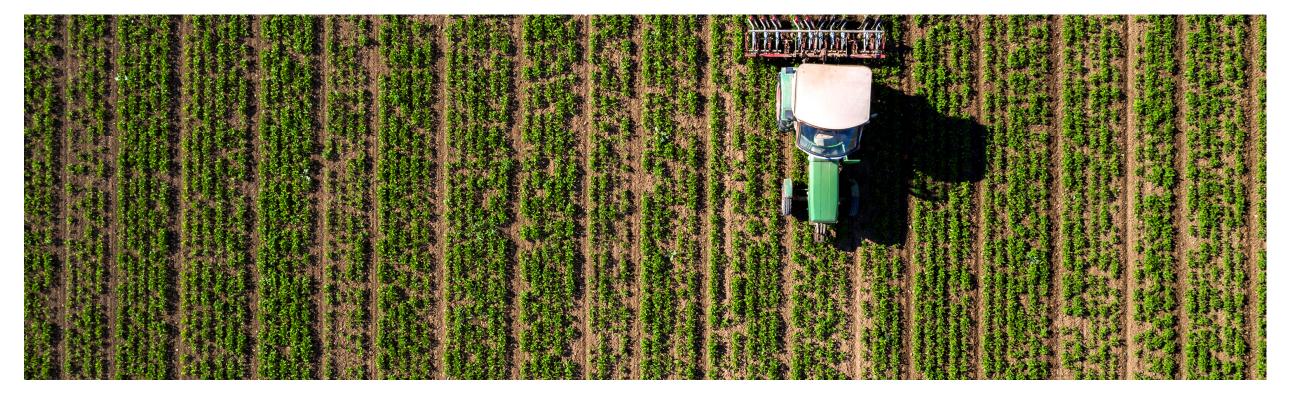


THE MBA MEMBER ENGAGEMENT SURVEY

Elizabeth Charbonnet, PE | Persephone Ma, PhD

Outreach Committee Co-Chairs



AGENDA

Outreach Committee Overview

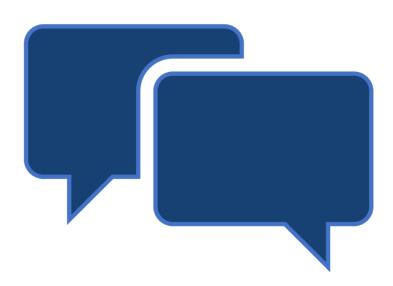
Engagement Survey

- Methodology
- Results
- Take-Aways

Call to Action!



OUTREACH COMMITTEE OVERVIEW



The Outreach Committee helps develop MBA communications – both internal to MBA and externally with the public, regulators, and other stakeholders.

OUTREACH MEMBER SURVEY



MEMBER SURVEY

Motivation:

- Start the commitment to member feedback
- Understand how we can serve our members
- Initial survey focused on smaller generator members
- Potential future surveys will expand type of members reached

Approach:

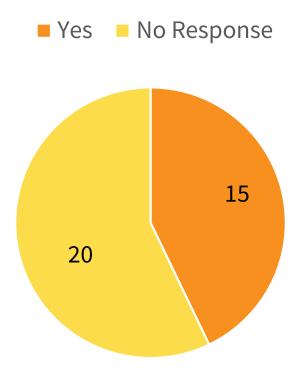
- Each outreach member contacted 8 MBA generator members
- Phone/video conversations
- Guided conversations

