines vaccines your pet has been given and their next due dates.
- Rx prescriptions and refills
- Vitals weights, temperature, pulse, and respiration rate
- Reminders current, due, and overdue reminders

E-mail us at manager@tollesonanimalclinic.com or call us at 623-936-7387 and ask us to send you your personalized link!:)

Website and Social Media

Head over to www.tollesonanimalclinic.com to explore all the exciting features:

- <u>Easy access to information</u>: Find everything you need to know about our services, resources for pet owners, and more!
- Convenient online store: Shop for your pet's favorite treats, supplements, and essentials right from the comfort of your home.
- <u>Streamlined prescription refills</u>: No more phone calls! Submit your pet's prescription refill requests directly on our website.
- Stay connected with us! Follow Tolleson Animal Clinic on Facebook and Instagram for informative posts, clinic updates, and adorable pictures of our patients! Just search for "Tolleson Animal Clinic" to find us.

ZOETIS PET CARE REWARDS

GET REWARDED! PURCHASE
APOQUEL, LIBRELA,
SOLENSIA, PROHEART,
CERENIA, OR CONVENIA
AND UNLOCK EXCLUSIVE
REWARDS WITH ZOETIS' PET
CARE REWARDS PROGRAM.
SIGN UP AT
ZOETISPETCARE.COM/REW
ARDS TO EARN POINTS ON
THESE TOP-RATED PET
MEDICATIONS.



Vetcove Home Delivery <u>Our Online Pharmacy</u>

We recommend <u>Vetcove Home Delivery</u> as our online pharmacy partner.

Here are some of the benefits of using Vetcove Home Delivery:

- Guaranteed products: Vetcove Home Delivery guarantees their products, so you can be sure that you are getting what you pay for.
- Comparable pricing and shipping costs: Vetcove Home Delivery has comparable pricing and shipping costs to other online pharmacies, such as Chewy.
- Convenient autoship: Autoship is a convenient option for products you need on a regular basis.

Please contact us if you'd like assistance setting up your account. Once your account is set up, you can order prescriptions, food, and more!

UPCOMING HOLIDAYS AND CLINIC CLOSURES

- Saturday May 24
- Memorial Day- Monday May 26
- Independence Day- July 4
- Labor Day- Monday September 4
- Thanksgiving Thursday November 27
- Christmas Eve Wednesday December 24











Monday, Wednesday, Friday 09:00 am – 05:30 pm

> Tuesday, Thursday 09:00 am - 06:00 pm

> > Saturday

09:00 am - 01:00 pm

Sunday

Closed

CLINIC OPERATING HOURS