

Voices of the Vulnerable

to Access Justice in Lebanon

Bottom-up approach to understand justice needs

Recommendations



Strengthen **legal aid** services



Simplify **legal procedures**



Conduct **community outreach** programs



Promote **legal empowerment** initiatives



Promote **alternative dispute resolution** mechanisms



Reinforce the **judicial** system



Foster **collaboration**

Findings



Legal and policy framework
not conducive
to protecting rights



Lack of personnel



Employees' lack of knowledge



No information system



Lack of awareness



Listening to the vulnerable to understand **how people's justice issues**

- ▶ **arise,**
- ▶ **are experienced,** and
- ▶ **affect development.**



500
respondents

belonging to vulnerable groups