

# Private Training Policy (California)

This Private Training Policy (“Policy”) sets forth the terms and conditions governing personal training services provided through Precision Gym (“Precision Gym”). This Policy also complies with applicable California law governing automatic renewal and continuous service offers to consumers, including the California Automatic Renewal Law (Business & Professions Code § 17600 et seq.).

By purchasing a training package and/or participating in any training session, the client (“Client”) acknowledges that they have read, understood, and agreed to be bound by this Policy.

---

## 1. Scheduling and Session Duration

All training sessions are scheduled directly with the assigned trainer and are subject to availability. Each session is sixty (60) minutes in duration and will begin at the scheduled start time. Sessions will conclude at the originally scheduled end time regardless of late arrival. Late arrivals do not entitle the Client to extended, rescheduled, or make-up time.

## 2. Cancellation and No-Show Policy

The Client must provide a minimum of twenty-four (24) hours’ notice to cancel or reschedule a session. Any cancellation made within twenty-four (24) hours of the scheduled session time will be charged as a full session.

Failure to attend a scheduled session without prior notice (“no-show”), or arrival more than fifteen (15) minutes late without communication, will result in the session being forfeited and counted as used. Repeated late cancellations or no-shows may result in limitations on future scheduling at Precision Gym’s discretion.

## 3. Trainer Cancellations

If Precision Gym or the assigned trainer must cancel a scheduled session, the Client will be notified as soon as reasonably possible. The canceled session will be rescheduled at a mutually agreed time or credited back to the Client’s active package.

## 4. Training Packages, Use, and Roll-Over

Training packages are valid for a period of thirty (30) days from the date the package is purchased and charged. Sessions must be used within this thirty-day period. Leftover sessions will not roll over into the new month or the 30 day period.

## 5. Payment Policy

All training packages must be paid in full prior to scheduling or participating in any training session. Sessions will not be held, reserved, or conducted without an active, paid package on file with Precision Gym.

## 6. Refund and Transfer Policy

All training packages and sessions are non-refundable and non-transferable. No refunds, credits, or extensions will be issued for unused, expired, or forfeited sessions, except where required by applicable law.

## 7. Health and Assumption of Risk

The Client represents and warrants that they are physically capable of participating in personal training and exercise activities and agrees to inform their trainer of any injuries, medical conditions, or limitations prior to each session.

Participation in exercise and training activities involves inherent risk. The Client voluntarily assumes all such risks and agrees to release and hold harmless Precision Gym, its owners, employees, and trainers from liability to the fullest extent permitted by law.

## 8. Compliance with California Automatic Renewal Law

Precision Gym's training packages that automatically renew are subject to California's Automatic Renewal Law, which requires clear and conspicuous disclosure of the terms of automatic renewal and continuous service offers and the Client's affirmative consent before charging the Client's payment method. Precision Gym will maintain verification of the Client's affirmative consent consistent with California law and will provide clear information about how the Client may cancel automatic renewal.

## 9. Package Renewal and Cancellation Requirement

Training packages are offered on a recurring basis and will automatically renew upon completion of the final session in the package **if all sessions are used prior to the end of the thirty (30) day period**. If all sessions are not used within the thirty (30) day period, the package will automatically renew and the Client will be charged on the thirty-first (31st) day following the original charge date.

If the Client does not wish to continue training, the Client must provide explicit written notice of cancellation **via email to [precision1113@gmail.com](mailto:precision1113@gmail.com)**, which **must be received by Precision Gym** prior to the expiration of the thirty (30) day period or prior to the final session of the package, whichever occurs first. Precision Gym also offers cancellation via other methods

consistent with California law, including the same medium used for enrollment and other reasonable cancellation options.

Verbal notice, text messages, or informal communication will not be considered valid cancellation. The Client acknowledges that they are able to cancel in the same medium through which they enrolled or typically interact with Precision Gym.

Failure to provide received cancellation notice within the required timeframe will be deemed acceptance of continued services, and the Client hereby authorizes **Precision Gym** to charge the payment method on file for the subsequent training package.

Once a renewal charge has been processed, the package is subject to the Refund and Transfer Policy and is non-refundable.

## **10. Policy Acceptance**

By purchasing a training package and/or participating in any training session, the Client acknowledges that they have read, understood, and agreed to all terms and conditions set forth in this Policy.