

# Car Clinic Pre-Service Check In

10638 N Hwy 59, Cedarville, AR 72932 | 479.474.2971 | [www.crawfordcountyautorepair.com](http://www.crawfordcountyautorepair.com)

Your Name \_\_\_\_\_ Address \_\_\_\_\_  
Cell Phone \_\_\_\_\_ City/Zip \_\_\_\_\_  
Email \_\_\_\_\_ Vehicle \_\_\_\_\_

**Symptoms Experienced:** Provide as much detail as possible about when it happens, what is going on when it happens, where, etc. This sounds like: 'when the car is idling', 'when the car has been sitting all night', 'when the car gets warm after driving 20 minutes', 'when braking', 'when accelerating', 'when slowing down off the highway', etc.

*Initial diagnosis times can range from ½ an hour to an hour depending on the symptoms and how much time it takes us to duplicate the symptoms, the testing required to eliminate problem areas, and research required for your specific vehicle issue. Your initial diagnostic fee will not exceed \$125. If we need further diagnostic time, we will call to advise you and obtain approval. To help the repair timeline decrease, you can authorize us for repairs up to a certain dollar amount. Once we know the issue, if your fix is at or below your authorized amount, we will proceed without delay. Otherwise, our repair process requires us to estimate the work and text you with the information. Then we wait to hear a response back from you before we order parts or begin repairs. Diagnostic fees are charged for each problem we are resolving. If you have a suspension issue and an air conditioning issue and a door lock issue, each of those failing systems will encounter a diagnostic fee. On some occasions we find one solution can fix multiple problems. In those situations, only one diagnostic charge is billed.*

**Please circle any Maintenance Items you want us to complete during this visit:**

Oil change    Spark Plugs    Drive Belt    Timing Belt    Wiper Blades    Brake Pads / Rotors  
Battery    Shocks    Alignment    Coolant Flush    30/60/90K    Tires

*While the vehicle is onsite, we will do a complimentary Vehicle Health Inspection. You will receive the results of this health inspection as a courtesy. We believe this helps you in making educated decisions on where to invest your money (in repairing and maintaining this car or potentially in buying a different vehicle). We want your money to be spent wisely and we believe our role is to educate you regarding the health of your car and give you options. Our shop honors the fact that you are the vehicle owner, responsible for making decisions about the care and keeping of your vehicle. We will estimate these items and text you a link to the inspection and the estimate. We will wait on you to authorize the repairs before ordering parts or completing the work.*

**AUTHORIZATION:**

*I hereby authorize the work set forth above to be done along with the necessary materials and agree that Car Clinic is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Car Clinic's control. I hereby grant Car Clinic and your employees' permission to operate the vehicle described on streets, highways, or elsewhere for the purpose of testing and / or inspection. An express garage keeper's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. All vehicles left over 48 hours after repairs are completed will incur a \$35 per day storage fee. I understand all repairs must be paid for in full before the vehicle is released to me. A limited nationwide 24-month 24K mile peace of mind parts and labor warranty is in place on most repairs. Repairs with client supplied parts or salvage parts have no warranty. Car Clinic maintains Garage keepers insurance up to \$100K.*

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Client Signature