

Chapter 4. Community Facilities & Services

4.1 Introduction

This chapter highlights the community facilities and infrastructure needed to support development and provide amenities to the Town's citizens (see Map 8 for Community Facilities).

4.2 Administration

The Warsaw Town Hall is located at 121 South Front Street. It is the home to the town administration. The Administration Department is responsible for implementing policies adopted by the Town Board of Commissioners. The Department ensures implementation of local, state, and federal laws and regulations. The Town Manager and other administrative staff have the primary responsibility for coordinating and directing the activities of all Town departments, translating Town Board policy into action to make Warsaw a town of the highest standard.

4.3 Police Department

The Town of Warsaw Police Department is a full-service law enforcement agency that provides routine, emergency, and investigative police services. All requests for police response are streamlined through the emergency 911 system, including requests for an officer to respond to take a minor police report or to report a suspicious or unsafe condition.



Warsaw Police Department Vehicle Image Source: Insight Planning & Development.

The Police Department prides itself on providing excellent quality service to the community. The department is committed to faithfully and selflessly performing their duties while striving to be responsive, effective, and dependable. Officers are dedicated to enhancing public safety and reducing the fear and the incidence of crime and are committed to working in partnership with the citizens to solve problems that affect public safety and the quality of life in the community.



*K9 Odin
Image Source: Warsaw Police Department.*

The Department also has a K-9 division dedicated to specially bred service dogs who undergo extensive training, enabling them to assist their human partners with a variety of important tasks. Common K9 duties include suspect tracking and apprehension, narcotic and explosive detection, and search and rescue.

Map 8. Community Facilities

151 ft









157 ft

157 ft

155 ft

152 ft

Legend

-  Kornegay Public Library
-  Memorial Park
-  Stacy Britt Gardens
-  Veterans Memorial Museum
-  Wellness & Recreation Center
-  Warsaw Fire Department
-  Warsaw Police Department
-  Warsaw Town Hall

152 ft

Stewarts Creek

Warsaw

Pine Crest Cemetery





In addition to their professional responsibilities, these service dogs and their human officers build fundamental relationships with Warsaw's youth. The Department has paired with Warsaw Elementary to promote the Say Something Anonymous Reporting System, which allows youth to submit secure & anonymous safety concerns to help identify and intervene upon at-risk individuals BEFORE they hurt themselves or others. Say Something is a youth violence prevention program that evolved from the Sandy Hook Promise. It is a national violence prevention organization that enables school administrators and law enforcement to create effective interventions and to help prevent violence, suicide, bullying, self-harm and other forms of threatening behavior. With Warsaw's Anonymous Reporting System, it's easy and completely confidential to report safety concerns to help prevent violence and tragedies.

4.3 Fire Department

The Warsaw Fire Department was established in 1927. Honor, service, and integrity were the foundation of the department and remain core values today. The Warsaw Fire Department has grown since the late 20's and now provides services to not only the Town of Warsaw, but also to residents of the Stacy Britt Fire District. Superior fire protection is assured to the community through 30 dedicated members, 12 apparatus, and 2 operational stations.

The Warsaw Fire Department's district name, the Stacy Britt Fire District, is in honor of fallen Warsaw Fire Chief Stacy Britt. Chief Britt died in the Line of Duty while responding to an emergency call in Rose Hill, on December 31, 1949. The community continued to honor the late chief with the purchase and dedication of Engine 5 in 1988.

4.3.1 Pine Street Station

The Pine Street Station serves as the administrative and operational headquarters of the Warsaw Fire Department. The facility was completed in 2015 to support the growth of the department. The station has served the community well and is able to accommodate significant personnel during times of emergencies, as was demonstrated during Hurricane Florence. The station maintained its own operational Emergency Operation Center (EOC) while also distributing disaster relief materials and serving as a point of evacuation during the storm.



*Warsaw Fire Department
Image Source: Insight Planning & Development.*

Home of:

**Engine 1, Engine 3, Truck 4,
Squad 4, Command 4,
Tankers 1&2, Brush 2&3**

The station houses offices for the department's Chief Officers, Captains, Lieutenants, and other administrative personnel. Several apparatuses, living quarters for personnel, a fully stocked kitchen, dining area, and training area that is equipped with the latest technology complete the floor plan.



