

Emergency Responder Research & Information Architecture

Card Sort Analysis Spreadsheet

	A	C	D	E
1	Open Card Sort - All Raw Categories By Team (top cat bold) (subcat	Raw Categories	Draft Categories	Placeholder Categories
2				
3	TEAM A	About	About Company	About Company
4	About	About Company		
5	Hardware			
6	EMS/ePCR	Contact Support	Customer Support	Customer Support
7	EMS/ePCR * EMS Billing Software	Customer Help Resources		
8	EMS/ePCR * Mobile Health	Customer Support		
9	EMS/ePCR * ePCR	Support		
10	Fire RMS	Support * Contact Support		
11	Dispatch	Support * Customer Help Resources		
12	Services & Training	Support * Company Community		
13	Services & Training * General Consulting	Support Services		
14	Services & Training * Training	Company Product Support		
15	Search			
16	Contact Support	Education	Services & Education	Services & Education
17	Outlier - @Work - 1	Training		
18	Outlier - EMS/Fire Data Software Platforms & Apps - 20	Services & Training		
19	Outlier - EMS Road Safety - 23	Services & Training * General Consulting		
20	Outlier - Checklist - 6	Services & Training * Training		
21	Outlier - EMS Fleet & Safety Management - 21	IT & Business Consulting Services	* Training * IT & Business Consulting Services * Education	* Training * IT & Business Consulting Services * Education
22				
23	TEAM B	EMS Fleet & Safety Management	EMS Fleet & Safety Management	EMS
24	EMS/Fire Data Software Platform & Apps			
25	EMS/Fire Data Software Platform & Apps * Billing Software	EMS/ePCR	EMS/ePCR	* Fleet & Safety Management
26	EMS/Fire Data Software Platform & Apps * RMS & Fire	EMS/ePCR * EMS Billing Software	* EMS/ePCR > EMS Billing Software	* ePCR
27	EMS/Fire Data Software Platform & Apps * Software Services Platform	EMS/ePCR * ePCR	* EMS/ePCR > ePCR	* Billing Software
28	EMS/Fire Data Software Platform & Apps * Dispatch	EMS/ePCR * Mobile Health	* EMS/ePCR > Mobile Health	* Mobile Health
29	Company Product Support			
30	Customer Support	EMS/Fire Communications Center & Dispatch	EMS/Fire Communications Center & Dispatch	
+ ≡ Raw Data Categories-Dendrogram Item-by-Item Matrix Raw Card Counts Cards By % Cards w Highest % in Category				