SEPTEMBER 2025 | VOL. 6

CLINIC TAILS

Tolleson Animal Clinic



FALL IS AROUND THE CORNER!

We're thrilled to bring you our end of summer newsletter, filled with essential updates and valuable information to help you care for your furry companions.

We're dedicated to providing you with the knowledge and resources you need to keep your pets happy and healthy. Dive in and enjoy!

IN THIS ISSUE:

Equipment Upgrades, Communication Methods Page 02

What are Heartworms, fleas, & ticks
Page 03

Heartworm, flea, & tick prevention Page 04

COHAT, Preventative blood work, Technician Appointments & Client Survey Page 05

Client Portal, Website, Rebates, VetCove Online Pharmacy Page 06

Holiday Preparation Page 07

Dog Friendly Holidays Page 08

Upcoming Closures & Operating Hours
Page 09





EQUIPMENT UPGRADES

We want to thank you for your patience over the past few weeks as we completed some important upgrades to our equipment. We've officially worked out all the kinks, and everything is now running smoothly! This investment allows us to keep pace with technology and continue providing you with the best possible service. We truly appreciate your understanding during this time.

"fine spent with cats is never wasted."

— sigmund freud

COMMUNICATION METHODS

We offer several convenient ways to get in touch. You can reach us by:



Email: Send us a message at manager@tollesonanimalclinic.com

Text: Text us at 623-471-7827

Phone: Call us at 623-936-7387

Warmer Weather, Increased Risks: Heartworm, Flea, and Tick Prevention
As we continue our Arizona summer, it's crucial to prioritize your pet's
protection against heartworms, fleas, and ticks. These pests can
transmit serious diseases, impacting your pet's health and well-being.
We offer a variety of preventative options to fit your pet's specific
needs. Let us help you keep your pet safe during the active spring and
summer months.

What are heartworms?

What is Heartworm Disease?

Heartworms are parasitic worms that live in the heart and lungs of dogs and other animals. They are transmitted through the bite of an infected mosquito. When a mosquito bites an infected animal, it picks up heartworm larvae in the animal's blood. The larvae then develop in the mosquito and are transmitted to another animal when the mosquito bites them.

Once the larvae are in the new animal's bloodstream, they travel to the heart and lungs, where they mature into adult worms. This journey takes about six months. Adult heartworms can live for up to seven years in an infected animal and can cause serious health problems, including heart failure, lung disease, and death.

Heartworm Prevention is Crucial, Even in Arizona

Even in our hot, dry climate, we see cases of heartworm disease. With natural disasters displacing people and pets, infected animals can relocate to Arizona. This allows our local mosquito population to become infected, which then transmits the disease to our pets, perpetuating the cycle. This is why consistent prevention is so important for all pets, regardless of our climate.

What are fleas & ticks?

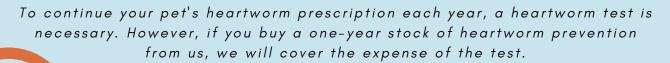
Fleas and ticks are external parasites that can cause a range of health problems for your pet. Fleas are tiny, fast-moving insects that feed on your pet's blood. They can cause skin irritation, allergic reactions, and even transmit diseases like tapeworms. Ticks are arachnids that also feed on blood and can transmit serious illnesses, including Lyme disease and Rocky Mountain spotted fever. Both parasites are found in outdoor environments and can easily attach to your pet during walks or playtime.

Prevention is key to keeping your pet safe from these pests and the diseases they carry.

HEARTWORM PREVENTION

Heartworm disease is a serious and potentially fatal condition, but it is preventable. By giving your pet a monthly heartworm preventive you can help to protect your pet from this disease.

We offer a range of heartworm prevention options to fit your pet's needs. Choose from Interceptor (monthly tablet) or ProHeart12 (12-month injection).



FLEA & TICK PREVENTION

Protecting your pet from fleas and ticks is a crucial part of their overall health. These parasites can cause discomfort and transmit serious diseases, but the good news is that they are preventable. With regular use of a monthly preventive, you can keep your pet safe from fleas, ticks, and the illnesses they carry.

We offer a range of prevention options to fit your pet's needs. You can choose from Credelio, a monthly tablet, or our brand-new option, Bravecto Quantum, a single injection that provides 12 months of protection.

HEARTWORM, FLEA, & TICK PREVENTION

We are excited to now offer an all-in-one convenient, once-a-month chewable pill: Credelio Quattro. Credelio Quattro is the first and only of its kind that protects dogs against 6 different types of parasites: heartworm disease, ticks, fleas, roundworms, hookworms, and tapeworms.

By combining Bravecto Quantum with ProHeart 12, your dog can be protected for a full year from fleas, ticks, and heartworms with just two convenient injections.

Technician Appointments

Say goodbye to long wait times for nail trims and anal gland expressions! We offer technician appointments Monday through Friday from 10:30am-12:15pm. This means that you can schedule a specific time for your pet to be seen, so you can avoid waiting in line.

To schedule an appointment, simply call us at 623-936-7387 to book an appointment.

Please note that we require all pets to have an up-to-date rabies vaccine for technician appointments. If we do not have proof of vaccination on file, please bring it with you to your appointment.

CLIENT SURVEY

WE HIGHLY VALUE YOUR

FEEDBACK! YOUR INPUT

CAN ASSIST US IN

ENHANCING OUR CLINIC

FOR YOU AND OTHER

PATIENTS. PLEASE TAKE A

FEW MOMENTS TO

COMPLETE THE SURVEY
YOUR PARTICIPATION IS

GREATLY APPRECIATED.