4.3.2 Bay Station



Bay Street Fire Station
Image Source: Town of Warsaw.

The Bay Street Station was the former administrative and operational headquarters for the Department from 1970 to 2015. Today the facility serves as a substation for the Department. Interior and exterior renovations were completed in 2020 to ensure the facility will continue to serve the department and community into the foreseeable future. The facility remains the home of the annual Warsaw Fire Department BBQ sale, which coincides with the Veteran's Day Parade.

The station houses an administrative office for a duty officer, several apparatuses, a kitchen, dining area, meeting and training room, and expanded storage space.

Home of:
Engine 2, Engine 5, Rescue 4

Warsaw continues to proudly maintain their ISO 3 rating. An ISO fire rating is a score provided to a fire department and an insurance company by the Insurance Services Office. The score is a reflection of how prepared a community is. While the score is assigned based on several components, the main focus is on the local fire department and water supply. ISO assigns its rating using the Fire Suppression Rating Schedule (FSRS), which sorts communities into Classes 1 through 10, with Class 1 being the best and Class 10 being the worst. To achieve an ISO fire rating of Class 1, your community has to score 90 or higher on the FSRS.

"The preservation of life and property from and during fires or other emergencies as may occur in the Town of Warsaw, North Carolina and the Stacy Britt Fire District. While exceeding the training standards set by the state so we can serve our community and return to our families with the knowledge of a job well done."

4.3.3 Junior Firefighters Program

The Junior Firefighter Program is designed for teenagers between the ages of 16 and 17. The purpose is for volunteers to develop a sense of responsibility in their community and learn the dedication required of regular firefighters. Junior firefighters attend department functions, attend training programs, and learn the fundamentals of firefighting. The hope is that the junior firefighters program provides insight to a possible career opportunity in the fire service.

4.3.4 NFPA Smoke Alarms

The National Fire Protection Association campaign reminds the community that smoke alarms save lives. Smoke alarms that are properly installed and maintained play a vital role in reducing fire deaths and injuries. If there is a fire in a home, smoke spreads fast and the smoke alarms give you time to get out. The annual campaign is usually hosted in March across the nation, simultaneous to daylight savings time. The campaign encourages households to check batteries and ensure their smoke alarms are in prime working order.



4.4 Parks & Recreational Facilities

The mission of the Warsaw Parks and Recreation Department is to provide health, wellness, and recreational opportunities for the people of the Warsaw community through the creation of quality programs, facilities, parks, and community events. The department provides both adult and youth recreational programs, including soccer, basketball, baseball, and softball. Park facilities include Memorial Park, Taylor Field, Stacy Britt Gardens, and Veterans Park.

4.4.1 Memorial Park

Memorial Park is approximately a 10-acre community park located at 300 Memorial Drive. Warsaw's Memorial Park provides a spacious, friendly recreational area including a playground, tennis courts, a baseball/softball field, as well as a large open area designated for large events and festivals held throughout the year.

The Town of Warsaw is currently in the process of completing extensive renovations to Warsaw Memorial Park in an effort to provide a safer, more modern park for the town's children and community as a whole. The first and largest phase of this project has been completed and included a new community center gymnasium, playground, walking/bike trail, volleyball court, and renovations to the existing baseball/softball field.



Memorial Park Redevelopment Project Phase I
Image Source: Town of Warsaw.

4.4.2 Taylor Field

Taylor Field is located on George Street with 1.38 acres of land comprised of a baseball/softball field and its complimenting facilities (press box, concession stand, restrooms, etc.). Currently the field is not used by the Parks and Recreation Department due to the age of the existing facilities and limited parking.

4.4.3 Stacy Britt Gardens



Stacy Britt Gardens
Image Source: Insight Planning & Development

The Warsaw community has honored Late Chief Britt in numerous ways since his death. In addition to renaming the fire district and Fireman of the Century award, the community designed the Stacy Britt Gardens on property he once owned. The 0.77-acre park/garden is located off College Street and provides an area for people to relax and admire nature.

