



WELCOME TO OUR

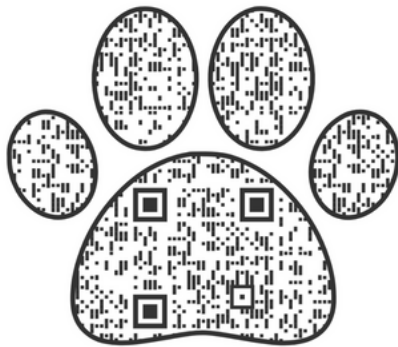
Clinic Tails



Spring has Sprung!

Take advantage of the season by treating your furry pals to a walk. Before stepping out, make sure your pet's vaccinations and parasite protection are up to date. Let's prioritize your companions' safety and give you peace of mind during your outdoor adventures!

Scan to follow us on social media



@tollesonanimalclinic



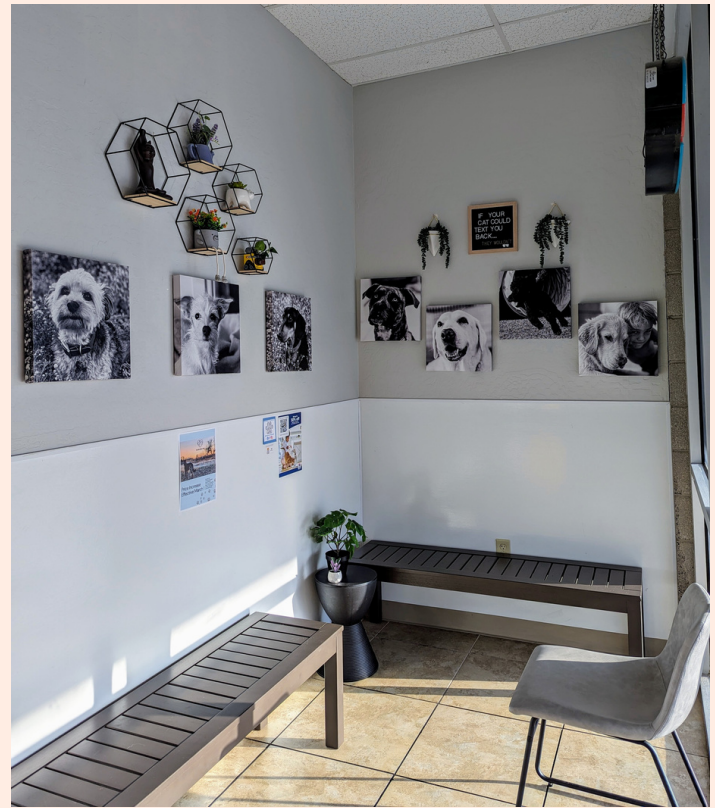
In this newsletter you will find:

latest updates, who we are, hours of operation, online pharmacy information

Lobby Facelift

NEW YEAR, NEW LOOK

If you've been by recently, you may have noticed the updates we've made to our lobby! The new design is intended to provide a warm and inviting space for you to relax during your visit. Your comfort and happiness are of utmost importance to us, and we are always striving to enhance your time with us. We appreciate your support and hope you enjoy the improved ambiance in our lobby.



Food Hub

OUR PRESCRIPTION FOOD CENTER

While our online store offers convenience and a wide range of options, our priority is to make sure your furry friend has access to the specialized nutrition they need. That's why we also maintain a small selection of these specialized products in-clinic. Feel free to inquire with our staff about the specific prescription foods we carry and how we can assist you in finding the best option for your pet's unique dietary needs. Your pet's health and well-being are important to us, and we are here to help you every step of the way.

meet your doctors



Dr Joslin

VETERINARIAN, PRACTICE OWNER

Dr. Joslin, a dedicated veterinarian with over 20 years of experience, loves caring for furry friends like yours! Dr. Joslin's passion for animals blossomed early on. Surrounded by pets throughout her childhood, she developed a deep empathy for their well-being. This unwavering dedication naturally led her to pursue a career advocating for their health and best interests. A passion for animals motivates her work in both private and corporate settings. Her Michigan State education, spanning an undergrad in business and German, and a doctorate in veterinary medicine, equips her to handle all aspects of small animal care, from vaccines and wellness to surgery and nutrition.

Out in the real world, Dr. Joslin embraces life with her family, traveling, and exploring the outdoors, all with her beloved pups by her side. Sharing a home with furry companions, she understands the special human-animal bond and is always happy to help you give your pet the best care possible.

