

Resolved to Solve

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ANNEXURE 2

Criteria for ICPA membership, Responsibilities and Duties of ICPA members

1. Criteria for ICPA membership:

The member organization:

- 1. Is Solvent and in good standing.
- 2. Approved by National and or International regulatory agencies.
- 3. Involved in providing contract services, products and solutions for pharmaceuticals, biotechnology, medical devices sectors.
- 4. Provides or plans to provide services to international clients.
- 5. Has fully paid the annual membership or other dues.
- 6. Agrees to the objectives mentioned in the MOA of ICPA (Annexure 1)
- 7. Is in agreement with the responsibilities and duties as mentioned in the sections below.

2. Responsibilities of members

- 1. To help achieve the objectives set out in the MOA of ICPA.
- 2. To engage and facilitate dialogue and discussion in a positive and collaborative manner.
- 3. To champion ICPA's initiatives to improve the ease of conducting business.
- 4. To support ICPA in engaging with government authorities, public and private organizations, agencies, various sectors and public at large in India and abroad.
- 5. To follow professional and ethical practices in business dealings.
- 6. To consider and promote arbitration through ICPA to resolve any business issues with any other ICPA member or non-member.
- 7. To promote ICPA as an important International platform in various areas of its interest..
- 8. To help ICPA project a positive perception about the contract services industry.
- 9. To avoid any act that affects the image of ICPA or the contract services industry.

3. Duties of members

- 1. To pay the association membership or other dues in a timely manner.
- 2. To actively discharge the responsibilities as a ICPA member.

- 3. To follow a transparent, legal, honest, ethical and unbiased process in professional, financial and inter-personal matters
- 4. To be inclusive, collaborative and empathetic during the conduct of any ICPA assigned task
- 5. To bring to notice of the ICPA executive management any matter that needs to be addressed.
- 6. To not raise or indulge in any political or other matter that creates rivalry, factions, ill-will or disruption of ICPA functioning or image.
- 7. To not misuse or misrepresent the forum. logos, goodwill, provided by ICPA.