

NEW USER INSTRUCTIONS

AFTER we activate you in our billing system, you will receive two emails.

1. East Smoky Gas Welcomes you to the billing portal **from *gasbilling@customdatacentre.com***
 - The Link to the portal is in this email

East Smoky Gas Co-op Ltd. welcomes you to the Gas Billing Portal! 🔍 Inbox x

gasbilling@customdatacentre.com

to me ▼

You will receive an email with the subject: Your Verification Code. Please go to this website: <https://portal.gasmanager.ca/#/NewLogin>

Select New User.

Enter your own password and then paste the code from your email.

2. Your Temporary Code

- The user's login name/email and confirmation code to login is in this email **from *noreply@customdatacentre.com***



noreply@customdatacentre.com

To

Customer Name

↩ Reply

ⓘ Follow up. Start by Wednesday, October 8, 2025. Due by Wednesday, October 8, 2025.

Your username is and temporary **code** is YlK*1Hmy

EMAIL IS CASE SENSITIVE. REFER TO
EMAIL WITH CODE IF UNSURE.

Email

PLEASE PASTE THE 8 DIGIT CODE FROM
YOUR EMAIL

Confirmation Code

**** may include a comma , or a period . ****

Password requirements

8 character(s), 1 number, 1 special character,
1 upper case, 1 lower case

Create Password



Confirm Password

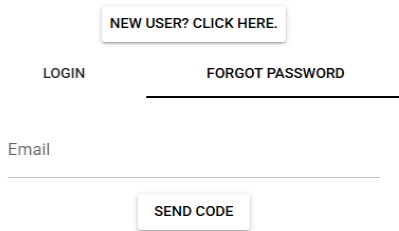


LOG IN

FORGOT PASSWORD INSTRUCTIONS

Go to portal.gasmanager.ca and click FORGOT PASSWORD.

Enter your email and click Send Code. DO NOT CLOSE THIS WINDOW.

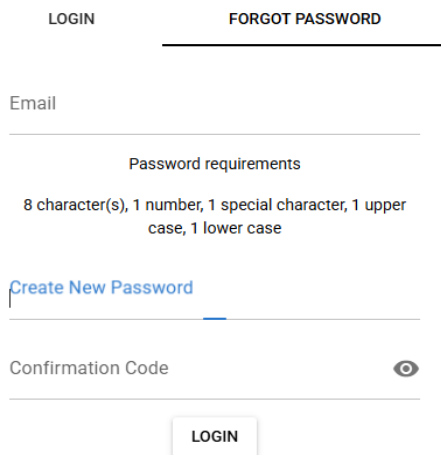


If successful, you should see this popup message and receive an email:

Code sent to: [your email here]

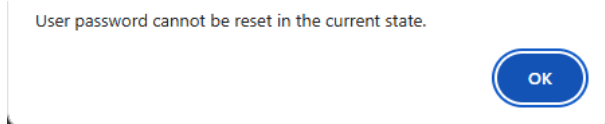


The webpage should update and look like this:



Enter your password and paste the confirmation code from your email.

If you receive this message:



You have not forgotten your password, you are still a new user. Find your email containing your confirmation code and click the New User button or contact the Gas Co-op for assistance.

NEW USER? CLICK HERE.