

Palm Shadows PULSE

Feb/March 2021
Volume 1 Issue 6

The monthly publication of activities, events, announcements and other important information!



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WHAT'S NEW

TENANT WEBACCESS

Location
pshadows

Username
The Email Address field is required.

Password

Forgot password? ☐ Remember me

Login

Don't have an account? [Sign up](#)

Tenant Web Access (TWA)!!!

Management is so excited that this feature is now available to you!! It's taken some time to make sure all of your account data was entered correctly -- mainly name(s), email addresses, phone numbers, etc. You should have received an email by now with instructions on how to set up your access!! If you haven't, please call or stop by the office to make

sure we have an accurate email address!

YOU now can go online and check your account balance! **YOU** can update contact information! **YOU** can make one-time payments or setup auto payments so you will never have to worry about late payments again! **YOU** can email management directly from the portal! As you become more familiar, more services will become available!

Some of you are already making payments through the portal! And also from your phone! One resident paid his electric bill by hitting "submit" on his phone and it instantly credited his account on the office desktop!

Are you required to make payments this way? No -- not yet! However, you will no longer be receiving receipts! All of this information is available on the portal.

Tidbits of information:

- Currently it is not available to RV'ers. Only tenants who are 6/6 or annual.
- Your rent account is your default account. Once you have your rent account connected, then your electric account(s) will need to be linked.
- Once your electric account(s) are linked, you will also be able to review and see your payments and charges and enable the payment feature for your electric as well.
- There is NOT a fee for using your checking or savings account for payment. There is a 3 percent fee for credit/debit card use.

- Some of you are going to notice you have a credit balance. Even though you **pay** for your rent a year in advance, we **can not charge** you for a year in advance!! The system only will charge you a month at time.

If you need help, please stop by the office or call! If you're on the Palm Shadows Friends page, video tutorials were posted showing you the setup process and features once you're in the portal!

EMAIL

The new system also comes with the ability to send batch emails! This function will be used to send the monthly newsletter and calendar and well as crucial information. Facebook, monitors and boards will still be used for activity updates. If we used email for daily information, your inbox would be flooded!!

Also, only **CURRENT** owners and seasonal guests will receive emails! If you're a former guest/resident, you will need to stay in touch via Palm Shadows Friends group page on Facebook.

This feature was just implemented over the weekend as most of you know and some of you, not all, received "spam/phishing" warnings with the email. We have contacted the software company to remedy that problem. If you didn't receive an email, please check your spam/junk folder. If not there, you can check your portal to make sure we have the correct email address!

If it ended up in spam, you can change your settings to allow emails to come through from that specific address.

Very few of you (less than 25) do not have emails!! And I'm sure some of you have one; we just don't have it on file yet. This is awesome as it will save soooo much paper and waste!

CHECKING OUT

Amazing how fast time flies!

Some of you will be leaving at the end of this month already! A final meter reading will need to be taken and your electric bill paid in full before you leave. Please notify the office of your anticipated departure date. Your meter will be read the day prior to your departure and a final bill will be generated.

THE BEAT

...LIVE MUSIC



Two Bad Apples will perform from 4 - 6 poolside on February 24! Weather is supposed to be beautiful! Please enjoy the live music while we have it!! They are playing for tips only!



... CRAFT SHOW COORDINATOR

Anyone willing to step up for next season? Otherwise, we will no longer host them! (Assuming Covid is a thing of the past.)



... BLOOD DRIVE

The blood mobile will be back March 1. Signup sheets are in the hall.



... ACTIVITY/PARK MEETING

The final meeting of the year will be March 4 at 9 AM in the hall!



... DOGS & SUDS

The woodshop will be hosting their annual fundraiser & bakesale on *March 6, 11:30 AM - 2 PM*. Dog, chips & drink -- \$6. Silent Auction ends at 2 PM.



... MEMORIAL & POLKA SERVICE

The memorial service has been rescheduled for February 28 and polka March 7.



