

STATEMENT ON INVENTORY & GUEST SERVICES

We warmly welcome Everyone into our Store. The foundation of our business was built on offering a higher level of service that our customers have come to know and love. Two Bear Arms is proud to have a diverse group of associates who make our company amazing. With amazing people, we can do incredible things.

What we do not welcome is disrespect or profanity towards our staff, in store or on the phone. Just like our mothers taught us when we were young, "if you have nothing nice to say don't say anything at all." We are a family business with family values. We truly share the same frustrations as you regarding inventory issues and price increases due to the US Election, Civil Unrest & the ongoing Covid-19 Pandemic. Every major company is suffering severe shortages and lengthy deliveries, these are the unfortunate side effects we are all feeling now with the pandemic. Our Team is working tirelessly 7 Days a week to ensure we can maintain product on our shelves.

We fully understand the shock of ammunition prices and availability. Trust us, we want things to get back to normal to. Unfortunately, it is not going in that direction yet. With the shortages of ammunition & firearms we are taking anything & everything we can to maintain stock, most of the time paying triple what the market rate was 2 years ago on small arms. We are working so hard to keep prices as low as possible on products and regularly review prices to ensure we are at the absolute minimum we can go. We have ammunition limitations in place to ensure everyone can get the essential supplies they need during this critical time. We assess our limits regularly and adjust as inventory changes.

We have received many requests to take special orders or to be placed on a call list. We are not taking special orders or call lists as we would have well over 4,000 people to maintain and do not have the infrastructure to maintain that. We are working to find solutions as quickly as possible.

Regarding Social Media Posts, we are blessed to have such a great following of friends & customers on our Social Media Pages. Many ask why we do not post pricing or do private messages.

Unfortunately, Facebook, Instagram, & Twitter have Community Guidelines we respect and follow that prohibit us from posting those details on products we carry. We maintain our own Corporate Social Media Policy that strictly prohibits any form of discrimination, harassment, or inappropriate language or images on our Pages. We are proud to be a family business that upholds family values.

We want to remind everyone to be kind, patient, and understanding during these challenging times. We want to get back to normal just like you. We appreciate all our amazing customers who make our job fulfilling everyday as we continue to be Northern Indiana's foremost firearms retailer. Thank you & God Bless.

-Levi @ Two Bear Arms