

Hazaribagh Furniture
Redefine your Home with furniture!
Since 1977
Deal IN: All types of Furniture
Trade In: Wholesale & Retail

Policy:

- Subject to the Jurisdiction of Court in Ranchi.
- Goods once sold will not be taken back, Error & omission accepted.
- Interest 18% will be charged if invoice amount is not paid within the 15 days.
- After invoice is made, it will take nominal charges to cancel the order [₹ 500].
- After invoice is created and when the order is in process, if you want to cancel your order, in that situation advance amount [if below 10 % of invoice amount] is not be refundable.
- When the order is in process, if you want to cancel it and the advance amount is more than 25% [invoice amount] then in that case you are liable to get back your advance after the sale of the particular furniture item. [It's may take time up to 1 to 3 Month]
- Products purchased on discount or during sale can't be cancelled.

Terms & Conditions:

Warranties and Liability:

- Warranties are available on made by Full Teak Wood Furniture, Other Wood Furniture, Made by Wood & plywood Mixture Furniture, Mattress, etc. as per conditions.
- The Full Teak Wood Furniture comes with 10 years warranty which covers manufacturing defects, inherent termite, mite and borer issues. Other Wood Furniture comes with 5 years warranty and Made by wood & plywood Mixture Furniture comes with 3 years warranty which cover only termite, mite issues.
- Warranty applies on full teakwood furniture items, Other wood furniture items [Made by wood or wood & plywood mixture], Mattress, etc.
- Warranty doesn't applies on ready-made items like partial board furniture items [dressing table, computer table, office table, tv stand, shoes rekh, cupboard, etc.], Iron & Steel furniture items, etc. There is no warranty on upholstery/ coverings/ cushion.
- This limited warranty does not apply to:
 - Small cuts, scratches or damage during the cleaning process.
 - Damaged caused by the incorrect installation of a product.
 - Cracks during the random displacement.
 - Product kept in contact to direct sunlight and water, resulting in decaying of wood.
- I shall not be liable for any direct, indirect, incidental or consequential damages caused by you.
- The misuse of furniture for making intentionally damages is not cover under this.
- No such case is covered, which is specifically referred to in Polish fade on Furniture.
- With time solid woods are encountered by minor cracks, called as checks, which are not included in faults and warranty as these checks do not hamper the life of a product.
- If you still want to repair your minor cracks, called as checks, damage repairing, damaged items replace and want to polish again to your furniture it may be done by paid services as per conditions.
- As per the industry standards, unevenness up to 5 mm can happen because of the difference in surfaces and floor levels. In that case, there is not a warranty.

Delivery:

- There is a No option for Free delivery, it's may take nominal charges as per your locations.
- Installation nominal charges applies at the time of delivery.
- An extra visiting charge would be applicable for later installation.
- Extra charges applicable for weekend or specific time deliveries.
- Without payment of bill amount we are not liable to delivered your product.

Payment/Refund:

- We not accept payment at your doorstep. We accept payment only at Shop and if you are not able to come shop with some reason make your payment through online mode.
- After a successful delivery, if you want to Exchange your product then nominal labor/worker charges applies.
- In future if you want to exchange/return your product we accept. For the above process we re-evaluate your product and decide reasonable exchange/return price, after that if you want buy again some another product the amount will be adjusted/Refundable.
- If you are eligible for any refund, the same shall be given to you as per the following guidelines:
 - All refunds & replacement process initiation shall be subject to pick up of all cancelled items from your/customer's premises.
 - Post receiving the products back to the warehouse, a refund shall be initiated within 15 days.
 - Refund will be initiated via NEFT, cash or by the way payment was originally made.
 - Depending on the orders, the processing charges might be deducted.

Thank you!
[hope you to see you again]