

Q. Can I install these smart power point myself?

A. No, it requires installation by a licensed electrician.

Q. What does a smart power point do?

A. A smart power point can help you turn the connected appliances on/off using your mobile phone.

Q. Are these power point for outdoor use?

A. These can be installed outdoors, however ensure that they are protected from exposure to direct sunlight and water.

Q. Can I replace any existing socket with them ?

A. Yes, all standard Australian sockets can be replaced directly.

Q. Can I control the power point via, Alexa or Google Assistant?

A. Amazon Alexa and Google Assistant is supported. Apple Home-Kit and Siri voice commands is under development.

Q. Will the power point work if my internet connection is disabled?

A. The power point can be operated by the touch sensitive panel if there is no WiFi. However an internet connection is required for using the app to control the power point.

Q. Can my 2Net Smart power point work with 5Ghz WiFi routers?

A. No, the smart power point will only work on the 2.4Ghz WiFi band. Most home routers support both 5Ghz and 2.4Ghz.

Q. Can I set a timer from the power point to turn the appliance off?

A. Yes, you can set timers using your mobile phone to turn off your appliances when you go to bed, or to turn on when you wake up and off when you leave for work.



QR Code for 2Net Smart
Home App Download



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