

Communication Technologies, Inc.

CUSTOMER INSTRUCTIONS (Please complete and submit with order)

Service Instructions:

- Marked "in-warranty" products to be forwarded to manufacturer's service center for warranty repairs () Yes () No
- Unless otherwise noted, all units received to be treated as "out-of-warranty" and repaired accordingly () Yes () No
- Recondition "No Trouble Found" units () Yes () No
- Replace consumables (i.e., ear cushions, ear tips, Voice tubes, screens) () Yes () No
- "Not Repairable" units () Discard () Return

Special Instructions:

Definitions:

- **Repairable:**
Unit thoroughly tested, repaired and parts replaced, reconditioned and two final quality assurance tests performed.
- **Recondition Only:**
Unit thoroughly tested and restored to "like new condition" with cleaning, buffing and adjustment to original specifications.
- **No Trouble Found:**
Unit thoroughly tested and no trouble found. (You have the option of having the unit reconditioned at this time).
- **Not Repairable:**
Unit thoroughly tested, analyzed and damage deemed beyond reasonable repair costs.

Shipping Information:

Billing Information:

Company Name:	Company Name
Address	Address
City State Zip	City State Zip
Contact Name	Contact Name
Telephone No. Email	Telephone No. Email
Signature	Date Purchase Order Number (if required)

Ship broken headsets to:

Communication Technologies, Inc.
2008 South 146th Circle, Omaha, NE 68144
Phone (800) 370-1105 • (402) 697-8484 • Fax (402) 697-8483
www.comm-technologies.com