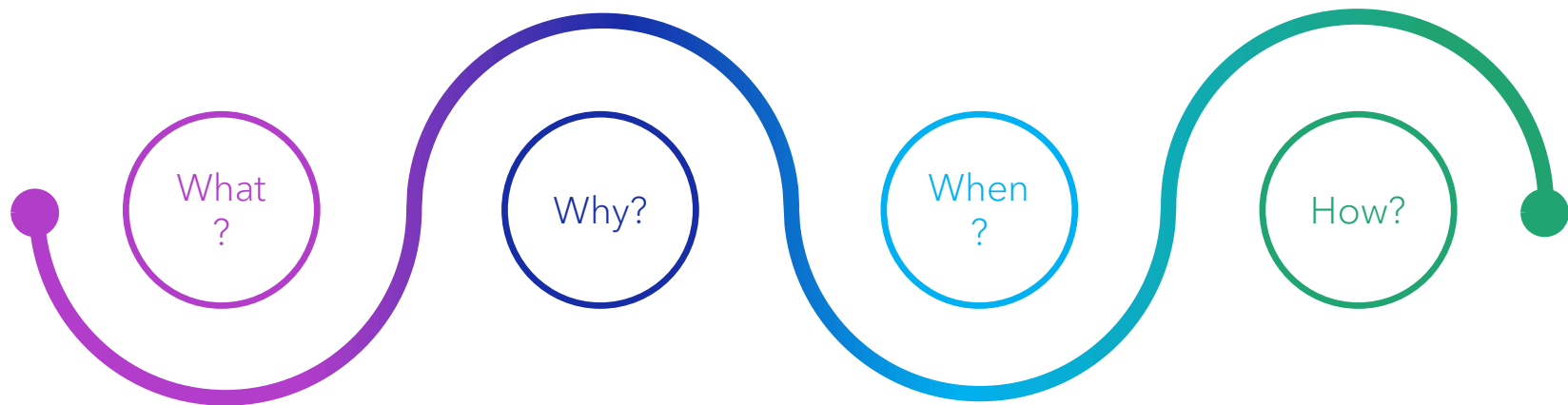


PROCESS MAPPING AND DOCUMENTATION



What is Process Mapping and Documentation?

Why is Process Mapping and Documentation important?

When is the right time to map and document our processes?

How do we begin mapping and documenting our processes?