Dr. Grainger, a proud Phoenix native, has nurtured a passion for animal care since childhood. From convincing her mother to help care for and bottle-feed orphaned puppies to volunteering at the Humane Society at just 14, her dedication to animal well-being was evident. Witnessing Dr. Croteau's unwavering advocacy for pet rights and access to care ignited Dr. Grainger's desire to pursue a career in veterinary medicine. With her parents' unwavering support, including her father joining her in volunteering, Dr. Grainger attended Colorado State University and earned her Doctorate in Veterinary Medicine.

Dr. Grainger has returned to her Arizona roots and has been practicing for over 13 years. She enjoys all aspects of small animal care, from building trusting relationships with pets during annual checkups and vaccinations to performing routine surgeries with expertise and compassion. Whether your pet needs a gentle touch or more in-depth care, Dr. Grainger's dedication and knowledge ensure their well-being. Dr. Grainger and her husband share their lives with two children and two furry companions, Izzy the Pitbull and Abby the boxer mix. Whether playing with her family or stitching intricate patterns that keeps her mind sharp (pun intended!), Dr. Grainger brings dedication and a smile to every aspect of her life.



Dr Grainger

VETERINARIAN, PRACTICE OWNER

meet your managers



Adriana

CVT, PRACTICE MANAGER

A native Arizonan, Adriana brings her passion for animals to her role as Practice Manager and Certified Veterinary Technician. A graduate of Pima Medical Institute with an Associate's in Applied Science, Adriana's love for creatures great and small blossomed in childhood and inspires her dedication to their well-being. Every day brings new learning experiences, deepening her commitment to animal welfare. When she's not wearing her scrubs, Adriana's adventurous spirit shines through volunteering with Camp Sunrise and Camp Sunrise Sidekicks. She has crafty hands, a bookworm mind, but her soul belongs to the mountains (or wherever she explores). At home, she shares her haven with her husband, two boisterous sons, one senior dog, and their three suspicious cats.

From Mexico to Phoenix, Elias bridges cultures and hearts as a bilingual (Spanish & English) veterinary technician! His passion for animals fueled his desire to obtain an Associate's in Applied Science from Anthem College. Eli joined our team in 2013 and his expertise shines through in everything he does, making him a valuable resource.

When not caring for animals, Elias unwinds with a good comedy movie, fuels his nostalgia with his growing Hot Wheels collection, and captures life's moments through both film and digital photography. Family is Elias' heart and soul. He cherishes moments with his wife and son, his three dogs- Francis the chihuahua, Hiro the yorkipoo, and Norman the dachshund- along with his three sisters and two nephews.



Elias (bilingual -Spanish)

PET NURSE, OFFICE MANAGER

meet your nurses



Jenni

PET NURSE, INFORMATION
MANAGEMENT ASSISTANT

Jenni, a Midwest transplant, isn't just passionate about pets - she's an endangered species champion! With an Associate's in Applied Science from Anthem College and a heart for all creatures, she's on a mission to become a Certified Veterinary Technician.

Giving her stethoscope a break, she cherishes family time with her 4 kids & 2 grandkids, dreaming of a future farm bursting with animal friends. But her advocacy extends beyond the farmyard, fiercely protecting Mexican wolves & honey bees facing critical challenges.

Luisa, an Arizona native, isn't just passionate about animals; she's been dedicated to their well-being since 2020. Her childhood dream of caring for creatures great and small led her to the veterinary field, where her compassion shines through in her work with all kinds of furry companions.

Off the clock, Luisa cherishes spending quality time with her family and her animal crew: Oso, Ichigo, Sakura, and the ever-intriguing Boba, a sulcata tortoise. When she's not immersed in the world of veterinary medicine, you might find her indulging in her artistic side with a paintbrush, exploring the thrilling worlds of horror films, or venturing into exciting video game adventures.



Luisa (bilingual -Spanish)

PET NURSE, VET TECH

meet your nurses



Mari

PET NURSE, VET TECH

From Derbyshire, England, to Arizona sunsets, Mari's 30+ years as a veterinary technician have seen her care for cats, dogs, and horses with expertise and compassion. This seasoned pro isn't just dedicated to animals – she's a devoted mom and grandma who cherishes family time. Her passion extends beyond the clinic, where she domesticates stray cats and helps them find loving homes. Outside the hustle and bustle, Mari unwinds with her feline trio, Baby, Coo, and Rajah.