EXAMPLE QUESTIONS

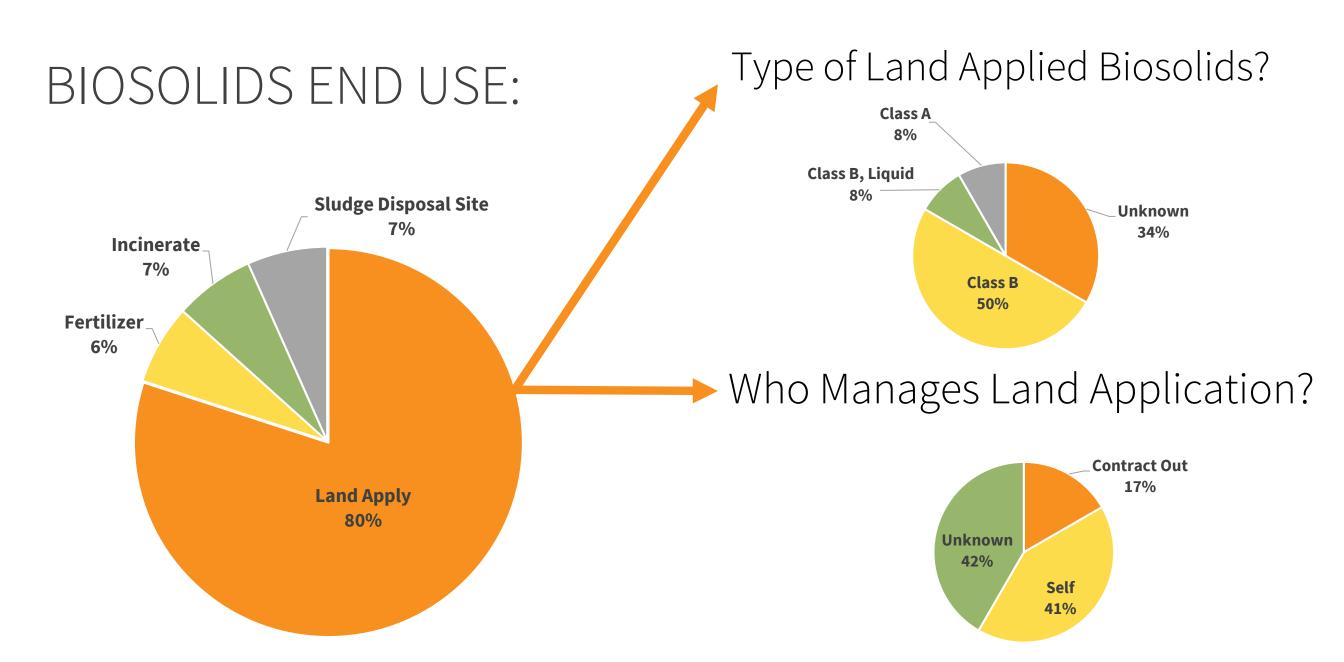
- What do you do with your biosolids?
- What are the most pressing issues that you face regarding biosolids management?
- What are the most important things the MBA can do to help?
- What kinds of deliverables would be most valuable to you and your organization?
- How has the issue of PFAS affected you and/or how you handle biosolids?
- Do you have concerns about other emerging contaminants?



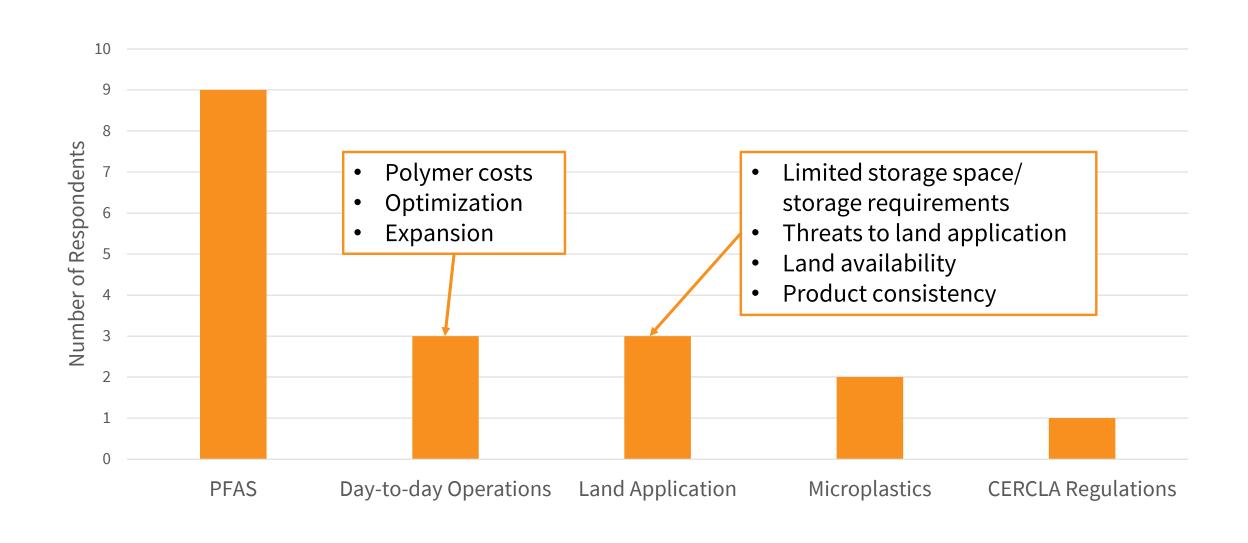
NUMBER OF RESPONSES:



