



Maternal Infant Services Network (MISN)

Career Opportunity

Health Insurance Navigator

Full-Time Temporary Grant-Funded Position

Location	Orange, Ulster, Sullivan, Dutchess, and Putnam Counties, NY
Position Type	Full-Time, Temporary Grant-Funded Position
Application Deadline	Open Until filled
Position End Date	Expected to conclude on January 31, 2027

Join Our Team

Maternal Infant Services Network (MISN) is seeking a dedicated and compassionate Health Insurance Navigator to help individuals and families access affordable health insurance coverage through the New York State of Health Marketplace.

The Navigator plays a critical role in reducing barriers to healthcare by assisting community members with enrollment, renewals, eligibility determinations, and understanding available health insurance options. This position serves residents throughout the Mid-Hudson Valley and works closely with community organizations, healthcare providers, schools, and social service agencies.

Key Responsibilities

- Assist individuals, families, and small businesses with health insurance enrollment and renewal applications through the New York State of Health Marketplace.
- Educate consumers about available healthcare coverage options and financial assistance programs.
- Conduct community outreach, enrollment events, and informational presentations.
- Build and maintain partnerships with community organizations and service providers.
- Maintain accurate records and complete required program documentation and reporting.
- Participate in mandatory training and maintain all required Navigator certifications.
- Provide culturally responsive and confidential services to clients from diverse backgrounds.

Qualifications

Required

- High School Diploma or Associate Degree in Human Services, Public Health, Healthcare, Social Work, or related field, or equivalent experience.
- Strong communication, organizational, and customer service skills.
- Ability to work independently and as part of a team.
- Reliable transportation and ability to travel throughout the service area.

- Ability to obtain and maintain New York State of Health Navigator Certification.

Preferred

- Experience with health insurance enrollment, Medicaid, Marketplace coverage, or public benefits.
- Community outreach or health education experience.
- Bilingual English/Spanish proficiency.

Why Work at MISN?

For more than 30 years, MISN has been committed to improving health outcomes and strengthening communities throughout the Hudson Valley. Our team is passionate about ensuring that individuals and families have access to the resources and support they need to lead healthier lives.

As a Health Insurance Navigator, you will have the opportunity to make a direct impact on the health and well-being of community members while working alongside a dedicated and mission-driven team.

Important Employment Notice

This position is funded through the New York State Health Insurance Navigator Program and is expected to conclude on January 31, 2027. This is a temporary grant-funded position. Employment beyond January 2027 is contingent upon future funding availability and program continuation.

How to Apply

Interested candidates should submit a resume and cover letter.

Email: careers@misn-ny.org

Equal Opportunity Employer

Maternal Infant Services Network (MISN) is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

Suggested Website Banner Text

Now Hiring: Health Insurance Navigator

Help Hudson Valley residents access affordable healthcare coverage. Join MISN's mission-driven team serving Orange, Ulster, Sullivan, Dutchess, and Putnam Counties.

Full-Time | Temporary Grant-Funded Position | Ends January 31, 2027