# Free, Discounted, or Sliding Scale Supervised Visitation Services in Los Angeles

## We did a little research to help you find some affordable “monitoring” or “visit supervising” service possibilities in Los Angeles. We are not endorsing any of these service providers, but we wanted to help by providing some places to begin asking questions.

Supervised visitation (also called monitored or parental visitation monitoring) services in Los Angeles County are often court-ordered for families in custody disputes, child welfare cases, or situations involving safety concerns. These services can be provided by non-profit organizations, private agencies, or court-affiliated programs. Based on available resources, several providers offer sliding scale fees (adjusted based on income), discounted rates, or potentially free options (though fully free services are rare and typically require eligibility like low-income status or court subsidies). Note that fees can vary, and many require an intake process with court documentation. Always contact providers directly for current rates, availability, and eligibility, as some may accept Medi-Cal or offer financial assistance.

This information was put together using A.I., focusing on those with confirmed sliding scale, discounted, or low-cost options. This is not exhaustive, and you may want to check with 211 LA for referrals.

#### Providers with Sliding Scale or Discounted Fees

- \*\*Ness Counseling Center\*\*

 Location: Los Angeles (specific address not listed; serves LA County).

 Services: Monitored visitations and exchanges for families in separation, divorce, or domestic violence cases.

 Fees: Sliding scale based on parents' gross annual income; non-refundable intake fee per parent (amount not specified). Additional fees for reports on a case-by-case basis. No free options mentioned.

 Eligibility: Court-ordered or referred cases; complies with CA Family Code.

 Contact: Phone: 310-360-8512 or toll-free 866-843-6377; Email: safetyzone@thenesscenter.org.

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- \*\*Associates in Counseling & Mediation (ACM, Inc.)\*\*

 Location: Serves Los Angeles and Orange Counties (offices in Santa Ana and Laguna Hills).

 Services: On-site supervised visits, monitored exchanges, court reports.

 Fees: Sliding scale starting at $30/hour; intake fee $50 per parent. Discounts or financial assistance may be available for eligible parents.

 Eligibility: Court-ordered visitation; walk-ins and appointments accepted.

 Contact: Zamara V. John; Phone: 714-547-1404; Email: associatesincounseling@yahoo.com.

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- \*\*Treasured Time Supervised Visits\*\*

 Location: Serves Los Angeles and Orange Counties.

 Services: Supervised exchanges, pick-ups/drop-offs, reports; 2-hour minimum.

 Fees: Sliding scale (call for specific pricing); intake fee $40 per parent; higher rates for holidays. No free options mentioned.

 Eligibility: General court-referred cases.

 Contact: Carolyn A. Fields; Phone: 323-988-0887; Email: caf@treasuredtimesupervisedvisits.com; Website: www.treasuredtimesupervisedvisits.com.

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- \*\*A Day to Remember Supervised Visitation and Family Services\*\*

 Location: Serves all of Los Angeles County (no geographic restrictions).

 Services: Monitored child visitation exchanges, parental monitoring, home visits, transportation, overnight monitoring, summary reports.

 Fees: Sliding scale starting at $30+ (fixed fee structure). No free options mentioned.

 Eligibility: Requires court paperwork and ID; complies with CA Rules of Court and Family Code.

 Contact: Phone: 805-390-2811 (after-hours available).

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- \*\*F.A.C.E.S. INC.\*\*

 Location: Primarily Orange County but serves parts of Los Angeles (offices in Placentia, Fullerton, Santa Ana, San Juan Capistrano).

 Services: Supervised visitation, monitored exchanges, therapeutic visitation; on-site visits, available 7 days a week including holidays. Languages: English, Spanish, Farsi, Vietnamese.

 Fees: Sliding scale; intake fee $50. Parents may be eligible for additional financial assistance. No fully free services mentioned.

 Eligibility: Court-referred; Access Clients (possibly subsidy program) on-site only.

 Contact: Phone: 714-993-2237; Website: www.facescal.org.

 Note: This info is from a 2015 list, so verify current details.

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- \*\*La Familia\*\*

 Location: Primarily Santa Ana but serves Los Angeles County.

 Services: Supervised visitation, monitored exchanges; on-site and off-site visits, available 7 days a week including holidays. Languages: English, Spanish.

 Fees: Sliding scale; intake fee $40 (waived if completed at courthouse with Keeping Kids Safe coordinator). Parents may qualify for additional financial aid. No free services mentioned.

 Eligibility: Court-referred; call for intake appointment.

 Contact: Phone: 714-479-0120; Website: www.chcada.org. Keeping Kids Safe Intake: 657-622-6195.

 Note: This info is from a 2015 list, so verify current details.

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#### Additional Resources for Free or Low-Cost Options

- \*\*211 LA (Los Angeles County Resource Line)\*\*: Connects to various supervised visitation providers with sliding scales from $0-30 or $30+. Some may offer free services for very low-income families or through court subsidies. Call for referrals.

 Contact: Dial 211 or visit 211la.org.

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- \*\*Neighborhood Legal Services of Los Angeles County (NLSLA)\*\*: Offers free consultations and sliding scale legal services, which may include help accessing low-cost visitation monitoring through court programs. Not direct providers but can assist with family law cases.

 Contact: Phone: 323-980-3500; Website: nlsla.org.

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- \*\*Los Angeles County DCFS Family Visitation Services\*\*: Provides supervised monitoring for DCFS-involved families. Fees not specified, but may be free or low-cost for eligible cases (e.g., child welfare).

 Location: Example site at 23759 Roscoe Blvd, West Hills, CA.

 Contact: Phones: 818-968-8586, 800-526-5179, or others listed on locator.lacounty.gov.

