

Results of Feedback From Jan 2020 Meeting.

33 Forms filled in and handed back.

Army-24.

Navy-4.

RAF-3.

Civ Div-2.

Is the membership fee value for money

33 said that the membership fee was value for money

What Trips/Events would you like to see in 2020

- Rangoon Memorial Cemetery, Burma.
- D Day Landing sites.
- World war trips to Germany, France etc.
- Trips to Military Museums.
- RAF Burtonwood Heritage Centre, Warrington WA5 9YZ.
- Nuclear Bunker, Nantwich, Cheshire CW5 8BL.
- Eden Camp, Malton, Yorkshire YO17 6RT.
- Beamish living museum, Co Durham DH9 0RG.
- Scottish Submarine Centre, Helensburgh G84 8UN.
- HMS Victory, Portsmouth PO1 3LJ.
- Submarine Museum, Gosport PO12 2AS.
- Visit to the Tank museum – Bovington, Dorset BH20 6JG.
- NMA.
- Edinburgh Tattoo.
- Birmingham tattoo.
- RAF Cosford (Air show).
- Army V Navy.
- A trip to the seaside in the summer-any seaside.
- More evening social events.
- Events that possible start after lunch.
- Indoor events that don't require to much walking about.
- Pool competition.
- Darts Competition.
- Range day.
- Off road driving.
- Help Veterans sleeping rough on the streets.
- The trips in 2019 were spot on so some new ones would be great.
- Rambling club reinstated.

Positive Comments

- “The committee are doing a great job, providing great comradeship, a good place to meet and a great range of activities for all services, it is also a good laugh”.
- “The Association is a good way of veterans to come together and not be isolated, it has been good for families as well, feeling part of a family”.
- “Good Membership with a great feeling of belonging.”
- “Everything seems to be running well, I have been treated very well, great bunch of guys and gals
- “It’s run with great enthusiasm”.
- “Personally, think its run very well”.
- “Keep up the good work”.
- “Why fix something that isn’t broken”.
- “Good job being done by all concerned”.
- “Not that I am aware of, happy with the way things are at the moment”.
- “Enjoy it”.
- “You all do an amazing job. I have no qualms with the way BOBVA is run. There is a brilliant atmosphere, and all are very friendly. Keep up the good work”.

Negative Comments

Feedback	Committee Comments	Action Points	
Too many on Committee.	Agreed, suggested reorganisation:	Role	Responsibilities
		Voting Committee Roles:	
		President	Leading the way. Chairing meetings, writing minutes.
		Treasurer	Finances.
		RN Chair	All things Navy. Events.
		Army Chair	All things Army. Events.
		RAF Chair	All things RAF. Events.
		Civilian Chair	All things Civilian. Events.
		Non-Voting Unelected Support Roles:	
		Association Admin	Spreadsheets: Membership nominal roll, Trips / Events lists, ID card orders, Meeting attendance list. Tracking receipts for evidence to funders. BOBVA Dropbox Admin.
		RN Secretary	Only required at RN chair discretion.
		Army Secretary	Only required at Army chair discretion.
		RAF Secretary	Only required at RAF chair discretion.
		Civilian Secretary	Only required at Civilian chair discretion.
		Welfare Officer	Welfare
		Events Co-ordinator	Monthly Meeting Entertainment – Bingo, Quiz etc. Saddleworth liaison. Fishpool liaison. Remembrance – catering. Xmas party.
		Web Master / Social Media.	Webpage, Facebook, Twitter etc.
		Photographer	Photos at events.
<p>Notes: 1. President has deciding vote on split vote. 2. Only committee roles have a speaking role at monthly meetings. 3. Non-voting Non-Elected Support Roles do not need voting in as they don't have any say on the direction of the group other than in general meeting forum as is the case with every member. 4. Each chair to determine if they require a secretary and as such also determine secretaries' responsibilities.</p>			

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There has been a difficulty in keeping the RAF chair.	It is all voluntary, as above.	NFA.
Welcome new members better.	Agreed.	<p>For future meetings, after the minutes silence and before previous minutes:</p> <p>President will ask for any new members and then ask for the new member to give their name, President and current attending members respond with a simple “Hi” or “Hello” etc.</p> <p>New members will be given a welcome pack containing:</p> <p>Welcome note from President, BOBVA Business Card, BOBVA Wristband, Membership Form, A copy of latest Newsletter A copy of the last minutes including Forecast of Events and Committee details Introduced to Jackie & Terry for T-Shirts etc.</p> <p>New members will be invited to have an informal chat with their respective chair, or another long-standing member in their absence, after the meeting if they wish to do so.</p>
A prompt start to meetings.	We wait for people to be ready, mainly finish at the bar, everyone needs a refreshment for the toast.	In future we will call at 1220 hrs and then again at 1225 hrs before calling to order at 1230 hrs prompt. We ask for members assistance with this please.
At the loyal toast, silence means silence, please announce.	Is this in reference to the minutes silence rather than Loyal Toast?	We will remind members in the call for the minutes silence to show due respect.

Feedback	Committee Comments	Action Points
<p>Not to spoil any one's fun but perhaps limited drinking on trips/coach, sorry. These trips are for everyone-not an easy one for you to address- but needs addressing.</p>		<p>We would like to make everyone aware that ABC Coaches, who are our preferred supplier, T&Cs include:</p> <p>“Refreshments, Alcohol and Smoking Other than on vehicles fitted expressly for that purpose, food and drink (including alcoholic beverages) may not be consumed on the vehicle. Smoking is not permitted on any of our vehicles.”</p> <p>More specifically: The Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, prohibits the carriage of alcohol on a PSV that is being used for the principal purpose of carrying passengers for the whole or part of a journey to or from a designated sporting event.</p> <p>See http://www.legislation.gov.uk/ukpga/1985/57/section/1</p>
<p>Have a vote to see how many would like entertainment, bingo etc to make the day longer and also make money for the club plus bonding between the association.</p>	<p>Agreed, however this doesn't need a vote, a really good idea taken on board.</p>	<p>In consultation with Fishpool over extended use of the room. Bingo, Quiz, Play Your Cards Right (TBC). Watch this space.</p>
<p>Concentrate on Veterans, less on civilians - group becoming too much civilian orientated.</p>	<p>We need further information.</p>	<p>Would those that raised this comment please either approach a committee member or provide further feedback using the form.</p>
<p>I am finding it increasingly annoying at the rudeness of individuals talking amongst themselves at monthly meetings. I end up confused and get info messed up and miss important comments / notices.</p>	<p>Agreed. We are continually asking for quiet during the meetings.</p>	<p>This comment really needs taking on board by all members and acknowledging accordingly.</p> <p>Thanks for your cooperation.</p>

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<p>There could be disabled seating at trips we go on for people more leg room and less steps.</p>	<p>We do try and cater for everyone and consideration is given to access.</p>	<p>Members booking onto trips are requested to make sure they mark the list with any venue access / seating requirements they may need.</p> <p>We will continue to seek appropriate seating / tickets where possible.</p>
<p>I just think deposits for trips should be mandatory, it will stop people backing out/ not turning up on the day – mainly because they CBA!</p>	<p>This is debated by the committee quiet often and there are varying views. We have tried a payment in advance, part deposits and no deposits. Difficult one to solve, we have to recognise the makeup of our members, we have members that are more elderly and members with medical needs.</p> <p>We don't want to put people off going on the trips because they can't afford to lose money if they can't attend due to ill health or mental health reasons.</p>	<p>A non-returnable deposit for the dearer trips only.</p> <p>Committee discretion perhaps?</p>