

Appendix B. Questionnaire

Voices of the Vulnerable for Access to Justice in SSA		
Household Survey Questionnaire		
I. Questionnaire Identification		
Sub-city:		
Kabele:		
House No.		
Questionnaire ID No.		
Name of Interviewer:		
Name of Supervisor		
Category of Respondent (Circle category without asking the respondent)	1. Women	4. Young offender
	2. Youth	5. Victim of Violence
	3. Housemaid	6. Informal Trader
II. Introduction:		
Dear interviewee, this survey instrument is prepared to assess the situation of access to justice with respect to vulnerable groups, especially women and the youth. It also aims at understanding the experience and voices of these groups on access to justice through formal and non-formal justice mechanisms. Your identity will remain confidential. Thank you in advance for your time.		
i. Background		
1. Sex:	1. Male	
	2. Female	
2. Age:		
3. Marital Status:	1. Never Married	3. Divorced
	2. Married	4. Widowed
4. Education Level attained by respondent	1. Non literate	4. Primary second cycle (5-8)
	2. Read and write	5. Secondary school (including 10+2)
	3. Primary first cycle (1-4)	6. College diploma or above
i. Perceptions and situation of access to justice by vulnerable groups:		
This section deals with such issues as identification of vulnerable groups' justice needs, degree of access to justice, and perception on major barriers and costs of access and quality of justice process and outcome.		
5. Have the following legal issues and grievances ever arisen as justice needs of you or your household? [Interviewer: Please read items one at a time]		
Legal Issues and Grievances		1= Yes, 2= No

5.1 Divorce and domestic dispute		
5.2 Child maintenance and custody		
5.3 Inheritance		
5.4 Contract		
5.5 Labor issues		
5.6 Damages and other monetary claims		
5.7 Property including land use and related housing and ownership rights		
5.8 Business matters related to licensing, supplies, taxation etc.		
5.9 Domestic violence		
5.10 Physical violence at the community level		
5.11 Sexual abuse (including rape and abduction)		
5.12 Sexual harassment (at work, in schools and other places)		
5.13 Bullying		
5.14 Corporal punishment at home or in schools		
5.15 Trafficking in women and children		
5.16 Commercial sexual exploitation (such as prostitution)		
5.17 Child labour		
5.18 Unlawful arrest and detention		
5.19 Abuse of power including corruption		
6. How accessible do you think are the following justice institutions to you and your family?		
Justice Institution	1= Very difficult	4= Easy
	2= Difficult	5=Very Easy
	3= Moderate	999= Don't know
6.1 Formal courts		
6.2 Shari'a Courts		
6.3 Law enforcement agencies (police and public prosecution)		
6.4 Social courts		
7. Please rate the following in terms of their seriousness as barriers for you or members of your household to have access to formal justice mechanisms.		
Barriers	1= Serious barrier,	2= Somehow a barrier,
	3= Not a barrier at all	
7.1 Partiality of personnel		
7.2 Lack of legal information on rights and the operation of the justice system		
7.3 Expensive nature of hiring the service of a lawyer		
7.4 Absence or limited accessibility of legal aid services		
7.5 High cost related to reporting and filing a case (court fee, secretarial and transportation expenses)		
7.6 Incompetence of court and law enforcement officials		
7.7 Prolonged process and delay in the delivery of justice		
7.8 Lack of trust in the official judicial system		

7.9 Prevalence of corruption	
7.10 Complex, unfriendly and intimidating procedures	
7.11 Poor quality of outcome and process	
7.12 Cultural and linguistic barriers	
7.13 Gender bias & discrimination by justice sector officials (including double victimization)	
8. How often do you and members of your household resort to the use of alternative and traditional justice mechanisms?	
1= Never, 2= Seldom, 3= Sometimes, 4= Usually, 5= Always	
9. Please rate the following in terms of their seriousness as barriers for you or members of your household to utilize non-formal justice mechanisms	1= Serious barrier, 2= Somehow a barrier, 3= Not a barrier at all
9.1 Partiality of personnel	
9.2 Limited capacity of personnel	
9.3 Gender bias and discrimination by personnel	
9.4 Unpredictable outcome	
9.5 Weak execution of decisions	
9.6 Prolonged process and delay in the delivery of justice	
10. To what extent do you agree with the following statements?	1 = Strongly disagree, 2 = Disagree, 3 = Neither agree nor disagree, 4 = Agree, 5 = Strongly agree
10.1 The justice system works only for the rich and the powerful	
10.2 There are improvements in the accessibility of the court system in the past few years	
11. In your opinion, how often does the Ethiopian Formal Justice System deliver?	1= Never, 2= Seldom, 3= Sometimes, 4= Usually, 5= Always
11.1 Affordable service	
11.2 Timely service	
11.3 Quality service	
i. Legal Information and Legal Aid	
This section covers issues of accessibility of legal information and legal aid	
12. How do you evaluate the level of your awareness and knowledge of:	1 = Very poor, 2 = Poor, 3= Moderate, 4 = High 5 = Very high
12.1 Your legal rights	
12.2 Laws of the land	
12.3 The working of the legal system	
12.4 Available legal aid services	

13. How do you rate the availability of legal information on the above in your community?	
1= Very high, 2 = High, 3 = Medium, 4 = Poor, 5 = Very poor	
14. To what extent have the following served you as sources of legal information?	1= Never, 2= Seldom, 3= Sometimes, 4= Usually, 5= Always
14.1 Personal contacts (family, friends, neighbors, etc.)	
14.2 Professional lawyers	
14.3 Community outreach programs (community conversations, marches etc)	
14.4 Print and electronic media (radio, TV, internet, leaflets, posters, billboards)	
14.5 Awareness raising workshops and programs	
15. How do you rate the availability of free legal aid service in your community?	
1= Very high, 2 = High, 3 = Medium, 4 = Poor, 5 = Very poor	