

MHFA Training UK – Terms and Conditions

1. Payment Terms

- MHFA Training UK's standard payment terms apply in all cases.
- Payment is due in full upon receipt of invoice.
- Late payment may result in the delegate's place(s) on the course being withdrawn.

2. Cancellations by Delegates or Employers

- If a delegate or their employer cancels within 1 month of the scheduled training course date(s), no refund will be issued.
- Where possible, and at the discretion of MHFA Training UK, an alternative training course may be offered in the event of a late cancellation caused by unavoidable circumstances.

3. Cancellations by MHFA Training UK

In the rare event that a course is cancelled due to instructor illness or other unforeseen circumstances, clients will be offered the choice of:

- a) A full refund of the course fee, or
- b) Deferment to a later training course at no additional cost.

4. General

By booking a course with MHFA Training UK, the client agrees to these Terms and Conditions in full.

MHFA Training UK reserves the right to amend these Terms and Conditions at any time, with updates posted on our website.



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