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- \*\*Keeping Kids Safe Program (via Courts)\*\*: Subsidized sliding scale services through non-profits like F.A.C.E.S. or La Familia. Contact Orange or LA County courts for referrals, as it's grant-funded.

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Finding free, discounted, or sliding scale parent visitation monitoring services in Los Angeles can be challenging, but there are resources available. These services are often crucial for parents who are navigating difficult custody situations or are in the process of family reunification.

Here's how you can identify such services:

\*\*1. 211 LA County:\*\*

211 LA is an excellent starting point for finding social services in Los Angeles County. Their database includes organizations that offer supervised visitation and monitoring services, and you can often filter by fee structure.

 \* \*\*Parental Visitation Monitoring\*\* listed on 211 LA explicitly mentions \*\*"Sliding Scale $0-30"\*\* and \*\*"Sliding Scale $30+"\*\* as fee structures for some providers. They also note services are \*\*Court accepted\*\* and may include \*\*home visits/delivery, telephone monitoring, and video visitation.\*\* You can visit their website at [www.visitmychild.com](http://search.visitmychild.com/#/) for a searchable directory.

 \* \*\*Precious Cargo Monitor Visitation Service\*\* also listed on 211 LA, notes \*\*"Fixed Fee, Sliding Scale $30+"\*\*.

\*\*2. Family Visitation Services (DCFS):\*\*

The Department of Children and Family Services (DCFS) often works with agencies that provide family support and supervised visitation monitoring.

 \* \*\*Family Visitation Services\*\* in West Hills provides family support services and supervised visitation monitoring for families in Los Angeles County. (familyvisitationservices.com)

\*\*3. Ness Counseling Center:\*\*

The Ness Counseling Center offers approved monitored visitation and child exchange services.

 \* They state that \*\*fees are determined on a sliding scale based upon gross annual income\*\* for their monitored visitation and exchange services. ([nesscenter.com/services/monitored-visitation/](https://www.google.com/search?q=https://nesscenter.com/services/monitored-visitation/))

\*\*4. LACOSVM (Child Monitoring Los Angeles):\*\*

This organization provides a list of supervised visitation providers. While many list hourly fees, some also mention intake fees and areas serviced, which might indicate varying costs.

 \* Some providers on their list, like \*\*Shirley Borelli (A Safe Haven)\*\*, list \*\*hourly fees as low as $55-$60\*\* and an intake fee of $60 per parent, servicing Los Angeles County among others.

 \* \*\*Lisa Janes (Grandmas Supervised Visitation)\*\* lists $65-$85 hourly with a $50 intake fee.

 \* \*\*Ivette Johanson (Angels Safe Harbor)\*\* lists $75 hourly with a $50 intake fee.

\*\*5. Los Angeles Superior Court - Family Court Services / Self-Help Centers:\*\*

While these generally do not \*provide\* supervised visitation directly, they are invaluable resources for legal information and referrals to low-cost or free services related to family law, including custody and visitation.

 \* \*\*Court-based Self-Help Services:\*\* The California Courts website indicates that every superior court in California has free legal help available in family law. They can help with forms, explain legal options, and refer to community agencies. It doesn't matter how much money you make for these services. (selfhelp.courts.ca.gov/court-based-self-help-services)

 \* \*\*Family Law Facilitator:\*\* Can provide educational materials, help with forms, and refer to local child support agencies, family court services, and other community agencies.

 \* \*\*Los Angeles County Superior Court - Family Court Services:\*\* Provides mediation services for custody or visitation. (locator.lacounty.gov/lac/Location/3176086/los-angeles-county-superior-court---family-court-services)

 \* \*\*Self-Help Legal Access Centers (SHLACs):\*\* Administered by the LA County Department of Consumer and Business Affairs, SHLACs provide free information, forms, workshops, and one-on-one assistance for cases like divorce and child custody. They are staffed by attorneys and are available at various courthouse locations throughout LA County. (dcba.lacounty.gov/legal-access-centers/)

\*\*6. Legal Aid Agencies and Non-Profit Groups:\*\*

Many non-profit legal aid organizations in Los Angeles provide free or low-cost legal services for family law matters, including those that might involve supervised visitation. They typically have income eligibility requirements.

 \* \*\*Harriett Buhai Center for Family Law:\*\* Provides free legal services, education, and advocacy for low-income residents of Los Angeles County. (hbcfl.org)

 \* \*\*Neighborhood Legal Services of Los Angeles County (NLSLA):\*\* Offers free and low-fee legal consultations and assistance in family law, including divorce, paternity, guardianship, and child custody. (nlsla.org/services/help/)

 \* \*\*LawHelpCA.org:\*\* A comprehensive site to help you find a legal aid or legal services program in your area for your specific legal issue. You can filter by location and legal topic. (lawhelpca.org)

 \* \*\*State Bar of California's Pro Bono Directory:\*\* Lists legal aid organizations throughout the state that provide legal services to Californians with low and moderate incomes, often covering family law issues. (calbar.ca.gov/Public/Need-Legal-Help/Free-Legal-Help)

\*\*Tips for Finding Services:\*\*

 \* \*\*Be Specific:\*\* When contacting providers, clearly state that you are looking for supervised visitation monitoring and inquire about their fee structure (sliding scale, fixed fee, etc.).

 \* \*\*Inquire About Intake Fees:\*\* Many services have an initial intake fee, even if the hourly rate is low or on a sliding scale.

 \* \*\*Ask About Reporting:\*\* If court reports are required, ask if there's an additional fee for those.

 \* \*\*Verify Court Acceptance:\*\* Always confirm that the monitor is court-accepted and meets the California Rules of Court and Family Code requirements.

It's highly recommended to start with 211 LA and the court's Self-Help Centers as they are designed to connect individuals with appropriate resources, including those that offer financial assistance.