A memorial garden is an area planted intended to remember someone special. Stacy Britt Gardens was planted as a tribute to the late Chief Stacy Britt. Chief Britt was a 38-year-old, former Fire Chief of nine years and longtime member of Warsaw Volunteer Fire Department who died while enroute to a mutual aid call. Chief Britt responded from the Shell Station he owned when dispatched by the town clerk, his wife. He drove the responding apparatus along with a crew of 3 firefighters. As the fire truck was passing through Magnolia, a vehicle pulled into the path of the fire truck causing it to lose control and flip over. Chief Stacy Britt was the only one who lost his life to the fatal accident.

4.4.4 Veterans Park

Veterans Park is located on N. Railroad Street and consists of a covered stage, open space area, and monument dedicated to all veterans.

4.5 Warsaw Wellness and Recreation Center

The Warsaw Wellness and Recreation Center is located at 210 W. Hill Street. The facility is open to its members on a set scheduled, outlined below.

Schedule	Hours of Operation
Monday through Thursday	6 am -8 pm
Friday	6 am-6 pm
Saturday	8 am -12 am
Sunday	1 pm -5pm

The facility features a ¼ mile outdoor track that is available to the public, including non-members. While the town continues to maintain ownership of the facility, they have recently partnered with a third-party entity for facility maintenance and daily operations.

4.6 Duplin County Memorial Veterans Museum

Warsaw, North Carolina is famous for having the longest ongoing celebration of Veterans Day in America. The town actually observed its first Veterans Day in 1921 before the holiday was formally recognized. To truly appreciate the military history of the U.S. and the County, the Veteran's Museum was established.

The museum is located in the historic L.P. Best House, 119 East Hill Street, a beautifully restored Queen Anne-style house in the Warsaw National Register Historic District. The museum houses military artifacts and memorabilia from many periods in military history displayed primarily on the second floor. The first floor is a restored tribute to the L.P. Best family.



Duplin County Memorial Veterans Museum
Image Source: Town of Warsaw

4.7 Warsaw-Kornegay Public Library



Warsaw-Kornegay Library
Image Source: Insight Planning & Development

The Warsaw-Kornegay Public Library is located at 117 East College Street. Hours are currently limited to Monday, Wednesday, and Thursday from 9 am to 5:45 pm. Even with limited capacity, the public library is a participant in NC Live and NC Kids Digital, offering electronic book share programs. These programs create a variety of inventory housed across NC public libraries, including digital downloads for those who are interested.

The NC Library is not limited to public library participation. Membership includes Community Colleges, Independent Colleges and Universities, and UNC System members. Participation in this particular program provides the community career development, language, and test preparation software in addition to an increased book loan program.

4.8 Public Works

The primary function of the Warsaw Public Works Department is to ensure that high quality maintenance of existing infrastructure occurs to produce a high level of customer service. The Department provides the following services:

- Water
- Wastewater
- Household Garbage and Recycling
- Yard Debris, Bulky Trash Collection



- Street Maintenance and Sign Maintenance on Town Streets (non-DOT streets)
- Sidewalk Maintenance in Town Right-of-Way
- Storm Drainage Maintenance in Town Right-of-Way
- Town Buildings and Grounds Maintenance

4.8.1 Solid Waste

The town currently contracts with Waste Industries to provide weekly curbside garbage and recycling collection. Yard debris items are removed on a weekly basis by Public Works. These items are limited to limbs, plants, grass clippings, and straw.

4.8.2 Water and Sewer

The Water & Sewer Unit of the Public Works Department maintains the Town's water and sewer infrastructure, including all existing and new water and sewer lines to ensure that all applicable guidelines and regulations are met. The department is responsible for ensure the Town's compliance with all State and Federal regulations regarding water quality issues for water and sewer. The Town's wastewater treatment plant and sewer line infrastructure provides for save and efficient collection and treatment of the Town's wastewater. Wastewater effluent quality reports are submitted to the State on a monthly basis. The Town has an ongoing infiltration and inflow (I&I) program, to reduce the amount of water from other sources that reach the Town's wastewater plant for treatment. The main source of inflow and infiltration is excess groundwater during heavy rainfall events.