Comprehensive Oral Health Assessment and Treatment (COHAT) *Also known as a dental cleaning*

Starts at \$454

The COHAT includes:

- dental cleaning
- dental radiographs to ensure roots are healthy
- scaling to remove tartar
- polishing to help preclude future tartar accumulation
- fluoride treatment to strengthen the tooth enamel

The package also includes bloodwork before surgery to ensure your pet is healthy to undergo anesthesia.

PREVENTATIVE CARE PACKAGES

Preventative medicine is the best medicine. Annual bloodwork and internal parasite testing can help your veterinarian detect early signs of illness, so they can be treated or prevented. We partner with IDEXX to provide a comprehensive blood panel and internal parasite testing every year.

Visit our website at <u>www.tollesonanimalclinic.com</u> for more details on these packages.

Client Portal

Our software offers clients their own portal. What does this mean? It means we can email you a personalized link to access your client portal. Your client portal will provide you with a view of each of your pets' individual records including:

- Overview including pet name, birth date /age, and breed information
- Consults services (exams, procedures, surgeries), medications, and other treatments per visit that comprise your invoices. In chronological date order.
- Vaccines vaccines your pet has been given and their next due dates.
- Rx prescriptions and refills
- Vitals weights, temperature, pulse, and respiration rate
- Reminders current, due, and overdue reminders

E-mail us at

manager@tollesonanimalclinic.com, send us a text at 623-471-7827 or call us at 623-936-7387 and ask us to send you your personalized link! :)

ZOETIS PET CARE REWARDS

GET REWARDED! PURCHASE
APOQUEL, LIBRELA,
SOLENSIA, PROHEART,
CERENIA, OR CONVENIA
AND UNLOCK EXCLUSIVE
REWARDS WITH ZOETIS' PET
CARE REWARDS PROGRAM.
SIGN UP AT
ZOETISPETCARE.COM/REW
ARDS TO EARN POINTS ON
THESE TOP-RATED PET
MEDICATIONS.

Website and Social Media

Head over to www.tollesonanimalclinic.com to explore all the exciting features:

- <u>Easy access to information</u>: Find everything you need to know about our services, resources for pet owners, and more!
- Convenient online store: Shop for your pet's favorite treats, supplements, and essentials right from the comfort of your home.
- <u>Streamlined prescription refills</u>: No more phone calls! Submit your pet's prescription refill requests directly on our website.
- Stay connected with us! Follow Tolleson Animal Clinic on Facebook and Instagram for informative posts, clinic updates, and adorable pictures of our patients! Just search for "Tolleson Animal Clinic" to find us.



Vetcove Home Delivery Our Online Pharmacy

We recommend <u>Vetcove Home Delivery</u> as our online pharmacy partner.

Here are some of the benefits of using Vetcove Home Delivery:

- Guaranteed products: Vetcove Home Delivery guarantees their products, so you can be sure that you are getting what you pay for.
- Comparable pricing and shipping costs: Vetcove Home Delivery has comparable pricing and shipping costs to other online pharmacies, such as Chewy.
- Convenient autoship: Autoship is a convenient option for products you need on a regular basis.

Please contact us if you'd like assistance setting up your account. Once your account is set up, you can order prescriptions, food, and more!

CLINIC TAILS PAGE 07



HOLIDAY PREPARATION

MEDICATION <<<

Don't let the holiday season catch you off guard! Be sure to request any necessary medications*, including those for anxiety due to extra visitors and fireworks, before our office closes. We are committed to helping you stay healthy and joyful, even amidst the busiest time of the year.

*To ensure continuous medication administration, please remember that we need a current physical exam on file (completed within the last year).

>>> MICROCHIPPING

- Make sure your furry friends are always at your side with updated microchip records.
 And for those without, equip them with the power of protection. Trust us, they'll thank you for it.
- Comfort your pets with pets as needed and stay nearby if possible. Make sure they can access their crate or "safe place."
- Try to keep your pet indoors at all times during holiday celebrations. Ideally, someone stays home with your pet. If you must go out, be sure to keep your pet leashed.

DID YOU KNOW?

More pets go missing around the 4th of July than any other time of year, and noisy fireworks are to blame.
July 5th is the busiest day of the year for shelters.

PAGE 08 CLINIC TAILS

DOG FRIENDLY HOLIDAYS



























Dogs CAN have:

Dogs CAN NOT have:

Carrots

Celery

Corn (no cob)

Sweet Potatoes

Green Beans

Apple (no core/seeds)

Pumpkin

Rice

Quinoa

A little cheese

Turkey (no skin, fat, or bones)



Ham

Chocolate

Garlic

Leeks

Grapes

Raisins

Raw Potatoes

Mashed Potatoes

Raw Dough

Canned Cranberry

Pre-made Desserts

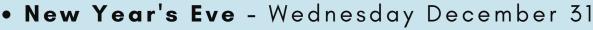
Pie Filling

Stuffing



UPCOMING HOLIDAYS AND CLINIC CLOSURES

- Labor Day- Monday September 1
- Monday October 6
- Saturday October 11
- Thanksgiving Thursday November 28
- Christmas Eve Wednesday December 24
- Christmas Thursday December 25





Monday, Wednesday, Friday 09:00 am - 05:30 pm

CLINIC OPERATING HOURS

Tuesday, Thursday
09:00 am - 06:00 pm
Saturday
09:00 am - 01:00 pm
Sunday

Closed