

Know before you go:

## What's included in my trip?

While traveling we don't want you to worry, we got you covered. You will be traveling with highly qualified team leaders, who are medication administration certified and skilled caregivers. All planning and payments will be handled by our expert team leaders, cost covers: lodging, flights, activities, car rentals and meals/ Spending money for souvenirs and alcohol will be at your own expense, we recommend between \$60-\$100 for five-day trips. For all new travelers you will have a meet and greet with one of team leaders. This way you get to know us and ask questions about the trip. Prior to your trip you will receive a detailed travel itinerary and information regarding the trip. Throughout the duration of your trip, trip leaders will be taking photos. You will receive in the mail a CD that hold photos you, your fellow travelers and the memories created along the way.

#### What about my medication?

To avoid medication being lost or missed place we ask that all medication be handed over to trip leader at time meet up. For those who are independent, we still ask that leaders hold on to them on travel days. All liquid medication must have prescription label placed in a zipped block bag. For sunscreen, bug spray, toothpaste and mouth wash with out prescription label must be put in checked bag. \*Another word is not responsible for any items not properly label that is not approved by TSA security.

## Personal care?

Another World is highly qualified leader who have experience with personal care to assist you while traveling. Level a personal care may require one-on-one for addition fee.

#### **Need transportation to the airport?**

Another World will provide round-trip airport transportation a pond request for a \$80 fee. Anyone who needs transportation outside of the Denver-Metro area there will be a reasonable additional fee.

#### **Identification for traveling:**

"Due to circumstances resulting from the COVID-19 pandemic, the Department of Homeland Security has extended the REAL ID enforcement deadline. The new deadline for REAL ID enforcement is May 7, 2025.

Beginning May 7, 2025, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license, state-issued enhanced driver's license, or another <u>acceptable form of ID</u> to fly within the United States.

# https://www.tsa.gov/real-id

While travel Another World is not responsible for lost, broken or damaged items.



## **Future Travel Money:**

We are entering in an era of a cashless world. What does that mean for Travelers? As we travel the world, cash will not be accepted at most places to purchase souvenirs. Another World, is strongly recommending Travelers' to travel with purchase prepaid gift cards or debit cards.

**Place that are cashless:** Stadiums, gift shops at popular tourist destination & amusement parks **Places where cash is acceptable:** Las Vegas for gambling, Black Hawk, smaller gift shops & street markets (cruises we will make an exception for as Another World will have a card on file for the staterooms)

We will give our suggestion on your vacation itinerary on what option would be more appropriate for your vacation.

**Payment:** At this time, we will only expect cash, checks & money orders.

# **Accessibility information:**

Please contact us if you have questions about our accessible vacations or are interested in saving your spot! Early sign up is highly recommended as these spots are usually filled up within the first 4 months. Please note we allow 1-2 wheelchairs on our accessible vacations.

## Don't have a wheelchair but need to use one for longer distances?

Another World, can provide wheelchairs for individuals who need assistance walking long distances or needs to use one for mobility purposes.

#### **Lodging:**

Our hotel pricing is based on double occupancy, if travelers require an accessible room, additional fee may apply. We are finding most hotels only offer one bed ADA rooms.

#### **Rentals:**

Travelers' requiring Wheelchair van rentals, additional fee may apply.

## Policies for travelers' traveling with oxygen:

**-Traveling with a Portable oxygen concentrator?** No problem, we just ask that travelers are capable of carrying the POC around easily. Concentrator Must have a battery life of 6 hours or a backup battery. When traveling we don't always have plugs available to us and depending on the trip we may not have time to charge it. Travel leaders will make sure batteries are plugged in and are charged overnight. Please note if you are flying you must have a fully charged device, if your device is not fully charged and you do not have a backup charger you will not be allowed to board the plane.

**Oxygen for night time use**, must be FDA approved to fly. For concentrations not approved, Travelers' will need to make arrangements to have concentrators delivered and picked up at the hotel. Another World will provide you with the hotel information. We will not be able to order it on your behalf. If a traveler needs assistance setting up the devices, please be sure to provide the number of units needed or a protocol.



To Register: Email <u>travel@anotherworldco.com</u> or Call 720-751-4934 to speak with an expert team leader. We are here to help to you sign up for your dream vacation or help direct you to a trip to meet your needs.

\*There are limited number of spaces on trips we recommend a three month notice to reserve your spot.

- Once approved and have spoken to a team member you will receive a Travel Consent Form. This form will ask for important information about you. \*Note you will not be able to travel without this signature from guardian on the travel release waiver.
- \$300 Non-refundable deposit is required for ALL trips
- To complete sign up; Once the deposit and registration form is sent in you will receive a conformation that you have been signed up for your trip.
- Trips must be paid in full by the date of trip in order to travel

#### **Cancellation Policy**

Here at Another World we understand travel plans change due to illness, conflict with dates, or personal matter. All cancellation must be in written form (email or letter). There will be a \$150 planning fee for cancellation 1 month prior to trip. Traveler will be responsible for any or all purchases on behalf of your expense. Another World team will do their best to get back any purchases made to make sure you get the most in your refund. \*Refunds will not be made if traveler does not have proper identification, refuses to board flight, is sent home for behaviors issues or illness

## Cancellations or delays due to weather.

If cancellation were to happen the day of trip, Another World will try to send the trip the next day or reschedule the trip all together. Travelers will be responsible for any extra cost that accrue such as: Hotel fees, airline and flights fees, meals and staffing. If trip were to be cancelled all together refunds will be determined on expenses not spent and refund for purchases returned.

#### Behavior policy:

While traveling with another world we have expectation. We ask that way everyone is respectful to one another that way everyone has an enjoyable trip. Travelers most participant in all excursions and events scheduled for trip. For travelers with behavior issues we may recommend a one-on- one for an addition fee. Another World has a no-hit policy, traveler will be sent home at their own expense. Provider, guardian, agency will have 24 hours make arrangements to come get traveler at destination. For travelers who become non-compliant may also be asked to go home as well.