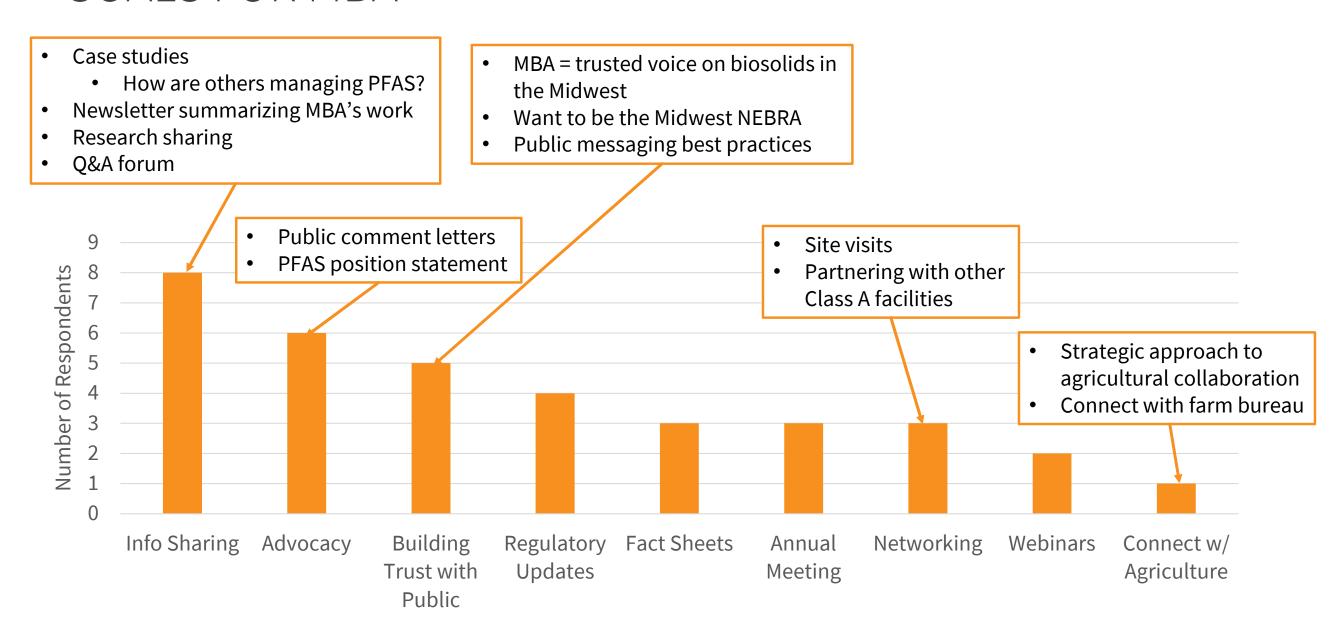




CONCERNS WITH BIOSOLIDS

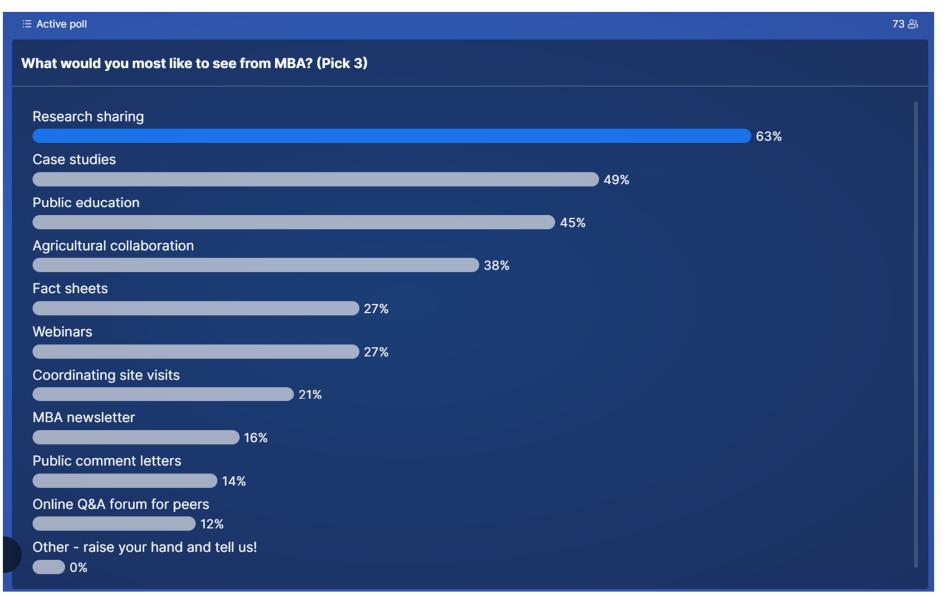


GOALS FOR MBA



WHAT DO YOU

THINK?



