

Privacy Policy

Last Updated: 07 Nov 2024

Welcome to DivineMind Ltd. Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, book a retreat, and communicate with us. Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the site or use our services.

1. Information We Collect

We may collect and process the following types of information:

Personal Information:

- **Contact Information:** Your name, email address, phone number, and mailing address when you make a booking or contact us via the website.
- **Payment Information:** Payment details provided to our third-party payment processors when making a booking.

Health Information:

- We may collect health-related information necessary for providing our services and ensuring the safety and well-being of our guests. This may include dietary restrictions, allergies, medical conditions, and emergency contact details.

Usage Data:

- Information on how you use our website, including your IP address, browser type, operating system, access times, and pages visited.

2. How We Use Your Information

We use the information we collect in the following ways:

- To process and manage your bookings and payments.
- To communicate with you regarding your booking and respond to your inquiries.
- To personalize and improve our services.

- To ensure the safety and well-being of our guests by considering health information.
- To comply with legal obligations.

3. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- **Service Providers:** We may share your information with third-party service providers who perform services on our behalf, such as payment processors and email service providers.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

4. Payment Processing

All payments made through our website are processed by third-party payment processors. We do not store or have access to your payment information. These third-party payment processors adhere to standards set by PCI-DSS as managed by the PCI Security Standards Council.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure.

6. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- **Access:** You can request access to the personal information we hold about you.
- **Correction:** You can request that we correct any inaccuracies in your personal information.
- **Deletion:** You can request that we delete your personal information.

• Objection: You can object to the processing of your personal information.

To exercise these rights, please contact us using the contact details provided below.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or the content of these third-party websites.

8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date. You are advised to review this Privacy Policy periodically for any changes.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

DivineMind
contact@divinemind.love

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By using our website and services, you consent to our privacy policy.