... LOUNGE OPENS FEBRUARY 20

In-lounge dining will resume this Saturday! Pancake/french toast breakfast 7:30-9:30 AM. Monday open at 3 for happy hour and menu night!



... SEASON ENDING STREET PARTY!

"*You're Essential*" and we are going to celebrate that! March 13! And I'd like you all to wear your "I'm Essential" t-shirts! There will be a golf cart parade and you can decorate your cart, bicycle, tricycle, motorcycle, wheelchair, walker, scooter in any theme you choose!! Band Texas Blood is booked! Food truck is booked! Watch boards, monitors and Facebook for further details!

DO YOU KNOW?



1. RV Reservations 21-22

Reservation forms for those of you here currently **MUST BE** returned to the office by February 26 to reserve your current site or to change sites. On March 1, all non-reserved sites will be made available to new reservations for 2021-22.

2. MOVE-IN & FIRST TIMER SPECIALS!!

Yes, we have them! There are two types of *Move-in* specials! One, if you bring in a brand new unit and the other if you move a unit here from another park! For more details, contact the office.

First-timer specials are for the apartments and RV's. And those are listed on the website under "rates" and then "special offers". Specials for next season will be posted on the site beginning March 1!

3. PET POTTY AREAS

The boulevard (the main entrance), the grassy areas around any of the public buildings and any occupied sites are **NOT TO BE USED AS POTTY AREAS**. Please use Paws Park or you can use any vacant lot that is near you as long as you do not offend any of the nearby tenants. AND please pickup up after them!!

4. ALL PLANTS MUST BE IN POTS

You can not plant trees, flowers, cacti -- anything -- in the ground. As of August 5, images were taken and anything since that time will need to be removed. Watch for violation notice in your mailbox.

Sun		Mon	Tue	Wed	Thu	Fri	Sat
21		22	23	24	25	26	27
<div><div>Cornhole Tournament</div><div>10am - Worship Service</div><div>11:30am - Water Volleyball</div><div>6:30pm - Fast Track</div></div>	<div><div>CurbSide Garbage PU</div><div>9am - Shuffleboard</div><div>9am - Knit/Crochet</div><div>11am - Basic Water</div><div>12:30pm - Cards-Hall</div><div>1pm - Children's Quilts</div><div>1pm - Bocce</div><div>7pm - Piano Man</div></div>	<div><div>Beauty Shop Open 9 - 3</div><div>Farmer's Market -- 3:30 PM</div><div>8:30am - Power Water</div><div>9am - Charity Quilts</div><div>9:15am - Ladies Golf</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div><div>4pm - Water Volleyball</div><div>6:30pm - Mexican Train</div></div>	<div><div>Burger Night 4 - 6 PM</div><div>HH/Two Bad Apples</div><div>9am - Shuffleboard</div><div>9am - Bible Study</div><div>10am - Beginner Line</div><div>11am - Intermediate Line</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div><div>6:30pm - Joker - Card Room</div></div>	<div><div>Trivia 5 PM Lounge</div><div>Recycling Day</div><div>11am - Basic Water</div><div>12:30pm - Cards-Hall</div><div>1pm - Textile Arts</div><div>1pm - Bocce</div><div>3:30pm - Water Volleyball</div></div>	<div><div>Pizza/Dogs Night - 4 PM</div><div>Music -- Lounge</div><div>9am - Shuffleboard</div><div>9am - Stained Glass</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div></div>	<div><div>Grandma Bingo -- 1 PM</div><div>11:30am - Water Volleyball</div></div>	
28		1	2	3	4	5	6
<div><div>Memorial Service</div><div>10am - Worship Service</div><div>11:30am - Water Volleyball</div><div>6:30pm - Fast Track</div></div>	<div><div>CurbSide Garbage PU</div><div>First Day of Women's</div><div>9am - Shuffleboard</div><div>9am - Knit/Crochet</div><div>9:30am - Blood Drive</div><div>11am - Basic Water</div><div>12:30pm - Cards-Hall</div><div>1pm - Children's Quilts</div><div>1pm - Bocce</div></div>	<div><div>Beauty Shop Open 9 - 3</div><div>Farmer's Market -- 3:30 PM</div><div>8:30am - Power Water</div><div>9am - Charity Quilts</div><div>9:15am - Ladies Golf</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div><div>4pm - Water Volleyball</div><div>6:30pm - Mexican Train</div></div>	<div><div>Burger Night 4 - 6 PM</div><div>Karaoke 4 - 6 PM</div><div>9am - Bible Study</div><div>10am - Beginner Line</div><div>11am - Intermediate Line</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div><div>6:30pm - Joker - Card Room</div></div>	<div><div>Recycling Day</div><div>9am - Activity Meeting</div><div>11am - Basic Water</div><div>12:30pm - Cards-Hall</div><div>1pm - Textile Arts</div><div>1pm - Bocce</div><div>3:30pm - Water Volleyball</div></div>	<div><div>Pizza/Dogs Night - 4 PM</div><div>Music -- Lounge</div><div>9am - Stained Glass</div><div>12:30pm - Cards-Hall</div><div>1pm - Bocce</div></div>	<div><div>Pancake Bfraft 7:30 AM</div><div>Dogs/Suds</div><div>11:30am - Water Volleyball</div><div>1pm - Basket Making</div></div>	

