



### INCLEMENT WEATHER REMINDER:

Do not expect your garbage truck at the “normal time”. We may delay, and we also choose to do some locations later in the day for safety reasons, such as temperature increases and sunshine melt.

**\*\* They can start late and end late, so when in doubt, leave it out \*\***

Winter driveway maintenance is solely your responsibility. All of our drivers are well-seasoned; therefore, if they feel that it is unsafe for them to traverse, they won't.

Also, “plowed” does not mean a guarantee. A pickup truck that does a swipe with a plow does NOT mean that it's wide enough for commercial tires, just passenger vehicles.

**\*\* See example below- passenger tires vs. where our tires would be. \*\***



Garbage trucks are very top-heavy (which means likely to roll), and are NOT all-wheel drive, so we will not chance the risk of injury to our employees, trucks, or your property.

**\*\* If your driveway is considered impassable to the driver due to weather-related issues, we strongly suggest that on those days you bring your garbage and recycling to the CURB (they can be in bags- they DO NOT have to be in the cans) for guaranteed pickup \*\***

If you are questioning the condition and if it should be brought to the curb- the answer at that point is YES.



Your receptacle area must be clean of snow and accessible. The drivers will NOT be digging out your cans or heaving cans out of snowbanks.

Once again, there will be some inconveniences, but the winter is short. We have no control over the weather or the conditions; we do our absolute best. You have one driveway to consider; each driver has 150 per day to analyze.

We will not just “come back” or “stop by”; there will be a return trip fee associated. The cost of fuel, the trucks, wear and tear, the driver in the seat, and the other behind the scenes copious costs must be taken into consideration.

Thank you for your understanding!