Marisa, Arizona-born and bred, traded psychology textbooks for paws after realizing her true passion - animals, especially dogs! Completing her Associate's in Applied Science through Kaplan College, she's now setting her sights on becoming a Certified Veterinary Technician and delving into specialty vet med. Outside of work, Marisa embraces adventures with her husband, 2 daughters, and 6 rambunctious dogs. Movies, San Diego trips, and all things Disney fuel her joy. Europe is on her bucket list, and she can't wait to tick it off!



Marisa

PET NURSE, VET TECH

meet your nurses

Yaritza (bilingual -Spanish)
VETERINARY ASSISTANT

Born and raised in Arizona, Yaritza isn't just a dog person (or cat person!), she's an animal advocate! Drawn to veterinary medicine, her mission is to help furry friends in need and bring smiles back to their faces. Witnessing their recovery nourishes her own happiness, and she hopes to continue making a difference while pursuing her studies. Every animal deserves the best, and Yaritza aims to give them just that!



TECHNICIAN APPOINTMENTS

SAY GOODBYE TO LONG WAIT TIMES FOR NAIL TRIMS AND ANAL GLAND EXPRESSIONS! WE ARE NOW OFFERING TECHNICIAN APPOINTMENTS MONDAY THROUGH FRIDAY FROM 10:30AM-12:15PM. THIS MEANS THAT YOU CAN SCHEDULE A SPECIFIC TIME FOR YOUR PET TO BE SEEN, SO YOU CAN AVOID WAITING IN LINE.

TO SCHEDULE AN APPOINTMENT, SIMPLY CALL US AT 623-936-7387 TO BOOK AN APPOINTMENT.

*PLEASE NOTE THAT WE REQUIRE ALL PETS TO HAVE AN UP-TO-DATE RABIES VACCINE FOR TECHNICIAN APPOINTMENTS. IF WE DO NOT HAVE PROOF OF VACCINATION ON FILE, PLEASE BRING IT WITH YOU TO YOUR APPOINTMENT.



My Vet Store

Our Online Pharmacy



We recommend My Vet Store as our online pharmacy partner. They guarantee their products and do not use third-party distributors, unlike other online pharmacies, which have had issues with counterfeit items. My Vet Store has comparable pricing and shipping costs to other online pharmacies.

We can help you set up your online account and first order, and we can also add recommended items to your cart based on our veterinarians' recommendations.

Autoship is a convenient option for products you need on a regular basis. Set up autoship and you won't have to worry about forgetting to request a refill.

Here are some of the benefits of using My Vet Store:

- **Guaranteed products:** My Vet Store guarantees their products, so you can be sure that you are getting what you pay for.
- **No third-party distributors:** My Vet Store does not use third-party distributors, so you can be sure that your products are coming from a reputable source.
- **Comparable pricing and shipping costs:** My Vet Store has comparable pricing and shipping costs to other online pharmacies, such as Chewy.
- **Convenient autoship:** Autoship is a convenient option for products you need on a regular basis.

We're setting up MyVetStore accounts for all clients with an email address on file. If you do not have an email address on file or do not receive an email, please contact us if you'd like assistance setting up your account. Once your account is set up, you can order prescriptions, food, toys, and more!

ProHeart12 Heartworm Prevention



We are excited to announce that we now offer ProHeart12, a 12-month injectable heartworm prevention treatment. Heartworm disease is a severe and potentially life-threatening condition, but it can be avoided. Administering heartworm preventive medication to your pet can safeguard them against this illness.

To continue your pet's heartworm prescription each year, a heartworm test is necessary. However, if you buy a one-year stock of heartworm prevention from us, we will cover the expense of the test.



CLIENT SURVEY

WE HIGHLY VALUE YOUR FEEDBACK! YOUR INPUT CAN ASSIST US IN ENHANCING OUR CLINIC FOR YOU AND OTHER PATIENTS. PLEASE TAKE A FEW MOMENTS TO COMPLETE THE SURVEY – YOUR PARTICIPATION IS GREATLY APPRECIATED.

UPCOMING HOLIDAYS AND CLINIC CLOSURES

- Memorial Day- Monday May 27
- Independence Day- Thursday July 4 & Friday July 5
- Labor Day- Monday September 2
- Thanksgiving- Thursday November 28
- Christmas Eve- Tuesday December 24
- Christmas- Wednesday December 25
- New Year's Eve- Tuesday December 31



CLINIC OPERATING HOURS

Monday, Wednesday, Friday

09:00 am - 05:30 pm

Tuesday, Thursday

09:00 am - 06:00 pm

Saturday

09:00 am - 01:00 pm

Sunday

Closed