



Case Study

Small City

Purpose Built Software: \$12,000 / yr

QuickTemplate: \$55 / yr



Harbor Springs

Overview

Harbor Springs MI is a small city of only 1100 residents. They have a small city hall and aside from a simple website no real technology infrastructure. They rely on in-person paper processes to get the work of the city done.

Problem

The city desired an updated electronic way to collect permit applications from residents. They do not have the infrastructure or knowledge to safely and securely set up an electronic permit system. The ready-made systems are far too expensive for their small town.

QuickTemplate Solution

We turned their paper permit application forms in to templates. Whenever a template needs to be filled out the resident is invited to submit the template using the built in invite by email feature. The resident fills in the template with required information and uses QuickTemplate's built in E-Sign capability to send it to the city.

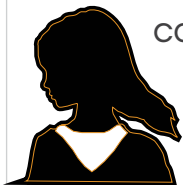
Permit Application Template



The Permit Application Template allows residents to fill in the required information for their permit application. Once complete the resident uses the built in E-Sign capability to send the completed template to the city staff.

On-Chain Off-Chain Connection

Resident fills out the Permit Application Template using their phone. The completed template is sent to city staff.



Staff collects the completed template and prints off a copy in order to store it in the same way all the others are stored.