Sun	Mon	Tue	Wed	Thu	Fri	Sat
7	8	9	10	11	12	13
10am - Worship Service 11:30am - Water Volleyball 6:30pm - Fast Track	CurbSide Garbage PU 9am - Knit/Crochet 11am - Basic Water 12:30pm - Cards-Hall 1pm - Children's Quilts 1pm - Bocce	Beauty Shop Open 9 - 3 Farmer's Market -- 3:30 PM 8:30am - Power Water 9am - Charity Quilts 9:15am - Ladies Golf 12:30pm - Cards-Hall 1pm - Bocce 4pm - Water Volleyball 6:30pm - Mexican Train	Burger Night 4 - 6 PM 9am - Bible Study 10am - Beginner Line 11am - Intermediate Line 12:30pm - Cards-Hall 1pm - Bocce 6:30pm - Joker - Card Room	Recycling Day 11am - Basic Water 12:30pm - Cards-Hall 1pm - Textile Arts 1pm - Bocce 3:30pm - Water Volleyball	Pizza/Dogs Night - 4 PM Music -- Lounge 9am - Stained Glass 12:30pm - Cards-Hall 1pm - Bocce	Street Party 11:30am - Water Volleyball
14	15	16	17	18	19	20
Daylight Saving Time 10am - Worship Service 11:30am - Water Volleyball 6:30pm - Fast Track	CurbSide Garbage PU 9am - Knit/Crochet 11am - Basic Water 12:30pm - Cards-Hall 1pm - Children's Quilts 1pm - Bocce	Beauty Shop Open 9 - 3 Farmer's Market -- 3:30 PM 8:30am - Power Water 9am - Charity Quilts 9:15am - Ladies Golf 12:30pm - Cards-Hall 1pm - Bocce 4pm - Water Volleyball 6:30pm - Mexican Train	Burger Night 4 - 6 PM Karaoke 4 - 6 PM St. Patrick's Day 9am - Bible Study 10am - Beginner Line 11am - Intermediate Line 12:30pm - Cards-Hall 1pm - Bocce 4pm - Water Volleyball 6:30pm - Joker - Card Room	Recycling Day 11am - Basic Water 12:30pm - Cards-Hall 1pm - Textile Arts 1pm - Bocce 3:30pm - Water Volleyball	Pizza/Dogs Night - 4 PM Music -- Lounge 9am - Stained Glass 12:30pm - Cards-Hall 1pm - Bocce	Pancake Brast 7:30 AM 11:30am - Water Volleyball 1pm - Basket Making