

WHY SHOULD YOU CARE?



1

If you have plans to SELL your business, process documentation will be requested by any reputable M&A, investment bank or credit provider. They want to see that your product or service acts like a well-oiled machine.

2

Well documented processes and procedures reflect positively on any AUDIT. It supports your organization in upholding a higher level of quality and service to your clients and customers.

3

In an environment with employee turnover, documented processes and procedures RELIEVE THE BURDEN on your current staff to train the newbies.

4

When someone "gets hit by the bus", can somebody else do the job? REDUNDANCY IN SKILLSET is important to keep your business moving forward, and process mapping and documentation help to keep everybody on the bus and not under it!