MBA MISSION









EDUCATION

ADVOCACY

NETWORKING

RESEARCH

Webinars

Communication with Legislators

Annual Meeting

Letter of Support for EPA Biosolids Projects

MBA MISSION









EDUCATION

ADVOCACY

NETWORKING

RESEARCH

Webinars

Biosolids FAQs/ Factsheets Communication with Legislators

Regulator Relationships

Annual Meeting

Members Only Website Portal

Letter of Support for EPA Biosolids Projects

Facilitate Researcher-Utility Partnerships for Funding Opportunities

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MBA MISSION









EDUCATION

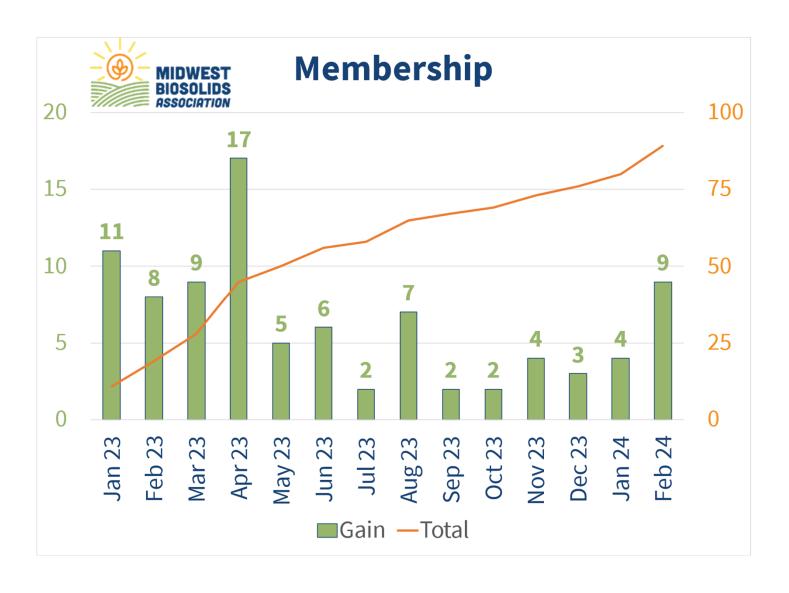
ADVOCACY

NETWORKING

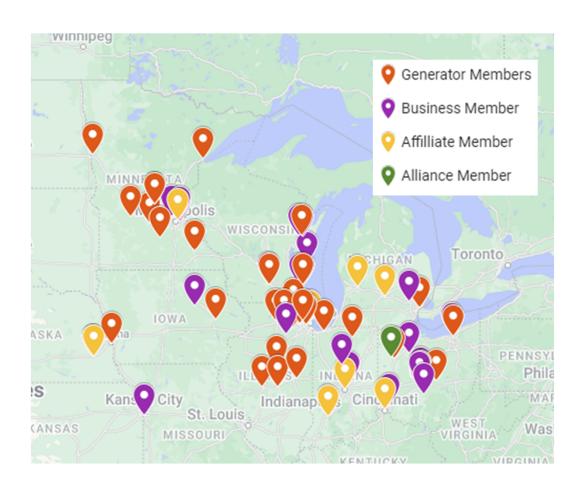
RESEARCH

Interested? Join us!!

MEMBERSHIP RECRUITMENT



MEMBERSHIP RECRUITMENT



- Looking to add Generator and University members
- Want all Midwest states and nearby CA Provinces represented
- MBA can provide conference slides and handouts
- Help spread the word!

MEMBERSHIP RECRUITMENT: LAND GRANT UNIVERSITIES

- University of Illinois, Urbana
- Central State University, Wilberforce
- Lincoln University, Jefferson City
- University of Missouri, Columbia
- Fond du Lac Tribal & Community College, Cloquet
- Leech Lake Tribal College, Cass Lake
- Red Lake Nation College, Red Lake
- White Earth Tribal and Community College, Mahnomen
- Bay Mills Community College, Brimely
- Keweenaw Bay Ojibwa Community College, Baraga
- Michigan State University, East Lansing

- Saginaw Chippewa Tribal College, Mount Pleasant
- College of Menominee Nation, Keshena
- Lac Courte Oreilles Ojibwa Community College, Hayward
- University of Wisconsin, Madison
- Oglala Lakota College, Kyle
- Sinte Gleska University, Rosebud
- Sisseton Wahpeton Community College, Sisseton
- South Dakota State University, Brookings
- Little Priest Tribal College, Winnebago
- Nebraska Indian Community College, Winnebago

Outreach Committee

Moss Birri

Chris Buckley

Elizabeth Charbonnet

Dan Collins

Persephone Ma

Mike Person

Alicia Uzarek

Patrick Wescott

Talk to us!

- Brag about your utility
- What's on your mind?
- Who's missing at the table?
- Who can you help recruit?
- What ideas do you have?

THANK YOU

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