**BETHESDA HOSPICE Phase 2**

**VISITING POLICY DURING A PANDEMIC**

During the Corona virus pandemic, we regret to have to restrict visiting to keep everyone as safe as possible.

To protect the patients in the Hospice and the residents in the Home as well as all the staff who care for them we have had to put the following restrictions in place.

* **One named visitor, per resident inside the building** with full PPE and social distance of at least 1 metre, for the duration of the pandemic. This will be between 2.30pm and 3.30pm up to 30 minutes per week.
* **Two named visitors, per resident, will take place in our garden/outdoor area** and be socially distance of at least 1 metre **for the duration of the pandemic. This will be** between 2.30pm and 3.30pm up to 30 minutes per week, weather dependant.
* All visits must be booked in advance.
* **One named visitor per patient in the Hospice –** for one hour a day, usually 2.30-3.30pm.

Additional visitors must remain outside the external door and adhere to the 2m social distancing rules.

* Phoning or using Facetime, WhatsApp, Skype, Attend Anywhere/Near Me software is encouraged and can be facilitated by Bethesda staff, particularly for residents unable to mobilise outdoors.
* If the named visitor has a ***cough or fever,* PLEASE DO NOT COME TO THE BUILDING.**
* Visitors to the Hospice must enter the room from the balcony door – after telephoning Bethesda on 01851 706222, so that staff can unlock the external door.
* All visitors must wear a face covering and/or visor when in the Garden/Outdoor area on an arranged visit.
* All visitors must wear facemask, apron and gloves at all times in the building. Staff will show visitors how to use the PPE.
* Unfortunately, at this time, there will not be access by patients or visitors to our mini kitchen, relaxation room or the Hospice sitting room.
* Visitors and patients must stay in the same room at all times. Please DO NOT OPEN THE ROOM DOOR TO THE CORRIDOR OR GO IN TO THE CORRIDOR.
* If any assistance is required, please pull the cord or press the wrist button and a member of staff will be glad to come and help.
* In the case of end of life stage we will endeavour to allow or expand visiting. This will be considered as and when it occurs by management and senior clinical staff.
* All visitors are expected to read and sign the visiting protocol. Public Health require as part of the Trace and Protect process for Bethesda to ask for visitor details prior to a visit.
* Please be aware the situation with the Corona virus and Government advice is changing all the time.

UPDATED 13th July 2020

Please Note: Visiting can only take place if the Hospice/Home meet the criteria detailed by Public Health Scotland of being COVID free throughout the pandemic or if all affected residents have fully recovered and no residents have had symptoms for 28 days.