



County of Hawai'i Animal Control Fact Sheet



CALLS PRIORITIZED 1, 2, 3

Priority 1: (1 hour response time, qualifies for after-hours field response.)

Priority 2: (same day response, DOES NOT qualify for after-hours response.)

Priority 3: (same day contact with reporting party, delayed field response.)

WHO TO CALL:

FOR ANIMAL EMERGENCIES (**PRIORITY 1**),
CALL: Dispatch (808) 935-3311

FOR LOST / FOUND PETS & NON-EMERGENCIES (**PRIORITY 2**), CALL: Hawai'i County Animal Control (808) 327-3558

(**PRIORITY 3**) see chart below.

| If | Then | Priority 1, 2, 3 |
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| Person sees LOOSE DOG IN ROAD that is a PUBLIC SAFETY RISK | Contact Dispatch and ask them to relay info to Animal Control. | Priority 1 |
| Person encounters ANY INJURED ANIMAL | Determine species and safety risk level, (down cow in highway vs. dog hit by car, vs. cat with hair loss) contact Dispatch, & ask them to relay info to Animal Control. | Priority 1 |
| DOG IS IMMEDIATE THREAT TO SAFETY (i.e. dog just bit someone) | Determine location, contact Dispatch, and ask them to relay info to Animal Control. | Priority 1 |
| ANIMAL CRUELTY: IMMEDIATE THREAT TO ANIMAL'S LIFE | Determine location, contact Dispatch, and ask them relay info to Animal Control. | Priority 1 |
| OWNER ARRESTED/DECEASED with no family to pick up animal | Determine location, contact Dispatch, and ask them to relay info to Animal Control. | Priority 1 |
| What to do if person finds a HEALTHY LOST ANIMAL | <ul style="list-style-type: none">Call Hawai'i County Animal Control at (808) 327-3558 to arrange for scanning the animal for a microchip. Animal Control staff can then search for a microchip on my24pet.com.If a person is unable to reach Animal Control, they can also take the animal to a vet to scan for a microchip. Vets can also search for a microchip on my24pet.com.People are encouraged to secure animal and post it as found on https://lost.petcolove.org/.If the person who found a stray animal cannot keep it, contact Animal Control. | Priority 2 |
| Person LOSES A PET | <ul style="list-style-type: none">People are encouraged to post their lost pet on https://lost.petcolove.org/.People are encouraged to post about lost pet on social media and put up fliers. | Priority 2 |

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| ANIMAL CRUELTY / NEGLECT INVESTIGATIONS – NO immediate threat to animal's life | Determine location, contact Dispatch, and ask them relay info to Animal Control. | Priority 3 |
| DANGEROUS DOG – NOT actively a threat | Determine location, contact Dispatch, and ask them relay info to Animal Control. | Priority 3 |
| DECEASED ANIMALS in ROADWAY | If on County Road: Call DPW Highways Division: (808) 961-8349. If on State Highway/Road, call DOT Highways Division: (808) 933-8866. | Priority 3 |
| CAT IN TRAP | County is not accepting trapped cats at this time. | Priority 3 |